

# Resources for Survivors of violent crime

in Ventura County

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## get help

- *Finding an Advocate*
- *Obtaining Crisis Support*
- *Learning About Victims' Rights*
- *Paying for Crime Related Expenses*
- *Healing and Recovering*



The mission of Crime Survivors is to provide hope and healing to victims and survivors of crime through advocacy and the support of resources, information, and empowerment from the critical time after a crime occurs through the challenges and successes of surviving and thriving. All victims of crime have the right and responsibility to survive.



"Different people react differently to traumatic events like violent crime. Survivors may experience lasting effects, such as physical and emotional injuries that can manifest months and even years following the tragedy. Anniversary dates and news coverage of a traumatic incident can be triggering events that may contribute to re-traumatization. Post-traumatic stress reactions are common, and many benefit from counseling and other services. If you, your neighbor, friend or relative have been the victim of a violent crime, please reach out to the organizations listed within this guide and get the help needed to heal and recover."

**District Attorney Erik Nasarenko,**  
**Ventura County District Attorney's Office**




"Survivors of violent crime can and often do experience a myriad of injuries that are not always physical in nature. At any given time, they may be confronted with long-lasting trauma which can be precipitated by an event, experience, or memory. Crime Survivors is an incredible resource here in Ventura County that advocates for victims of violent crime and provides overwhelming support during some of the most difficult and stressful times one may experience. The Ventura County Sheriff's Office is in complete alignment with the focus, strategy, and goals of Crime Survivors. I encourage our community members affected by crime to utilize the vast resources outlined within this guide, as it is the first step toward empowering victims of violent crime, and it provides a successful roadmap along the path toward healing."

**Sheriff Jim Fryhoff,**  
**Ventura County Sheriff's Office**



"The Ellie Liston Crime Victims' Assistance Unit with the Ventura County District Attorney's Office helps those who are often experiencing the worst time of their lives. Through the efforts of a dedicated team of Victim Advocates, the unit provides comprehensive services to victims of all crime types. The unit functions to guide victims through the criminal justice system, ensure victims' rights are honored, eliminate repeat victimization, and make a lasting, positive difference in the lives of those impacted by crime. Through strong community partnerships and by providing holistic and trauma-informed services, the unit empowers and supports all survivors. The information in this guide provides crime survivors with valuable resources to aid in their recovery and ability to thrive."

**Ventura County District Attorney's Crime Victims' Assistance Unit**



This Guide is produced by Crime Survivors, and Ventura County District Attorney's Office.

***Disclaimer*** The Crime Survivors Resource Guide has been created to provide general-to-educational information and help you identify services and resources. The inclusion of an organization or service does not imply an endorsement or recommendation of the organization or service, nor does exclusion imply disapproval. While every effort is made to ensure the accuracy of the information provided, we make no guarantees. All information is provided “as is” without warranty of any kind, and you assume full responsibility for using the information contained herein. You understand and agree that Crime Survivors and its affiliates are not responsible or liable for any claim, loss, or damage resulting from the use of this information by you or any user.

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# Safety & Resource Checklist

- ☐ **Call the police as soon as possible.** Remember to preserve the crime scene for evidence. Find sheriff and police contacts on **page 23**.
- ☐ **Protect yourself from further harm.** You may want to ask law enforcement to check your home or refer you to a safe house/shelter. Resources for shelters and related services can be found on **pages 9 & 14-15**.
- ☐ **Short-term planning.** Consider contacting your employer, insurance company, and/or trusted family members and friends to notify and seek help after surviving a trauma. Find more tips on **page 9**.
- ☐ **Learn about the investigation** of your case from law enforcement. Ask what they will be doing, what the process is and how you will be notified (learn more on **page 9**). Make sure you write down your crime report number for reference.
- ☐ **Contact a local victim advocate.** Victim advocates can help you navigate the criminal justice process and help find additional resources for crime victims. You can reach an advocate through your local Victim Witness Assistance Program (See **page 21** for phone numbers and locations). Make a note of your advocate and contacts so you can have them on-hand.
- ☐ **Learn about your rights as a victim.** You can find information about Marsy's Law and victims' rights in California on **pages 6-8**.
- ☐ **Find support.** Talk with friends, family, a therapist, a support group, or other survivors. Resources and national hotlines can be found on **pages 30-32**.
- ☐ **Get help with expenses.** The California Victim Compensation Program can help crime victims with certain expenses that are not covered by other sources. Learn more about victim compensation on **pages 35-36**.

# Marsy's Law

## Constitutional Amendment 2008 California Victims' Bill of Rights

On November 4, 2008, the People of the State of California approved Proposition 9, the Victims' Bill of Rights Act of 2008: Marsy's Law. This measure amended the California Constitution to provide additional rights to victims. Victims can also request a Marsy's Law card, which contains specific sections of the Victims' Bill of Rights and resources. Crime victims may obtain additional information regarding Marsy's Law and local Victim Witness Assistance Center information by contacting the Attorney General's Victim Services Unit at 1-877-433-9069.

### Constitutional Amendment 2008 California Victim's Bill of Rights

1. To be treated with fairness and respect for his or her privacy and dignity, and to be free from intimidation, harassment, and abuse, throughout the criminal or juvenile justice process.
2. To be reasonably protected from the defendant and persons acting on behalf of the defendant.
3. To have the safety of the victim and the victim's family considered in fixing the amount of bail and release conditions for the defendant.
4. To prevent the disclosure of confidential information or records to the defendant, the defendant's attorney, or any other person acting on behalf of the defendant, which could be used to locate or harass the victim or the victim's family or which disclose confidential communications made in the course of medical or counseling treatment, or which are otherwise privileged or confidential by law.
5. To refuse an interview, deposition, or discovery request by the defendant, the defendant's attorney, or any other person acting on behalf of the defendant, and to set reasonable conditions on the conduct of any such interview to which the victim consents.
6. To reasonable notice of and to reasonably confer with the prosecuting agency, upon request, regarding, the arrest of the defendant if known by the prosecutor, the charges filed, the determination whether to extradite the defendant, and, upon request, to be notified of and informed before any pretrial disposition of the case.
7. To reasonable notice of all public proceedings,





including delinquency proceedings, upon request, at which the defendant and the prosecutor are entitled to be present and of all parole or other post-conviction release proceedings, and to be present at all such proceedings.

**8.** To be heard, upon request, at any proceeding, including any delinquency proceeding, involving a post-arrest release decision, plea, sentencing, post-conviction release decision, or any proceeding in which a right of the victim is at issue.

**9.** To a speedy trial and a prompt and final conclusion of the case and any related post-judgment proceedings.

**10.** To provide information to a probation department official conducting a pre-sentence investigation concerning the impact of the offense on the victim and the victim's family and any sentencing recommendations before the sentencing of the defendant.

**11.** To receive, upon request, the pre-sentence report when available to the defendant, except for those portions made confidential by law.

**12.** To be informed, upon request, of the conviction, sentence, place and time of incarceration, or other disposition of the defendant, the scheduled release date of the defendant, and the release of or the escape by the defendant from custody.

**13.** To restitution.

A. It is the unequivocal intention of the People of the State of California that all persons who suffer losses as a result of criminal activity shall have the right to seek and secure restitution from the persons convicted of the crimes causing the losses they suffer.

B. Restitution shall be ordered from the convicted wrongdoer in every case, regardless of the sentence or disposition imposed, in which a crime victim suffers a loss.

C. All monetary payments, monies, and property collected from any person who has been ordered to make restitution shall be first applied to pay the amounts ordered as restitution to the victim.

**14.** To the prompt return of property when no longer needed as evidence.

**15.** To be informed of all parole procedures, to participate in the parole process, to provide information to the parole authority to be considered before the parole of the offender, and to be notified, upon request, of the parole or other release of the offender.

**16.** To have the safety of the victim, the victim's family, and the general public considered before any parole or other post-judgment release decision is made.

**17.** To be informed of the rights enumerated in paragraphs (1) through (16).

A victim is defined as a person who suffers direct or threatened physical, psychological, or financial harm as a result of the commission or attempted commission of a crime or delinquent act.

The term “victim” can also include:

- Spouse
- Parents
- Children
- Siblings
- Guardian
- A lawful representative of a crime victim who is deceased
- A minor
- Physically or psychologically incapacitated

If you are a victim of a crime, these rights apply to you. You may obtain information about these rights through your local victim/witness assistance program (usually located in the prosecutor’s office), your State Attorney General’s Office or U.S. Attorney’s Office.





## Protect Yourself Against Further Harm

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If your home was burglarized or if you had your wallet or purse stolen, you may feel the need to have your home checked before returning to it. Ask the police to check your home for you and to make sure that you can enter your home safely. You may want or need to have someone with you when you arrive home for a while, especially if your perpetrator is not caught immediately.

It will be important for you to re-establish a sense of safety in your life again, which may not come easily at first. Some survivors of violent crime feel the need for security devices or weapons. Generally, the best protection you have is to be aware of your surroundings and what your “gut” is telling you. It is important to know what you feel comfortable with and what will help you to be and feel safe.

## Short-Term Planning

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You may feel bombarded with countless details and decisions in the aftermath of a violent encounter – and to make matters worse, you are probably in shock. It will take time to deal with everything, but here are a few suggestions for the short-term:

- Call your employer or have a friend call if you cannot return to work right away. Remember that you just survived a serious trauma and even if you were not physically hurt, you may need some time away from work to cope.
- Notify your health insurance company or primary care provider so that you will be covered for your medical care and counseling needs. If you have lost a loved one, you or a friend should notify the life insurance company.
- Cancel your credit cards if they were stolen. This will hopefully prevent some headaches with your bills and can also lead to the apprehension of the person who may be using them.
- Learn about the investigation of your case from law enforcement. Ask them what they will be doing, what the process is, how you will be notified and anything else that you may want to know about the process of trying to find your perpetrator(s).
- Let family and friends know what has happened so that they can understand that you have been through a trauma and that you will need their support. It is often difficult for others to understand what living through such a trauma is like.

# 2-1-1

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## Did you know?

2-1-1 Info Link Ventura County is available to you 24/7 via phone or at [www.211ventura.org](http://www.211ventura.org).

## Services Provided by 2-1-1

Every hour of every day, someone requires essential services such as:

- Child Care
- Emergency Financial Assistance
- Health Care
- Food
- Shelter/Housing Alternatives
- Jobs
- Homeless Services
- Crisis Services
- Mental Health Support
- Services for Persons with Disabilities.
- Resources for Older Adults and their Caregivers
- Alcohol and Drug Services
- Safe Surrender Sites for New-borns
- Transportation

## 2-1-1 Ventura County

2-1-1 Ventura County is a free and confidential service that connects people across Ventura County to the local, state, and national resources they need 24/7. Call, Click or Text 2-1-1 to be connected to over 1000 health and human service programs.



# Resources Section

## Adolescent Resources / Crisis Support

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- [California Youth Crisis Hotline](#) ..... (800) 843-5200  
Alt. Phone (916) 514-4464

P.O. Box 161448, Sacramento, CA 95816

Email: [cycl@calyouth.org](mailto:cycl@calyouth.org)

<https://www.calyouth.org/>

**Services:**

A statewide, toll free, 24-hour, confidential Hotline available to teens and young adults ages 12-24 and/or any adults supporting youth. Offers help finding homeless youth shelters, youth-serving medical clinics, on-going counseling services and much more throughout California.

- National Runaway Switchboard ..... (800) 621-4000
- Teen Line ..... (800) 852-8336
- Teen Treatment Solutions ..... (866) 740-0088
- Troubled Teen Treatment ..... (805) 764-5235

**Services:**

24/7 crisis response to suicidal children, teens, or young adults (up to age 21), in home support, linkage to county mental health services. CIRT seeks to keep kids and families safe in their homes and communities and avoid hospitalization and use of other public resources such as law enforcement.

- [Interface Youth Outreach Line](#) (ages 12-21) ..... (805) 469-5882

**Services:**

<https://www.icfs.org>

24 hours a day/7 days a week, street outreach, crisis intervention, case management and after care, family mediation, emancipation information, life skills and youth development activities, shelter assessment.

- [Coalition For Family Harmony](#) ..... (805) 983-6014

**Services:**

<https://thecoalition.org>

Teen dating violence and juvenile probation program.

- [LGBT National Youth Talkline](#) ..... (800) 246-PRIDE (7743)

<https://www.lgbthotline.org>

- **CASA (Court Appointed Special Advocates)**..... (805) 389-3120

<https://casaofventuracounty.org>

**Services:**

CASA Volunteer Advocates typically handle one case at a time; they commit to advocate for the child until he/she is placed in a safe, permanent home. While others may come and go, the CASA Volunteer Advocate provides that one consistent adult mentor that children need in order to thrive.

- **121 Help.me** (North American Alliance of Child Helplines)..... (855) 201-2121

**Services:** text: 121help.me

24/7 private and confidential crisis line.

- **Ventura County Health Care Agency (VCHCA) Youth Services**..... (866) 998-2243

**Services:**

Alcohol and drug related problems to include prevention, assessment, treatment, crisis intervention, and referrals.

- **Fillmore Center**  
828 Ventura Street, Suite 250  
(805) 524-8644
- **Simi Valley Center**  
3150 East Los Angeles Avenue  
(805) 577-1724
- **Ventura Center**  
5850 Thille Street,  
Suite 205  
(805) 652-6919

- **Oxnard Center**  
1911 Williams Drive  
(805) 981-9200
- **Thousand Oaks Center**  
125 West Thousand Oaks  
Boulevard, Suite 400  
(805) 777-3570

- **City Impact**..... (805) 983-3636

<http://www.cityimpact.com/youth-outreach.html>

**Services:**

Violence prevention and intervention: gang involved/affiliated youth (Ages 15-24, street outreach, student support groups (elementary to high school), after school program (children and youth).

- **The Trevor Project LGBTQ** (Ages 13-24) ..... (866) 488-7386

<https://www.thetrevorproject.org/>

**Services:**

Crisis intervention and suicide prevention.

# Adult Crisis Services

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- [Ventura County Behavioral Health Mobile Crisis Response Team](https://www.vcbh.org/en/get-help/mobile-crisis-response-team) (866) 998-2243  
<https://www.vcbh.org/en/get-help/mobile-crisis-response-team>

**Services:**

Ventura County Behavioral Health provides crisis intervention services for psychiatric emergencies. The Crisis Team operates 24 hours per day, 7 days per week and is accessed by the entire community.

- [Vista Del Mar](https://www.vistadelmarhospital.com) (Assessment and Referrals) ..... (877) 518-1110  
<https://www.vistadelmarhospital.com>

**Services:**

In patient treatment for acute mental health issues, partial hospitalization program to treat dual diagnosis.

- [National Suicide Prevention Hotline](https://988lifeline.org) ..... (800) 273-TALK (8255)  
Español (888) 628-9454  
TTY 1 (800) 799-4889  
Text “HELLO” to 741741  
<https://988lifeline.org>

**Services:**

24-hour, toll-free suicide prevention service available to anyone in suicidal crisis. The service is free and confidential. Website has live chat resources for the deaf and hard of hearing individuals.

- [Veterans 24 hrs. Crisis Line](http://www.veteranscrisisline.net) ..... (800) 273-8255 press 1  
or dial 988 then press 1  
TTY Service: (800) 799-4889  
Text 838255  
<http://www.veteranscrisisline.net>

**Services:**

The Veterans Crisis Line, online chat, and text-messaging service are free to all Veterans, even if not registered with the U.S. Department of Veterans Affairs (VA) or enrolled in VA health care.

# Domestic Violence Shelters

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- [Coalition For Family Harmony](#)..... (805) 983-6014  
Bilingual Hotline 24/7 (800) 300-2181  
<https://thecoalition.org>

Confidential “home like” shelter for 30 days, up to four months, advocacy in emotional, medical, legal, economic, and housing issues. Free of charge.

- [Interface Children & Family Services](#).....(805) 485-6114  
<https://www.icfs.org/>

Confidential emergency shelter, victims and children, case management, counseling, restraining order assistance and court accompaniment.

- [Gabriel's House](#) ..... (805) 487-3445  
[info@tkcoxnard.org](mailto:info@tkcoxnard.org)

Emergency Living: Sleeping quarters with storage, with separate rooms for young women ages 18-24, single women, and women with children, for up to 90 days. Transitional housing available.

- [Santa Barbara Domestic Violence Solutions](#) (SB County). (805) 964-5245

Emergency shelter, second stage housing: for victims who have met their goals during emergency shelter stay and allows to make long term positive changes.

- [Lompoc Domestic Violence Crisis Hotline](#)..... (805) 736-0965

Emergency shelter for up to 45 days, emotional support, food, clothing, goal planning assistance, advocacy for medical, legal and financial resources, information, support groups, and referrals. Second stage housing for victims who have met their goals during emergency shelter stay and allows to make long term positive changes.

- [Valley Oasis \(Lancaster\)](#) ..... (661) 945-6736

60-day emergency shelter, childcare facility, open to men, women, and children who are victims of domestic violence. Transitional housing provides 1 year of on-going case management.

- [Good Shepard \(Los Angeles\)](#)..... (323) 737-6111  
[info@catholiccharitiesla.org](mailto:info@catholiccharitiesla.org)

Individual apartment unit, privacy and safety for victims. There is an adult learning center, elementary school, early childhood education center, therapy, legal assistance, and after care program.



# Domestic Violence Resources

- [Interface Children & Family Services](#) ..... (805) 485-6114

Text zip code to 898211 or call 211

4001 Mission Oaks Blvd, Suite I, Camarillo, CA 93012

<https://www.icfs.org/>

**Services:** Family resource centers, family violence intervention, mental health services, justice services, youth services. Open Monday - Friday 9-5.

- [Coalition For Family Harmony](#) ..... (805) 983-6014

Bi-lingual Hotline (800) 300-2181

<https://thecoalition.org/>

**Services:** Domestic violence emergency safe house, rape crisis center, batterer's intervention program, juvenile probation program, teen dating violence, counseling and support groups, family harmony, and education and outreach. Open Monday - Friday 8-12 and 1-5.

- [Ventura County Family Justice Center](#) ..... (805) 652-7655

3170 Loma Vista Road, Ventura, CA 93004

Text Line (805) 947-7981

<https://vcfjc.org>

Email: [vcfjc.coop@ventura.org](mailto:vcfjc.coop@ventura.org)

**Services:** The Ventura County Family Justice Center is a welcoming community that empowers and supports survivors of all ages and their families, through comprehensive, holistic services that focus on the whole person. Our collaborative approach creates a safe space where we use strength-based practices to end abuse and exploitation, pursue justice, and create pathways to hope.

- [Child Protective Services](#) ..... (805) 654-3200

**Services:** 24 hours a day, 7 days a week, reports will be kept confidential, and callers may remain anonymous.

- [Safe At Home, Confidential Address Program](#) ..... (877) 322-5227

Alt. Phone: TTY/TDD (916) 651-1304

<http://www.sos.ca.gov/registries/safe-home/>

Email: [safeathome@sos.ca.gov](mailto:safeathome@sos.ca.gov)

**Services:** For victims of domestic violence, stalking, and sexual assault. Use to maintain privacy when receiving first-class mail, when opening a bank account, completing a confidential name change, filling out government documents, registering to vote and obtaining a driver's license. Open Monday - Friday 8-5.

- [US National Domestic Violence Hotline](#) ..... (800) 799-7233

TTY (800) 787-3224

Text START to 88788

<https://www.thehotline.org>

# Human Trafficking Resources

If you or someone you know is being coerced to do labor or work you are not comfortable with, either for money or out of fear, please always consider first contacting law enforcement for immediate assistance. See page 23 for contact information for all local agencies.

- [Interface Children & Family Services](#) .....24/7 crisis hotline (800) 636-6738  
<https://icfs.org>

**Services:**

Interface works with law enforcement and medical providers to provide crisis intervention and support for human trafficking victims. Will also assess immediate needs for safety, housing, and referrals. Once a case is reported, Interface can provide continued services in the form of case management, emotional support, and legal advocacy.

- [Forever Found](#)..... (805) 306-8018  
1070 Country Club Drive, Suite F, Simi Valley, CA 93065 [www.foreverfound.org](http://www.foreverfound.org)  
info@foreverfound.org

Responding to Exploited Adolescents with Care and Hope (REACH) hotline (805) 261-1212. Call 24/7.

**Services:**

Case consultation, one-on-one meetings, mentoring, and some alternative therapies. Forever found is dedicated to the prevention, rescue, and restoration of child trafficking victims. Their REACH team is available 24/7 to assist Ventura County youth in leaving a situation of commercial sexual exploitation.

- [Health Care for Justice](#) ..... (805) 651-3353  
3170 Loma Vista Road, Ventura, CA, 93003 <https://healthcareforjustice.org>  
Email: contact@hfjvc.org

**Services:**

Medical services for victims and survivors of human trafficking, including general pediatric, adolescent, and adult health care; care for newborns; women’s health care and advocacy; mental health care; vocational training; drug and alcohol treatment; and case management.

- [International Institute of Los Angeles \(IILA\)](#) .....(323) 224-3800  
3845 Selig Place, Los Angeles, CA 90031 <http://www.iilosangeles.org/>

**Services:**

Support for newly arrived immigrants in Los Angeles. Assistance with finding housing, transportation, and legal services. Case management for trafficking survivors and collaboration with law enforcement and other organizations to help victims to safety. Open Tuesday - Friday 7:30 AM - 5:00 PM, and Monday 7:30 AM - 7:00 PM.

- [National Human Trafficking Hot line](#)..... 24 hours (888) 373-7888  
Text INFO or HELP to BeFree (233733)  
TTY 711  
<https://humantraffickinghotline.org/>  
[help@humantraffickinghotline.org](mailto:help@humantraffickinghotline.org)

**Services:**

Local and national referrals, education, and support for survivors of human trafficking. Their website also includes a library of information and education about the nature of human trafficking and how to access help for survivors. Online chat available.

- [Coalition to Abolish Slavery and Trafficking, Los Angeles](#) .....  
24/7 Hotline: 888-KEY-2-FREE (888) 539-2373  
<https://www.castla.org>

**Services:**

A 24-hour hotline and continued resources for human trafficking victims. Can provide case management, shelter, and youth-focused programming for survivors anywhere in LA.

# Cyber-exploitation and Harassment

In the state of California, it is illegal to share nude photos or photos of a sexual nature without the consent of the person in the photos (penal code 647 (j)(4)). If someone has either forced you to take photos of a sexual nature, or shared your photos without your consent, please consider contacting your local law enforcement for help.

If you would like further information on how to protect yourself online, please consult these organizations:

- [The Office of the Attorney General of the California Department of Justice:](https://oag.ca.gov/cyberexploitation)  
<https://oag.ca.gov/cyberexploitation>

An online guide to finding resources and having images removed from various exploitative websites. Information and updates about legislation to end cyber exploitation.

- [The National Network to End Domestic Violence \(NNEDV\):](https://www.nnedv.org/)  
(202) 543-5566  
(800) 799-SAFE (7233)  
TTY (800) 787-3224  
<https://nnedv.org/>  
<https://www.techsafety.org/>

A technology tool kit with ideas on how to stop and protect against the technology abuse. The NNEDV also has a Tech Safety application available for Android and iPhone.

- [Without My Consent:](http://withoutmyconsent.org/)  
<http://withoutmyconsent.org/>

Resources and information to help people protect their privacy online. Information about laws, how to track and report online harassment, legislation, and crime statistics.

- [Cyber Civil Rights Initiative](https://www.cybercivilrights.org/victim-resources/) ..... (844) 878-2274  
<https://www.cybercivilrights.org/victim-resources/>

[24/7](https://www.cybercivilrights.org/victim-resources/) crisis hotline where victims of “non-consensual pornography” or the non-consensual release or exploitation of personal naked or sexual photos, can speak to a support specialist. Resources also include links to organizations that can assist in removing information and photos from the internet, attorneys who specialize in this area, and ideas on how to report this crime and seek assistance.

# Legal Resources

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• **Ventura County Bar Association Lawyer Referral Service** ... (805) 650-7599  
4475 Market Street, Suite B, Ventura, CA 93003 <http://www.vcba.org/public-lawyer-referral/>  
**Hours:** Monday- Thursday: 9:00 am- 5:00 pm

• **California Rural Legal Assistance, Inc** ..... (805) 486-1068  
338 South A Street, Oxnard, CA 93030 (800) 337-0690  
**Hours:** Monday- Friday: 8:30 am- 5:00 pm <https://crla.org/>

## Services:

Legal assistance for low-income individuals residing in rural areas. Services include specialized programs for farmworker populations. CRLA can provide assistance to individuals with disabilities, immigrant populations, school children, lesbian/gay/bisexual and transgender populations, seniors, and individuals with limited English proficiency.

• **La Hermandad- Hank Lacayo Youth and Family Center** .... (805) 483-4620  
534 South A Street, Oxnard, CA 93030 [www.lahermandadfamilyservices.org](http://www.lahermandadfamilyservices.org)  
scovarrubias@hanklacayo.org

**Hours:** Monday- Friday: 9:00 am- 6:00 pm- no appointment necessary

## Services:

Legal services include assistance with adjustment of status, consular processing, Violence Against Women Act (VAWA) petitions, Family Petitions (I-130), DACA application and renewal, provisional waivers, U-Visas, and affidavits of support. Education includes citizenship classes, literacy and adult education, ESL, and computer courses.

• **Ventura Superior Court - Family Self Help Center** ..... (805) 289-8732  
800 South Victoria Avenue, Room 30, Ventura, CA 93009  
<https://www.ventura.courts.ca.gov/self-help.html>

Oxnard Location: 4353 East Vineyard Avenue, Room 206, Oxnard, CA 93036

• **Ventura Superior Court - Civil Self Help Center** ..... (805) 289-8812  
800 South Victoria Avenue, Room 106, Ventura, CA 93009  
<https://ventura.ecourt.com/public-portal>

Oxnard Location: 4353 East Vineyard Avenue, Room 206, Oxnard, CA 93036

- **El Concilio Family Services** ..... (805) 486-9777  
301 South C Street, Oxnard, CA 93030 [www.elconciliofs.org](http://www.elconciliofs.org)  
admin@elconciliofs.org

**Hours:** Monday- Friday: 9:00 am- 5:00 pm - no appointment necessary.

**Services:**

Citizenship program/classes; immigration services (including but not limited to DACA, family petitions, immigrant visas, adjustment of status and petitions for alien relatives); and youth leadership and development for at-risk- youth ages 13-18.

- **El Consulado Mexicano (Consulate of Mexico in Oxnard)** .. (805) 984-8738  
3151 West 5<sup>th</sup> Street #100, Oxnard, CA 93030 <https://consulmex.sre.gob.mx/oxnard>

**Hours:** Monday- Friday: 7:45 am- 5:00 pm- no appointment necessary. Please call directly for information on all services available.





# Courts

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- [Ventura - Hall of Justice](#) ..... Main Number (805) 289-8900  
800 South Victoria Avenue, Ventura, California 93009

**Hours:** Individual department hours may vary.

Appeals (805) 289-8527  
Civil (805) 289-8525  
Criminal (805) 289-8545  
Family Law (805) 289-8610  
Family Law Self-Help Center (805) 289-8733/(805) 289-8732  
Family Relations Mediation (805) 289-8735  
Fiscal Services (805) 289-8585  
Interpreting Services (805) 289-8799  
Records (805) 289-8668  
Reporting Services (805) 289-8989  
Restitution (805) 639-5010  
Self-Help Legal Access Center (805) 289-8724/(805) 289-8812  
Small Claims (805) 289-8526

- [Oxnard - Juvenile Courthouse](#) ..... (805) 289-8820  
4353 East Vineyard Avenue, Oxnard, California 93036

**Hours:** Monday - Friday 8:00 am to 4:00 pm

- [Simi Valley - East County Courthouse](#) ..... Collections (805) 639-5010  
3855 Alamo Street F, Simi Valley, California 93063

**Hours:** Monday - Tuesday 8:00 am to 4:00 pm; phone Monday - Friday 8:00 am to 5:00 pm

# District Attorney’s Offices

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- [District Attorney](#) ..... General (805) 654-2500  
Witness Coordination (805) 654-3006  
Consumer Mediation (805) 654-3110  
Small Claims (805) 654-3713/(805) 654-5054

- [Special Prosecutions](#) ..... General (805) 662-1750  
720 Ralston Street, Suite 300, Ventura, CA 93003 NSF Unit: (805) 662-1720  
Child Abduction Recovery: (805) 662-1755

- [Crime Victims' Assistance Unit](#)..... (805) 654-3622  
800 South Victoria Avenue, Suite 311, Ventura, CA 93009

The Crime Victims' Assistance Unit guides victims through the criminal justice system, to ensure victim's rights are honored, and to assist victims in obtaining services to help them cope with the trauma they have endured. The Crime Victims' Assistance Unit provides comprehensive services to victims of all crime types.

Victim advocates follow a trauma-informed service model, and work closely with the victim in order to gain an understanding of the victim's unique experience, learn the impact the crime has had on their lives, and provide meaningful and appropriate referrals.



**Ventura County Family Justice Center**

3170 Loma Vista Road, Ventura, CA 93003

Main Office: (805) 652-7655

Text Line: (805) 947-7981

Hours: Monday-Friday 8:00 am-5:00 pm



Email: [vcfjc.coop@ventura.org](mailto:vcfjc.coop@ventura.org)

<https://vcfjc.org>

The Ventura County Family Justice Center is a welcoming community that empowers and supports survivors of all ages and their families, through comprehensive, holistic services that focus on the whole person. Our collaborative approach creates a safe space where we use strength-based practices to end abuse and exploitation, pursue justice and create pathways to hope. The Family Justice Center serves victims of the following crime types: Domestic violence, sexual assault, child abuse, elder and dependent adult abuse, human trafficking and hate crimes. The Ventura center opened in 2019, while the Carmen Ramirez Family Justice Center in Oxnard is scheduled to open in 2025. A third center in the East County will open in the future, after the Oxnard location.



Future home of the Carmen Ramirez Family Justice Center, scheduled to open January 2025

# Probation Agency

- **Probation Agency - Ventura** ..... (Main Office) (805) 654-2132  
800 South Victoria Avenue, L#3200, Ventura, CA 93009
- (Central Office) (805) 654-2106
- 4333 East Vineyard Avenue, Oxnard, CA 93036 (Juvenile) (805) 981-5521

**Services:**

The Department investigates and reports to the court on sentences or special programs for persons convicted of crimes and juveniles brought before the Court. It supervises people during their probationary period.

# Law Enforcement Agencies

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- [Ventura County Sheriff's Department - Ventura](#) ..... (805) 654-2380  
800 South Victoria Avenue, Ventura, CA 93003
- [Ventura County Sheriff's Office - East Valley \(EVSO\)](#) ..... (805) 494-8200  
2101 East Olsen Road, Thousand Oaks, CA 91360
- [Ventura County Sheriff's Office Fillmore Station](#)..... (805) 524-2233  
524 Sespe Road, Fillmore, CA 93015
- [Ventura County Sheriff's Office Ojai Station](#) ..... (805) 646-1414  
402 South Ventura Road, Ojai, CA 93023
- [Ventura Police Department](#) ..... (805) 339-4400  
1425 Dowell Drive, Ventura, CA 93003
- [Simi Valley Police Department](#) ..... (805) 583-6950  
3901 Alamo Street, Simi Valley, CA 93063
- [Santa Paula Police Department](#) ..... (805) 525-4474  
214 South 10th Street, Santa Paula, 93060
- [Oxnard Police Department](#) ..... (805) 385-7600  
251 South C Street, Oxnard, CA 93030
- [Camarillo Police Department](#)..... (805) 388-5100  
3701 Las Posas Road, Camarillo, CA 93010
- [Moorpark Police Department](#) ..... (805) 532-2700  
610 Spring Road, Moorpark, CA 93021
- [Port Hueneme Police Department](#) ..... (805) 986-6530  
250 North Ventura Road, Port Hueneme, CA 93041

# Homeless Shelters

## Shelters

- **Lighthouse for Women & Children** ..... (805) 385-7200  
104 North Hayes Ave, Oxnard, CA 93030      [www.vcrescuemission.org/lighthouse/](http://www.vcrescuemission.org/lighthouse/)  
**Services:** Shelter for women and children, substance abuse recovery, case management, education, life skills development, vocational training, transitional housing, and referrals.
- **Salvation Army (Ventura Transitional Living Center)** ..... (805) 648-4977  
155 South Oak Street, Ventura, CA 93001  
[https://venturatlcsalvationarmy.org/ventura\\_transitional\\_living\\_center/](https://venturatlcsalvationarmy.org/ventura_transitional_living_center/)  
**Services:** Emergency shelter, short term assistance (including food), referrals and transitional programs.
- **Ventura County Rescue Mission** ..... (805) 487-1234  
234 East 6th Street, Oxnard, CA 93030      [www.vcrescuemission.org](http://www.vcrescuemission.org)  
**Services:** Shelter, short term assistance (including food), substance abuse recovery, transitional living program, and referrals.
- **Catholic Charities** ..... (805) 643-4694  
303 North Ventura Ave #A, Ventura, CA 93001      [www.catholiccharitiesvc.org](http://www.catholiccharitiesvc.org)  
**Services:** Catholic Charities of Ventura County is an independent, non-profit human services agency that provides a wide range of "safety-net" services to families and individuals experiencing hardship.
- **Ventura Community Services Center** ..... (805) 643-4694  
303 North Ventura Avenue #A, Ventura, CA 93001      Hours: Monday through Friday 8:30 am - 5:00 pm; closed 11:30 am to 1:00 pm
- **Oxnard Community Services Center** ..... (805) 486-2900  
402 North A Street, Oxnard, CA North Ventura Ave #A, Ventura, CA 93001      Hours: Tuesday, Wednesday, and Thursday 8:30 am-1:00 pm
- **Moorpark Community Services Center** ..... (805) 529-0720  
612 Spring Road, Suite 101, Moorpark, CA 93021      Hours: Monday through Thursday 9:00 am-1:30 pm; Saturday 9:00 am-1:00 pm  
**Services:** Oxnard and Ventura Community Center provides homeless prevention services such as rental assistance, utilities assistance, food distribution at the food pantry, lunches for the homeless and case management. Moorpark Community Services Center, also known as Moorpark Pantry Plus, provides supplemental food, clothing, eviction prevention assistance, utility assistance, holiday programs along with information and referrals.

# Sexual Assault/Rape

- [Coalition for Family Harmony](#).....Crisis: (805) 656-1111 or  
24 hour Bilingual Hotline (800) 300-2181  
1030 North Ventura Road, Oxnard, CA 93030

1000 Town Center Drive, Suite 500, Oxnard, CA 93036 (805) 983-6014  
<http://thecoalition.org>  
Languages: English, Spanish

Provides direct services to victims of domestic violence and sexual assault and educates the community regarding violence against women, children, and men. Offers domestic violence shelter/counseling; sexual assault crisis intervention/counseling and education; probation services; and a child abuse intervention program.

- [Safe Helpline \(DoD\)](#)..... (877) 995-5247  
Alt Phone 2: Text (202) 470-5546 (outside the U.S.)  
Alt Phone 3: Text zip code or base name to 55-247 (in the U.S.)  
<http://www.safehelpline.org>  
Email: [info@safehelpline.org](mailto:info@safehelpline.org)

Department of Defense (DoD) Safe Helpline is a crisis support service for members of the DoD community affected by sexual assault. Safe Helpline provides live, one-on-one support and information to the worldwide DoD community. The service is confidential, anonymous, secure, and available worldwide 24/7 by click, call or text. Text location (zip code or installation/base name) to 55-247 (inside the U.S.) or 001-202-470-5546 (outside the U.S.) to contact nearest resource. DoD Safe Helpline is operated by RAINN. RAINN will not share your name or any other personally identifying information with DoD or your chain of command.

- [Interface Children & Family Services](#)..... (800) 636-6738  
4001 South Mission Oaks Boulevard, Suite I, Camarillo, CA 93012 <http://www.icfs.org>

400 South B Street, Oxnard, CA 93030

80 East Hillcrest Drive #175, Thousand Oaks, CA 91360

1740 South Victoria Avenue, Ventura, CA 93003

217 North 10<sup>th</sup> Street, Santa Paula, CA 93060 (by appointment only)

## Services:

Offers individual, marriage and family counseling, battered women's shelter, rape and sexual assault treatment, victim-offender reconciliation program, information, and referral.

# Elder/Dependent Adult

- **Ventura County Agency on Aging (VCAAA)** ..... (805) 477-7300  
646 County Square Drive #100, Ventura, CA 93003 email: [lois.VCAAA@ventura.org](mailto:lois.VCAAA@ventura.org)  
Hours: Monday- Friday: 8:00 am- 5:00 pm

**Services:**

The Ventura County Area Agency on Aging, an agency of the County of Ventura, is the principal agency in Ventura County charged with the responsibility to promote the development and implementation of a comprehensive coordinated system of care that enables older individuals and their caregivers to live in a community-based setting and to advocate for the needs of those 60 years of age and older in the county, providing leadership and promoting citizen involvement in the planning process as well as in the delivery of services.

- California Community Transitions Project (CCTP)
- Elder Abuse Assistance Program
- ElderHelp Program
- Fall Prevention Program
- Grants & Planning
- Health Insurance Counseling and Advocacy Program (HICP) & Benefits Enrollment Center (BEC)
- HomeShare Program
- Information & Assistance
- Multipurpose Senior Service Program (MSSP)
- Senior Nutrition Program

- **Tri-Counties Regional Center** .....[www.tri-counties.org](http://www.tri-counties.org)

**Oxnard Office** ..... (805) 485-3177  
2401 East Gonzales Road, Suite 100, Oxnard, CA 93036 Fax: (805) 988-9521  
+1 (800) 664-3177

**Simi Valley Office** ..... (805) 522-8030  
2635 Park Center Drive, Suite A, Simi Valley, CA 93065 Fax: (805) 522-8142  
+1 (800) 517-2524

**Fillmore Office** ..... (805) 292-1101  
970 West Ventura Street, Fillmore, CA 93035

**Services:**

Tri-Counties Regional Center provides support and resources for individuals with developmental disabilities in Ventura County, so that they may live fully and safely as active and independent members of our community.



• **Livingston Memorial Hospice** ..... (805) 642-1608

400 Rosewood Avenue, Camarillo, CA 93010

<https://www.lmvna.org/hospice/>

**Hours:** Monday- Friday: 8:30 am- 4:30 pm

**Services:**

Free practical and emotional assistance to individuals and families throughout Ventura County who are facing a life-limiting illness. On-going bereavement and grief support groups are also available free of charge.

• **Grey Law Inc** ..... (805) 658-2266

266 Mobil Avenue, Suite 108A, Camarillo, CA 93010

[www.greylaw.us](http://www.greylaw.us)

[msw98488@gmail.com](mailto:msw98488@gmail.com)

**Services:**

Free legal advice for Seniors in Ventura County. Please call for details.



• **Adult Protective Services** ..... 24-hour Hotline (805) 654-3200

855 Partridge Drive, Ventura, CA 93003

<https://ReporttoAPS.org>

**Services:**

Adult Protective Services is a state-mandated program that helps ensure the safety and well-being of elders and other adults with limited abilities. The staff investigates allegations of abuse and neglect, assesses client needs, and provides short-term case management and a connection to other services. Our staff provides services at no cost to clients, providing short-term case management and linkage to services.

There are many types of abuse. Some of the more common types, with examples, are listed below.

- > Physical: e.g. Hitting, kicking, burning, over or under medicating.
- > Sexual Abuse: e.g. Unwanted sexual contact, sexual exploitation, forced viewing of pornography.

- > Abandonment: e.g. Desertion of willful forsaking by anyone having responsibility for care.
- > Isolation: e.g. Preventing the individual from receiving mail, telephone calls, visitors.
- > Financial: e.g. Theft, misuse of funds or property, extortion, duress, fraud.
- > Neglect: e.g. Failure to provide food, clothing, shelter, or health care for an individual under one's care when the means to do so are available.
- > Self-neglect: e.g. Failure to provide food, clothing, shelter, or health care for oneself.
- > Mental suffering: e.g. Verbal assaults, threats, causing fear.

• **Ventura County Ombudsman Program** ..... (805) 656-1986  
Long Term Care Services of Ventura County, Inc. Fax: (805) 658-8540  
2021 Sperry Avenue, Suite 35, Ventura, CA 93003 [www.ombudsmanventura.org](http://www.ombudsmanventura.org)

**Services:**

Provides Ventura County seniors with a variety of services that pertain to such issues as residents' rights, "quality of care," and finances. They also conduct investigations into nursing home abuse complaints filed.

• **The Arc of Ventura County** ..... (805) 650-8611  
5103 Walker Street, Ventura, CA 93003 Fax: (805) 644-7308  
[www.thearcvc.org](http://www.thearcvc.org)

**Services:**

The Arc of Ventura County is a non-profit organization that supports the well-being and lives of people with intellectual and developmental disabilities. Services include assistance with independence, employment, and community resources and referrals.

• **The Beyer Family Senior Case Management program with Ventura County Jewish Family Service** ..... (805) 641-6565  
857 East Main Street, Ventura, CA 93001  
[www.jewishventuracounty.org/community-center/ventura-county](http://www.jewishventuracounty.org/community-center/ventura-county)  
[jfs@jewishventuracounty.org](mailto:jfs@jewishventuracounty.org)

**Services:**

This program offers case management for Jewish seniors and their families. Fees are on a sliding fee scale, and no one is turned away. The JFS also offers resources and support for Holocaust Survivors as they age.

- **National Elder Fraud Hotline**.....(833) 372-8311  
<https://ovc.ojp.gov/program/stop-elder-fraud/providing-help-restoring-hope>
- **U.S. Department of Justice Elder Justice Initiative**  
<https://www.justice.gov/elderjustice>

**Services:**

A federal website with information on elder abuse and financial exploitation. The site also includes information on reporting elder abuse and finding resources nation-wide to assist victims and their families.

- **East Valley Ventura County Sheriff's Office** ..... (805) 371-8327  
24-hour informational line about scams currently taking place in Ventura County.

**Services:**

Pre-recorded information with an option to leave a message if you need further information.

- **Federal Trade Commission**..... (202) 326-2222  
(877) 382-4357  
TTY (866) 653-4261  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)  
[www.identitytheft.gov](http://www.identitytheft.gov)

**Services:**

Information to help consumers spot, avoid, and report scams and other exploitative business practices. Complaints filed with the FTC are also compiled into a database available to law enforcement.



# Support Services

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- **Mixteco/Indígena Community Organizing Project (MICOP)** . (805) 483-1166  
135 Magnolia Avenue Oxnard, CA 93030 [www.mixteco.org](http://www.mixteco.org)  
Hours: Monday- Friday: 8:00 am- 6:00 pm

**Services:**

The Mixteco/Indígena Community Organizing Project (MICOP) unites Indigenous leaders and allies to strengthen the Mixtec and Indigenous immigrant community of Ventura County. MICOP's majority-Indigenous staff builds community leadership and self-sufficiency through education and training programs, language interpretation, health outreach, humanitarian support, and cultural promotion.

- **Farmworker Resource Program** ..... (805) 385-1899  
<https://www.ventura.org/human-services-agency/farmworker-resources/>  
HSA-AGFRP@ventura.org

**Services:**

Build trust and relationships among the agricultural community, assist farm workers in seeking prompt resolutions to workplace issues, navigating public agencies, and understanding existing labor laws that protect them.

- **Tri-County GLAD** ..... (805) 644-6322  
702 County Square Drive, Suite 101, Ventura, CA 93003 TTY: (805) 644-6323  
[www.tcglad.org](http://www.tcglad.org)  
info@tcglad.org

**Services:**

Tri-County GLAD is an agency that addresses the broad social service needs of deaf, hard of hearing, deaf/blind, and deaf disabled individuals.

- **Las Islas Medical Group** ..... (805) 204-9500  
325 West Channel Islands Boulevard, Oxnard, CA 93033

**Services:**

Assistance with diabetes management, emergency services, family health, family planning, immunizations, interpretation services, pregnancy, primary Health Care, STDs, and women's health.

- **Clinicas del Camino Real, Inc.** ..... (805) 487-5351  
650 Meta Street, Oxnard, CA 93030 [www.clinicas.org](http://www.clinicas.org)

**Services:**

Dental, Medical, and Optical services, as well as preventive health management and mental health services.

- Parents of Murdered Children, Inc. - Greater Ventura County Chapter .....  
(805) 302-7978 (Co Leader)  
Alt. Phone: (805) 625-3657 (Co Leader)  
Alt. Phone 2: (888) 818-7662 (National Office)  
<https://pomc.org/chapters/greater-ventura-county-chapter>  
Email: natlpomc@pomc.com  
[Mydanny82@yahoo.com](mailto:Mydanny82@yahoo.com)  
[Mys7973@gmail.com](mailto:Mys7973@gmail.com)

**Services:**

Parents of Murdered Children, Inc. provides information and support groups for survivors. Support group meetings are held every other Monday from 6:00 pm to 8:00 pm at Multi-Service Center, 1500 Camino Del Sol, Oxnard, CA 93030.

- MADD Victim/Survivor Hotline..... (877) MADD-HELP (623-3435)  
(877) ASK-MADD (275-6233)  
511 East John Carpenter Frwy, Suite 700, Irving, TX 75062 <http://www.madd.org/>

**Services:**

MADD advocates can help victims and survivors of drunk driving with grief and emotional support, injury support, and legal and financial recovery. MADD helps with applications for the victim’s compensation program. Offers a 24/7 helpline.

## Counseling Services

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- Cal Lutheran University (CLU) Counseling Center ..... (805) 493-3059  
2201 Outlet Center Drive #470, Oxnard, CA 93036 <http://www.clucounseling.org/>  
31416 Agoura Road #115, Westlake Village, CA 93136 (805) 493-3390

**Services:**

Community-based counseling services for a range of issues, including family and couple relationship issues, anger & aggression, trauma, and depression.

- Interface Children & Family Services ..... (800) 636-6738  
<https://icfs.org/>

Call first for a mental health referral: (805)485-6114, extension 6626

**Services:**

Counseling specializing in children, youth, and families affected by family violence, child abuse, neglect, sexual abuse, trauma, crime victimization, and children struggling in school or peer settings.

COUNSELING SERVICES

- **Coalition for Family Harmony**..... (805) 983-6014  
1000 Town Center Drive, Suite 500, Oxnard, CA 93036      Bi-lingual Hotline (800) 300-2181  
<http://thecoalition.org>

**Services:**

General counseling services, as well as treatment specialized for victims of domestic violence, rape/sexual assault, and incest/molestation.

- **Ventura County Behavioral Health** .....(805) 981-4233  
[www.vcbh.org](http://www.vcbh.org)  
Monday - Friday 8:00 am-5:00 pm  
Mental Health Crisis and Referral access 24 hours/7 days a week      (866) 998-2243

**Services:**

Intensive Outpatient mental health treatment, alcohol and drug recovery programs, transitional age youth services, on-going support, and resources for various mental health needs.

- **Logrando Bienestar** .....(805) 973-5220  
<https://www.vcbh.org/en/programs-services/education-outreach>  
1911 Williams Drive Suite 154B, Oxnard, CA 93036      [lograndobienestar@ventura.org](mailto:lograndobienestar@ventura.org)

Hours of operation: Monday - Friday: 8:00 am - 6:00 pm

Facebook: Ventura County Logrando Bienestar

Instagram: VC Logrando Bienestar

YouTube: Ventura County Logrando Bienestar

**Services:** Logrando Bienestar is a program that address the challenges and barriers the Latinx and Mexican Indigenous community faces when it comes to accessing Mental Health Services. Logrando Bienestar provides support to individuals/families who have a difficult time accessing, navigating, and understanding the mental health system. Individuals and families receive support in connecting with services in a culturally sensitive manner, by a bilingual/bicultural team. Stigma reduction tied to mental illness in the community is also an area that Logrando Bienestar addresses in the forms of workshops. Logrando Bienestar hours of operation are structured to remove barriers to accessing services for working families.

- **New Life Counseling Center** ..... (805) 240-3299  
<https://sites.google.com/view/nlccventura>

201 Palm Drive, Oxnard, CA 93030      Monday-Thursday 9 AM - 9PM, Friday-Saturday 9 AM - 6 PM

**Services:**

Finding Freedom through Faith based counseling for a range of issues including family and couple relationship issues, anger and aggression, trauma, and depression through a Christian biblical approach.



# Crime Victim Services and Resources

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- [CDCR Inmate Locator](#) ..... (916) 445-6713  
<http://inmatelocator.cdcr.ca.gov>

**Services:**

Offers 24-hour locating services for inmates within the California Department of Corrections system. Enter CDCR number or name and date of birth to receive inmate's location. Does not provide release information.

- [VINE \(Victim Information and Notification Everyday\) Network](#) .....  
Email: [victimservices@cdcr.ca.gov](mailto:victimservices@cdcr.ca.gov) Statewide (877) 411-5588  
TTY (866) 847-1298  
<https://www.vinelink.com/>

**Services:**

Victims can use the telephone or Internet to search for information regarding their offender's custody status and register to receive phone and e-mail notification when status changes. Service is free and anonymous. A VINELINK app is now available to victims; more information about the app can be found on the VINE website.

- [National Office for Victims of Crime- OVC](#)..... (800) 627-6872  
TTY (877) 712-9279  
810 7th Street, NW, Washington DC 20531  
<http://ojp.usdoj.gov/ovc>

**Services:**

OVC provides substantial funding to state victim assistance and compensation programs.

• [CDCR California Dept. of Corrections and Rehabilitation](#) ... (877) 256-6877

P.O. Box 942883, Sacramento, CA 94283

Email: [victimservices@cdcr.ca.gov](mailto:victimservices@cdcr.ca.gov)

<https://www.cdcr.ca.gov/victim-services/>

**Services:**

Formed in 1988, the mission of CDCR's Office of Victim and Survivor Rights and Services (OVSRS) is to give crime victims and their families a voice. This website will provide valuable information for victims, survivors, or witnesses to a crime, given the offender was sentenced to the California Department of Corrections and Rehabilitation (CDCR) either in an adult or juvenile facility.

• [Survivors of Violent Loss](#) ..... (619) 685-0005

<http://svlp.squarespace.com> or <https://www.svlp.org/>

Email: [vloss.org98@gmail.com](mailto:vloss.org98@gmail.com)

**Services:**

Online support group helping to address the issue of traumatic grief among co-victims of homicide, suicide, drunk driving, and terrorist fatalities.



# California Victim Compensation Board

## California Victim Compensation Board (CalVCB)

..... (800) 777-9229

PO Box 3036, Sacramento, CA 95812-3036

<https://victims.ca.gov>

info@victims.ca.gov

The California Victim Compensation Board (CalVCB) can reimburse victims of violent crime for certain crime-related expenses. The crimes that are covered include: domestic violence, child abuse, sexual and physical assault, homicide, robbery, drunk driving, and vehicular manslaughter. Family members and dependents may also qualify for assistance from CalVCB.

## Who Qualifies for Victim Compensation?

CalVCB can help victims of crimes such as:

- Domestic Violence
- Child Abuse
- Assault
- Sexual Assault
- Elder Abuse
- Homicide
- Robbery
- Drunk Driving
- Human Trafficking
- Vehicular Manslaughter
- Hate Crimes

Minors who suffer emotional injuries as a result of witnessing a violent crime may be eligible for up to \$5,000 for mental health counseling through CalVCB.

CalVCB can help victims of crimes that occur in California as well as California residents who become victims while visiting other states or outside the country.

Additionally, people who suffer a monetary loss because of death or injury to a crime victim may also be eligible for compensation. These victims can include:

- Spouses or Domestic Partners
- Children
- Parents
- Legal Guardians
- Brothers
- Sisters
- Grandparents
- Grandchildren



## What Expenses Can CalVCB Help Pay?

CalVCB may help pay for expenses related to a crime such as:

- Medical treatment
- Dental treatment
- Mental health services
- Income loss
- Funeral and burial expenses
- Home or vehicle modifications
- Loss of support for dependents when a victim is killed or disabled because of a crime
- Home security
- Relocation
- Crime scene cleanup
- Veterinary fees for service dogs
- Round trip mileage (medical, dental, mental health)
- Mental health counseling for minors who witness violent crime

CalVCB cannot pay for any expense not related to the crime, any expenses paid by insurance or another source of reimbursement or coverage, expenses for lost, stolen or damaged property, or damages for pain and suffering.

There are limits on how much can be paid for each loss.

The program cannot pay any expense for a person who is on felony probation, on parole, or any person in county jail or in prison.

To apply for CalVCB benefits or to receive more information, contact your local Victim Witness Assistance Center, or call the California Victim Compensation Board at (800)777-9229. You can download and print an application at <https://online.victims.ca.gov/>. When submitting applications, please remember to include copies of crime reports, bills, and receipts. CalVCB staff is here to help you movethrough the application process as efficiently as possible.

### Local Assistance

Resources for victims are available in all 58 counties throughout California. Advocates working with County Victim Witness Assistance Centers are available to help individuals apply for assistance, refer victims to crisis facilities, and help accompany them through the criminal justice process.

**For assistance with Victims of Crime Compensation applications please contact:**

Ventura County District Attorney's Office  
Crime Victims' Assistance Unit  
800 South Victoria Ave., #311, Ventura, CA 93009

(805) 654-3622

# Crime & Trauma Scene Cleanup

If a crime has occurred in a residence which requires trauma scene cleanup there is help available for reimbursement of the costs. A victim's family can seek reimbursement several ways:

- Homeowners Insurance
- Renters Insurance
- Landlords' insurance on residence
- State of California Victims of Crime Compensation Program

If you are a renter or a homeowner and you have a renter's or homeowner's insurance policy, you should contact your insurance agent for information about possible coverage for work performed by a registered Trauma Scene Waste Management Practitioner.

A Trauma Scene Waste Management Practitioner is registered with the Department of Public Health and provides trauma scene clean-up services commercially.

When the crime occurs in a residence the Victims of Crime Compensation Program may reimburse any individual who voluntarily pays or assumes the obligation to pay the reasonable costs to clean the scene of the crime in an amount not to exceed one thousand dollars (\$1,000). Services reimbursed must be performed by persons registered with the State Department of Public Health as trauma scene waste practitioners. If insurance is used and there is a deductible required, the amount may be submitted for consideration of reimbursement. Replacement of property is not covered by this program.

## **Resource list:**

AAA Crime Scene CleanUp Services..... (800) 818-6493  
847 Mobile Avenue, Camarillo, CA 93010

California Restoration Contractors .....(805) 650-7916  
5960 Valentine Road #4, Ventura, CA 93003

ServiceMaster Restore..... (805) 963-1365  
1 North Calle Cesar Chavez #11, Santa Barbara, CA 93103

ServPro of Simi Valley ..... (805) 522-2945  
2655 Park Center Drive, Unit B, Simi Valley, CA 93065

ServPro of Santa Barbara & Goleta ..... (805) 963-0606  
6100 Hollister Avenue, Suite 4A, Goleta, CA 93117

Vortex Restoration ..... (805) 443-8055  
515 Calle San Pablo, Camarillo, CA 93012

# Campus Police Student Resources

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California State University Channel Islands Police Department

CSU Channel Islands Police Department

One University Drive Placer Hall, (805) 437-8444 (Non-Emergency Line)

Camarillo, CA 93012

[www.csuci.edu/publicsafety/](http://www.csuci.edu/publicsafety/)

Ventura County Community College District Police Department

<https://www.vcccd.edu/departments/police/>

*then* [ventura-college-station](#)

*or* [oxnard-college-station](#)

*or* [moorpark-college-station](#)

Ventura County Community College District Police Department contracts with the CSU Channel Islands Police Department to provide services 24 hours a day/7 days a week.

If no one is available to take your call at one of the police stations on campus, calls are automatically forwarded to the CSU Channel Islands Police Department Communications Center, where an officer can be dispatched to your location or call you back.

Ventura College Station

71 Day Road Ventura, CA 93003

Ventura, CA 93003

(805) 289-6486

Oxnard College Station

4000 South Rose Avenue, Administration Bldg. (Near Parking Lot G)

Oxnard, CA 93033

(805) 678-5805

Moorpark College Station

7075 Campus Road, Parking Structure

Moorpark, CA 93021

(805) 378-1455

Station hours are Monday - Friday, 7 AM - 5 PM

# Survival Books

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There are numerous books available that deal with the issues crime survivors face. We have referenced a number of books below.

The Gift of Fear - Gavin D. Becker

Coping with Trauma - Jon Allen

Crime Victims' Guide to Justice - Mary L Boland

Embracing the Fear - Judith Bemis

The Four Agreements - Don Miguel Ruiz

Gifts from a Course in Miracles - Frances Vaughan and Roger Walsh

The Grieving Teen - A Guide for Teenagers and Their Friends - Helen Fitzgerald

Life After Trauma - Dena Rosenbloom and Mary Beth Williams with Barbara Watkins

The Power of Now - Eckhart Jolle

The PTSD Workbook - Mary Beth Williams

Stop Domestic Violence - Lou Brown

What to do When the Police Leave - Bill Jenkins

No Time for Goodbyes - Janice Harris Lord

# What's Next?

As you start to return to your daily routine, you may question your feelings and what you are going through. Visit [crimesurvivors.org](https://crimesurvivors.org) to find helpful resources and to learn more about common struggles that survivors encounter following their experiences. If you have a question and cannot find an answer on our website, please contact us and we will do our best to provide you with the information, support, and referrals you need.



## Crime Survivors

P.O. Box 54552, Irvine, CA 92619

(844) 853-HOPE (4673)

<https://crimesurvivors.org>

[info@crimesurvivors.org](mailto:info@crimesurvivors.org)

## Mission

To provide hope and healing to victims and survivors of crime through advocacy and the support of resources, information, and empowerment from the critical time after a crime occurs through the challenges and successes of surviving and thriving.

## Values

- We believe that no one should feel abandoned or alone and that every person is deserving of love, respect, and dignity.
- We believe that all of us together can lift each other out of darkness and into the light of a restored heart and life.
- We believe that the best way to help others with hope and healing is to work in partnership with our community, law enforcement, elected leaders, and members of the media.
- We believe that every broken heart, every hurt, every wound can be healed with love and a strong community of support.
- We believe in hopeful healing.
- We believe that with faith there is always hope.

## We are Here to Help!

Crime Survivors is committed to serving our community by being an advocate and resource for crime victims and their families. If you do not know where to turn, or are confused or frustrated with the public services that are available to you as you recover or seek justice, Crime Survivors can help. Our website will provide information, resources, and tools that will help you become a "Survivor."

## Victims Advocate

Crime Survivors works in your community to make victims' rights a top priority. We facilitate communication and cooperation across various public service, government, and non-profit organizations to ensure that victims' rights are understood, and that the services victims are entitled to are received. If you think you are not receiving the assistance you should, please contact us.



Notes:

[illegible]

# Crime Survivors, Inc.

P.O. Box 54552, Irvine, CA 92619

[info@crimesurvivors.org](mailto:info@crimesurvivors.org)

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[www.crimesurvivors.org](http://www.crimesurvivors.org)



**CRIME SURVIVORS**  
*Resource Center*  
AWARENESS | PREVENTION | ADVOCACY | HEALING

## Ventura County District Attorney's Office

Government Center Hall of Justice

800 S. Victoria Ave., Suite 314, Ventura, CA 93009

General: (805) 654-2500

Crime Victims' Assistance Unit: (805) 654-3622

Witness Coordination: (805) 654-3006

[www.vcdistrictattorney.com](http://www.vcdistrictattorney.com)



## Ventura County Family Justice Center

3170 Loma Vista Road, Ventura, CA 93003

General: (805) 652-7655

Text: (805) 947-7981

[vcfjc.coop@ventura.org](mailto:vcfjc.coop@ventura.org) (e-mail)

[vcfjc.org](http://vcfjc.org)



Rev. 07/2023

Crime Survivors Resource Guide c 2006 Crime Survivors, Inc

Edited by Cyndy Taschman, Voices of Ventura County  
Member and Family Justice Center Volunteer