

RESOURCES FOR SURVIVORS OF VIOLENT CRIME

LOS ANGELES



CRIME SURVIVORS
Resource Center
AWARENESS | PREVENTION | ADVOCACY | HEALING

All victims of crime have the right and responsibility to survive.



This Guide is produced by Crime Survivors, Inc.

Disclaimer The Crime Survivors Resource Guide has been created to provide general educational information and help you identify services and resources. The inclusion of an organization or service does not imply an endorsement or recommendation of the organization or service, nor does exclusion imply disapproval. While every effort is made to ensure the accuracy of the information provided, we make no guarantees. All information is provided “as is” without warranty of any kind, and you assume full responsibility for using the information contained herein. You understand and agree that Crime Survivors, Inc. and its affiliates are not responsible or liable for any claim, loss, or damage resulting from the use of this information by you or any user.



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2-1-1

2-1-1 is a free accessible telephone number that enables everyone to access the vital community services they need. 2-1-1 provides a “one-stop” service for vital information by providing the “right” phone number for the “right” resource needed. It is the equivalent of 9-1-1 but for non-emergency health and human services.

Did you know?

2-1-1 Info Link Los Angeles County is available to you 24/7 via phone or at www.211losangeles.org.

Information Provided by 2-1-1

Every hour of every day, someone requires essential services such as:

- Child Care
- Emergency Financial Assistance
- Health Care
- Food
- Shelter/Housing Alternatives
- Jobs
- Mental Health Support
- Services for Persons with Disabilities
- Resources for Older Adults and their Caregivers
- Alcohol and Drug Services
- Safe Surrender Sites for Newborns





WHEN TO CALL 9-1-1

9-1-1 is the number to call to get help in a police, fire or medical emergency. 9-1-1 calls go over dedicated phone lines to the 9-1-1 answering point closest to the caller, and trained personnel then send the emergency help needed.

9-1-1 should only be used in emergency situations. An emergency is any situation that requires immediate assistance from the police/sheriff, the fire department or an ambulance. If you are ever in doubt of whether a situation is an emergency you should call 9-1-1. It's better to be safe and let the 9-1-1 operator determine if you need emergency assistance.

If you call 9-1-1 by mistake, do not hang up. Tell the operator what happened so they know there really isn't an emergency.

Do Not Call 9-1-1

- For Information
- For Directory Assistance
- When You're Bored
- For Paying Tickets
- For Your Pet
- As A Prank

An emergency is any situation that requires immediate assistance from the police/ sheriff, the fire department or an ambulance.

If 9-1-1 Fails, You Should Know These Alternative Telephone Numbers

Los Angeles Sheriff's Department (non 911)	(323) 267-4800
Los Angeles Police Department (non 911)	(877) 275-5273

MARSY'S LAW

Constitutional Amendment 2008 California Victim's Bill of Rights

On November 4, 2008, the People of the State of California approved Proposition 9, the Victims' Bill of Rights Act of 2008: Marsy's Law. This measure amended the California Constitution to provide additional rights to victims. Victims can also request a Marsy's Law card, which contains specific sections of the Victims' Bill of Rights and resources. Crime victims may obtain additional information regarding Marsy's Law and local Victim Witness Assistance Center information by contacting the Attorney General's Victim Services Unit at 1-877-433-9069.

A 'victim' is defined under the California Constitution as "a person who suffers direct or threatened physical, psychological, or financial harm as a result of the commission or attempted commission of a crime or delinquent act. The term 'victim' also includes the person's spouse, parents, children, siblings, or guardian, and includes a lawful representative of a crime victim who is deceased, a minor, or physically or psychologically incapacitated. The term 'victim' does not include a person in custody for an offense, the accused, or a person whom the court finds would not act in the best interests of a minor victim."

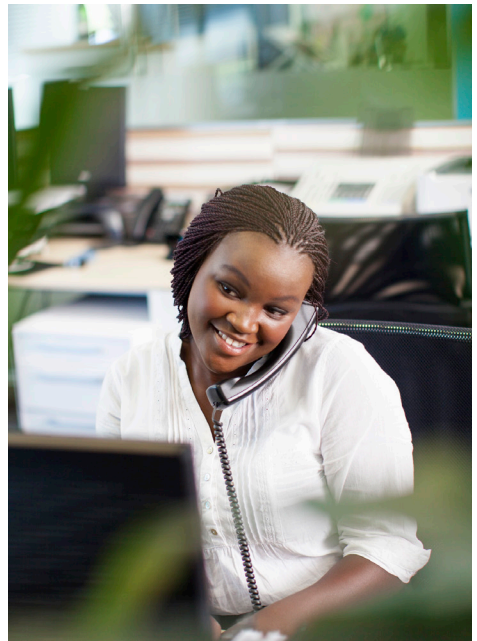
An overview of the rights is listed, along with helpful resources, on a card that can be printed out from their website at <http://ag.ca.gov/victims.php>.

For Information Contact:

**Office of Victims Services / California
Attorney General's Office**

P.O. Box 944255
Sacramento, CA 94244-2550
Phone Toll-free: (877) 433-9069

Marsy's Law Card Information:
<http://ag.ca.gov/victims.php>
<http://ag.ca.gov/victimservices/marsy.php>



MARSY'S LAW

As a victim in a criminal case, you are entitled to the following rights under Article 1, §28(b) of the California Constitution.

(b) In order to preserve and protect a victim's rights to justice and due process, a victim shall be entitled to the following rights:

- 1 To be treated with fairness and respect for his or her privacy and dignity, and to be free from intimidation, harassment, and abuse, throughout the criminal or juvenile justice process.
- 2 To be reasonably protected from the defendant and persons acting on behalf of the defendant.
- 3 To have the safety of the victim and the victim's family considered in fixing the amount of bail and release conditions for the defendant.
- 4 To prevent the disclosure of confidential information or records to the defendant, the defendant's attorney, or any other person acting on behalf of the defendant, which could be used to locate or harass the victim or the victim's family or which disclose confidential communications made in the course of medical or counseling treatment, or which are otherwise privileged or confidential by law.
- 5 To refuse an interview, deposition, or discovery request by the defendant, the defendant's attorney, or any other person acting on behalf of the defendant, and to set reasonable conditions on the conduct of any such interview to which the victim consents.
- 6 To reasonable notice of and to reasonably confer with the prosecuting agency, upon request, regarding, the arrest of the defendant if known by the prosecutor, the charges filed, the determination whether to extradite the defendant, and, upon request, to be notified of and informed before any pretrial disposition of the case.
- 7 To reasonable notice of all public proceedings, including delinquency proceedings, upon request, at which the defendant and the prosecutor are entitled to be present and of all parole or other post-conviction release proceedings, and to be present at all such proceedings.
- 8 To be heard, upon request, at any proceeding, including any delinquency proceeding, involving a post-arrest release decision, plea, sentencing, post-conviction release decision, or any proceeding in which a right of the victim is at issue.

- 9 To a speedy trial and a prompt and final conclusion of the case and any related post-judgment proceedings.
- 10 To provide information to a probation department official conducting a pre-sentence investigation concerning the impact of the offense on the victim and the victim's family and any sentencing recommendations before the sentencing of the defendant.
- 11 To receive, upon request, the pre-sentence report when available to the defendant, except for those portions made confidential by law.
- 12 To be informed, upon request, of the conviction, sentence, place and time of incarceration, or other disposition of the defendant, the scheduled release date of the defendant, and the release of or the escape by the defendant from custody.
- 13 To restitution.
- 14 To the prompt return of property when no longer needed as evidence.
- 15 To be informed of all parole procedures, to participate in the parole process, to provide information to the parole authority to be considered before the parole of the offender, and to be notified, upon request, of the parole or other release of the offender.
- 16 To have the safety of the victim, the victim's family, and the general public considered before any parole or other post-judgment release decision is made.
- 17 To be informed of the rights enumerated in paragraphs (1) through (16).

For purposes of this law, a "victim" is a person who suffers direct or threatened physical, psychological, or financial harm as a result of the commission or attempted commission of a crime or delinquent act. The term "victim" also includes the person's spouse, parents, children, siblings, or guardian, and includes a lawful representative of a crime victim who is deceased, a minor, or physically or psychologically incapacitated. The term "victim" does not include a person in custody for a offense, the accused, or a person whom the court finds who would not act in the best interests of a minor victim.

Note: Please be advised that criminal cases may be resolved as early as the first court appearance.

ESTABLISH SAFETY

If you or someone you know has just been victimized, there are some important steps you can take in protecting yourself, treating any injuries and making sure you have the support you need. Below are some things to think about immediately following a violent encounter.

First and foremost, get to a safe place, away from danger. If you need help getting there, ask someone to help you.

*Find a safe place
and ask for help
if you need it.*

CARE FOR INJURIES

In the event of an injury a hospital and provide treatment. It will also be important to tell medical personnel that your injuries are the result of a crime before you are treated so that DNA can be collected and photographs can be taken of your injuries. Do not shower or wash because doing so may remove or compromise physical evidence needed to apprehend and convict the person(s) who hurt you.

CALL THE POLICE / GET HELP

The police are available to provide assistance. Remember to preserve the crime scene - don't clean up or move anything so that detectives can collect evidence that will be helpful in bringing your assailant(s) to justice. Call a trusted friend or family member who can be with you as you interact with the police, physicians and investigators and make personal decisions. In the days following, you may consider contacting a counselor to help cope with the situation.



DOCUMENT THE CRIME

While it may be the last thing you want to do, it is very important to write down exactly what happened as soon as possible following your incident. The best way to protect your memory is to document the event before being interviewed. Writing down what has taken place will be a source you can revisit to remember details. This will be very important if you need to testify later. A written account also can help to validate your feelings as you walk through the healing process. Following are some things you should include in your written description:

- **The nature of the incident**

Step by step, record what happened, whether you were assaulted and what was said by whom, as well as how it was said. Include how you came to a place of safety and which direction your perpetrator(s) may have been headed.

- **Stolen items**

A detailed list of any items that were stolen from you will help the police in their investigation and may be needed for insurance purposes. Make sure to note the location and context of the crime. Write down where the crime occurred as well as important landmarks or other notable information, such as the presence of any potential witnesses.

- **The time of the crime**

As accurately as possible, record when the crime took place, as well as any warning signs you may recall.

- **A description of your assailant(s)**

Describe hair color and style, eye color, shape of face, height, weight, voice, clothing, tattoos or other identifying marks.

- **Description of other items**

Recall any items that may have been used during the crime, such as a handgun or a car.



SHORT-TERM PLANNING

You may feel bombarded with countless details and decisions in the aftermath of a violent encounter. It will take time to deal with everything, but here are a few suggestions for the short-term:

- Contact your employer if you need some time away from work to cope.
- Notify your health insurance company or primary care provider so that you will be covered for your medical care and counseling needs. If you have lost a loved one, you or a friend should notify the life insurance company.
- Cancel your credit cards if they were stolen. This will prevent further usage of the card and can also lead to the apprehension of the person who may be using them.
- Learn about the investigation of your case from law enforcement. Ask them what they will be doing, what the process is, how you will be notified and anything else that you may want to know about the process of trying to find your perpetrator(s).
- If you are comfortable, let family and friends know what has happened so that they can understand that you've been through a trauma and that you will need their support. It is often difficult for others to understand what living through such a trauma is like.

FIND SUPPORT

Many resources are available, if you need immediate help, you may want to call a hotline for anonymous support. Some hotlines include:

Victims of Crime Resource Center	(800) VICTIMS (8467)
National Center for Victims of Crime 24-hour hotline and link to local resources	(800) FYI-CALL (394-2255)
National Domestic Violence Hotline	(800) 799-SAFE (800) 799-7233 (800) 787-3224 (TDD)
National Hopeline Network	(800) SUICIDE (784-2433)
Rape Abuse & Incest National Network	(800) 646-HOPE (4673)

STEPS TO HEALING

Healing won't happen quickly, but it will happen. Here are some suggestions:

- Recognize your loss.
- Honor your feelings and recognize your right to feel the way you do.
- Talk about your feelings to those you trust.
- Connect with other survivors of violence and talk about your experience.
- Don't be afraid to seek out professional help if you are struggling. None of us can go it alone.
- Recognize triggers that take you back to the memory and the fear.
- Be patient and don't make rash decisions — it takes time to figure out where you are, where you want to be and how to get there.
- Take care of yourself — try to exercise, eat right and sleep well.
- Don't abandon hope — believe that healing can and will take place.

WHAT'S NEXT?

As you start to return to work and life, you'll probably have questions about how you feel and what you're going through. Visit **crimesurvivors.org** to find victim resources and to learn more about some of the common struggles that survivors encounter following their experiences. If you have a question and can't find an answer on our website, please contact us and we'll do our best to provide you with the information, support and referrals you need.



Crime Survivors, Inc.

P.O. Box 54552, Irvine, CA 92619
 949-872-7895
crimesurvivors@aol.com

Vision

To provide hope and healing to victims and survivors of crime through advocacy and the support of resources, information, and empowerment from the critical time after a crime occurs through the challenges and successes of surviving and thriving.

Values

- We believe that no one should feel abandoned or alone and that every person is deserving of love, respect and dignity.
- We believe that the best way to help others with hope and healing is to work in partnership with our community, law enforcement, elected leaders, and members of the media.
- We believe that with faith, there is always hope
- We believe that all of us together can lift each other out of darkness and into the light of a restored heart and life.
- We believe that every broken heart, every hurt, every wound can be healed with love and a strong community of support.
- We believe in hopeful healing.

We are Here to Help!

Crime Survivors is committed to serving our community by being an advocate and resource for crime victims and their families. If you don't know where to turn, or are confused or frustrated with the public services that are available to you as you recover or seek justice, Crime Survivors can help. Our web site will provide information, resources and tools that will help you become a "Survivor."

Victim Advocacy

Crime Survivors works in your community to make victims' rights a top priority. We facilitate communication and cooperation across various public service, government and non-profit organizations to ensure that victims' rights are understood, and that the services victims are entitled to are received. Contact us for advocacy assistance.



RESOURCE SECTIONS

ADOLESCENT RESOURCES

California Youth Crisis Line

(800) 448-4663

National Runaway Switchboard

(800) 621-4000

Peer to Peer Crisis Teen Line

(800) 852-8336

Teen Solutions

(800) 429-6099

For families of teens in trouble, teensolutions.com

DOMESTIC VIOLENCE SHELTERS

Antelope Valley

Valley Oasis (661) 949-1916
P.O. Box 4226, Lancaster, CA 93539

Central & West Los Angeles

Good Shepherd Shelter (323) 737-6111
P.O. Box 19487, Los Angeles, CA 90019

Pomona

House of Ruth (909) 623-4364
P.O. Box 459, Claremont, CA 91711

San Fernando Valley

Haven Hills (818) 887-7481
P.O. Box 260, Canoga Park, CA 91305

Tamar House Family Violence Project (818) 908-5007
8134 Van Nuys Blvd., Panorama City, CA 91402

San Gabriel Valley & East Los Angeles

Angel Step Inn (562) 906-5061
P.O. Box 689, Downey, CA 90241

Pathways DV Shelter (626) 350-4029
3800 Penn Marr, El Monte, CA 91732

Glendale YWCA DV Project (818) 242-4155
735 E. Lexington Dr., Glendale, CA 91206

South Bay

1736 Family Crisis Center (310) 372-4674
103 Torrance Blvd., Suite 101,
Redondo Beach, CA 90277

Rainbow Services
P.O. Box 627, San Pedro, CA 90733





DOMESTIC VIOLENCE

What to Look For

- Threats of violence
- Breaking or striking objects
- Use of force in sex
- Possessiveness and lack of trust
- Verbal abuse
- Jealousy
- Name calling and put-downs
- Unrealistic expectations of you
- Blaming you for problems
- Physical force towards you or others
- Cruelty to animals and/or children

How to Leave Safely

- Plan ahead
- Make spare keys
- Put money aside for cab fare or gas
- Tell someone about the abuse
- Document your injuries – take pictures
- If injured go to the nearest hospital and tell someone
- Make a list of emergency numbers
- Safely store birth certificates, passports, school and medical records outside the home
- Call police and get officer's name and badge number
- Obtain a restraining order
- Undocumented victims may need to make arrangements for children, etc. Please call a hotline to get help in creating a safety plan

Victim’s Rights

As a victim, you have the right to go to the Superior Court and file a petition requesting any of the following orders for relief:

- An order restraining the attacker from abusing the victim and other family members.
- An order directing the attacker to leave the household.
- An order preventing the attacker from entering the residence, school, business or place of employment of the victim.
- An order awarding the victim or the other parent custody of or visitation with a minor child or children.
- An order restraining the attacker from molesting or interfering with minor children in the custody of the victim.
- An order directing the party not granted custody to pay support of the minor children, if that party has a legal obligation to do so.
- An order directing the defendant to make specified debt payments coming due while the order is in effect.
- An order directing that either or both parties participate in counseling.

Who to Call

Adult Protective Services 24 hours per day; 7 days per week	(800) 451-5155
Domestic Violence Hotline	(800) 978-3600
National Domestic Violence Hotline	(800) 799-SAFE
SafeWay Out 24 hour shelter and counseling for homicide and gang victims	(800) 978-3600
VINE - Victim Information and Notification Everyday www.vinelink.com A service by the Los Angeles County Sheriff’s Department to notify you when the status of an inmate changes.	(800) 721-8021
Five Acres www.5acres.org	(626) 355-4545

DOMESTIC VIOLENCE RESOURCES

Shelter Hotlines

Antelope Valley, Palmdale & Santa Clarita

Assn. to Aid Victims of Domestic Violence	(805) 259-4357
Valley Oasis	(805) 945-6736
Oshun	(805) 727-1299

Central & West Los Angeles

Center for Pacific Asian Family	(213) 653-4042
Dominguez Family Shelter	(310) 764-4022
Sojourn	(310) 264-6644
Good Shepherd Shelter	(213) 737-6111

Pomona

House of Ruth	(909) 988-5559
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San Fernando Valley

Haven Hills	(818) 887-6589
Tamar House	(818) 505-0900

San Gabriel Valley & East Los Angeles

Angel Step Inn	(562) 906-5060
East L.A. Shelter	(213) 268-7564
El Monte Youth Development Center (Pathways Domestic Violence Shelter)	(626) 455-0026
Glendale YWCA	(818) 242-1106
Women & Children Crisis Center	(562) 945-3939
YWCA-WINGS	(626) 967-0658

South Central

1736 Family Crisis Center	(213) 745-6434
Jenesse Center	(213) 731-6500

South Bay

1736 Family Crisis Center	(310) 379-3620
Rainbow Services	(310) 547-9343
Su Casa	(562) 402-4888
Women Shelter of Long Beach 930 Pacific Ave., Long Beach, CA 90813 www.womenshelterlb.org	(562) 437-7233
Su Casa	(562) 421-3297
Su Casa 24 Hour Hotline 3840 Woodruff Ave., Suite 203, Long Beach, CA 90808 www.sucasadv.org	(562) 402-4888
Center for Pacific Asian Family...24 Hour Hotline 543 N. Fairfax Ave. #108, Los Angeles, CA 90036 www.nurturingchange.org	(800) 339-3940



**Sojourn Services for Battered Women and Their Children
(a project of OPCC)****(310) 264-6644**

1453 16th St., Santa Monica, CA 90404-2715

www.opcc.org

Mission Statement: Sojourn provides women and their children a safe space to regroup, rebuild and reestablish their self-esteem and lives. Sojourn honors diversity, serving without discrimination clients of any cases, culture, race, ethnicity, age, faith, sexual orientation, physical and mental ability or immigration status, including those who are traditionally underserved. Sojourn fosters solidarity among women and children, educates the community and society, and is committed to effecting political and social change through grassroots activism and a philosophy of individual empowerment.

LEGAL RESOURCES

AARP Legal Network Services**(800) 424-3410****Legal Aid Society Foundation****(800) 399-4529**www.lafla.org**Los Angeles County Bar Association****(213) 627-2727**www.lacba.org**Lawyer Referral and Information Service****(213) 243-1525**www.smartlaw.org

DISTRICT ATTORNEY'S OFFICES

In general, law enforcement investigates the crime and then submits the case to the prosecutor for consideration of filing criminal charges when they believe there is sufficient evidence to file a case. If the law enforcement agency is able to identify the suspect(s), they may arrest the suspect if his/her whereabouts are known or they may obtain a warrant for the suspect's arrest. If there is insufficient evidence to prove the charge, charges will not be filed. If there is sufficient evidence to prove the charge, the case will be filed either as a felony or misdemeanor.

In Los Angeles City, the Los Angeles City Attorney's Office prosecutes all misdemeanor crimes and the Los Angeles County District Attorney's Office prosecutes all felony cases and also all crimes committed by juvenile offenders (any suspect under the age of 18).

If a victim requests, a victim has a right to reasonably confer (discuss) the case with the prosecutor. California Constitution Article I, Section 28(b)(6).

BRANCH & AREA COURTS

Airport Branch	(310) 727-6500
Alhambra Branch	(626) 308-5302
Antelope Valley Branch	(661) 974-7700
Compton Branch	(310) 603-7483
Long Beach Branch	(562) 491-6301
Norwalk Branch	(562) 807-7212
Pasadena Branch	(626) 356-5620
Pomona Branch	(909) 620-3350
San Fernando Branch	(818) 898-2511
Torrance Branch	(310) 222-3552
Van Nuys Branch	(818) 374-2400
Bellflower Area	(562) 804-8085
E. Los Angeles Area	(323) 780-2032
Downey Area	(562) 803-7100
El Monte Area	(626) 575-4155
Glendale Area	(818) 500-3593
Inglewood Area	(310) 419-5182
Santa Clarita Area	(661) 253-7244
West Covina Area	(626) 813-3301

DA JUVENILE OFFICES

Antelope Valley Juvenile	(661) 945-6435
Burbank Satellite	(818) 557-3525
Compton Juvenile	(310) 603-7462
Eastlake Juvenile	(323) 226-8955
Inglewood Juvenile	(310) 419-5255
Long Beach Juvenile	(562) 491-6349
Los Angeles HQ	(213) 974-3512
Los Padrinos Juvenile	(562) 940-8827
Pasadena Juvenile	(626) 356-5785

Pomona Juvenile	(909) 868-5322
Sylmar Juvenile	(818) 364-2122
Alhambra Area Office	(626) 308-5542
Antelope Valley Juvenile Office	(661) 951-1519
Antelope Valley Sub Office	(661) 974-7600

PROBATION DEPARTMENTS

Centinela Area Office	(323) 241-5800
Crenshaw Area Office	(323) 298-3511
East Los Angeles Area Office	(323) 780-2185
East San Fernando Valley Office	(818) 374-2000
Firestone Area Office	(323) 586-6469
Foothill Area Office	(626) 356-5281
Harbor Area Office	(310) 222-2672
Long Beach Area Office	(562) 491-5807
Pomona Valley Area Office	(909) 469-4500
Pretrial Services – Bauchet Office	(213) 974-5821
Pretrial Services – Wilshire Office	(213) 351-0373
Rio Hondo Area Office	(562) 908-3119
Riverview Area Office	(626) 579-8506
San Gabriel Valley Area Office	(626) 575-4059
Santa Monica Area Office	(310) 260-3542
Santa Monica Sub Office (Airport)	(310) 727-6153
South Central Area Office	(310) 603-7311
Valencia Sub Office	(661) 253-7271
Van Nuys (Juvenile) Area Office	(818) 373-8114
Van Nuys Juvenile Investigation Sub Office	(818) 374-6959

LOS ANGELES SHERIFF STATIONS

www.lasd.org	Non-Emergency (323) 267-4800
Altadena	(626) 798-1131
Avalon	(310) 510-0174
Carson	(310) 830-1123
Century	(323) 568-4800
Cerritos	(562) 860-0044
Compton	(310) 605-6500
Crescenta Valley	(818) 248-3464
East Los Angeles	(323) 264-4151
Industry (Bassett Community Srv. Ctr.)	(626) 330-3322 (626) 336-4631
Lakewood (Bellflower Substation) (Paramount Substation)	(562) 866-9061 (562) 925-0124 (562) 220-2002
Lancaster	(661) 948-8466
Lennox	(310) 671-7531
Lomita	(310) 539-1661
Malibu / Lost Hills	(818) 878-1808
Marina Del Rey	(310) 823-7762
Norwalk (La Mirada Substation) (Whittier Substation)	(562) 863-8711 (562) 902-2960 (562) 903-1875
Palmdale\	(661) 267-4300
Pico Rivera	(562) 949-2421
San Dimas (non-emergency)	(909) 450-2700 (626) 332-1184
Santa Clarita Valley (Gorman & Pyramid Lake)	(661) 255-1121
Temple	(626) 285-7171
Walnut/Diamond Bar (Diamond Bar Community Srv. Ctr) (Rowland Heights Asian Community Ctr)	(626) 913-1715, (909) 595-4957 (909) 444-0523 (818) 854-2109, (818) 912-4741
(Walnut Sheriff's Srv. Ctr.)	(909) 559-4957
West Hollywood (Universal Citywalk Substation)	(310) 855-8850 (818) 622-9539



LOS ANGELES POLICE DEPARTMENTS

www.lapdonline.org	(877) 275-5273
Central Community Station	(213) 486-6606
Devonshire Community Station	(818) 832-0633
Foothill Community Station	(818) 756-8861
Harbor Community Station	(310) 726-7700
Hollenbeck Community Station	(323) 342-4100
Hollywood Community Station	(213) 972-2971
Mission Community Station	(818) 838-9800
Newton Community Station	(323) 846-6547
North Hollywood Community Station	(818) 623-4016
Northeast Community Station	(213) 561-3211
Olympic Community Station	(213) 382-9109
Pacific Community Station	(310) 482-6334
Rampart Community Station	(213) 489-3010
77th Community Station	(213) 485-4164
Southeast Community Station	(213) 972-1012
Southwest Community Station	(213) 485-2582
Topanga Community Station	(818) 756-4800

Van Nuys Community Station	(818) 374-9500
West Los Angeles Community Station	(310) 444-0701
West Valley Community Station	(818) 374-7611
Wilshire Community Station	(213) 473-0476

SEXUAL ASSAULT/RAPE

Artesia

Su Casa Family Crisis & Support Center	(562) 402-4888
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Cerritos

Cerritos Psychological Center	(562) 860-2210
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California, Statewide

Safe at Home; Confidential Address Program	(877) 322-5227
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Claremont

Project S.I.S.T.E.R.	(626) 966-4155
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Compton

Y.W.C.A. of Los Angeles	(310) 764-1403
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Lameda

South Bay Rape Crisis Center	(310) 545-2111
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Long Beach

Sexual Assault Crisis Agency	(562) 597-2002
Center for the Pacific-Asian Families, Inc	(800) 339-3940
Coalition to Abolish Slavery & Trafficking	(213) 365-1906
East Los Angeles Rape & Battering Hotline	(800) 585-6231
Immaculate Care Center, Inc	(213) 383-1124
Peace Over Violence	(213) 626-3393
Rosa Parks Rape Crisis Center	(310) 854-4319
Stalking and Threat Assessment Team	(213) 974-3950

Pasadena

Foothill Family Services Agency	(626) 564-1613
Peace Over Violence	(626) 793-3385

Santa Monica

Rape Trauma Center UCLA	(310) 319-4000
Rape Treatment Center UCLA	(310) 319-4000
Sojourn Services for Battered Women	(310) 264-6644

Sherman Oaks

Clinical Counseling Center	(818) 986-1161
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Van Nuys

Strength United	(818) 886-0453
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Washington

Stalking Resource Center	(800) FYI-CALL
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West Covina

Foothill Family Services Agency	(626) 338-9200
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SUICIDE RESOURCES

Hotline of Southern California Los Alamitos 8:00 am to 12:00 midnight	(562) 596-5548
National Hope Line Network	(800) 784-2433
Suicide Hotline	1-800-SUICIDE (784-2344)
Suicide Hotline for Adolescents	(800) 999-9999
Suicide Hotline for Teens	(800) 949-0057

SUPPORTIVE SERVICES

California Missing Children Hotline	(800) 222-3463
Mothers Against Drunk Drivers (MADD)	(800) I-AM-MADD

THERAPISTS/COUNSELORS

2-1-1/Infolink Los Angeles County www.211losangeles.org	2-1-1 (800) 339-6993
Casa de la Familia 3550 Wilshire Blvd., Suite 670, Los Angeles, CA 90010	(213) 384-7848

Los Angeles County Psychological Association www.lapsych.org	(818) 905-0410
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Pasadena Mental Health Center (PMHC) www.pmhc.org	(626) 798-0907
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CRIME VICTIM SERVICES

LADA Victim-Witness Assistance Program	REFER TO PAGE 41
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Victims of Crime Resource Center Hearing Impaired www.1800victims.org email: victims2@pacific.edu	(800) VICTIMS (800) 842-8467 (800) 735-2929
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Please refer to website for locations and phone numbers to resources in your area.

California Victim Compensation Program (CalVCB) https://victims.ca.gov email: info@victims.ca.gov CalVCB can help pay bills and expenses that result from certain violent crimes. Victims of crime who have been injured or have been threatened with injury may be eligible for help.	(800) 777-9229
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Crime Survivors, Inc. www.crimesurvivors.org Advice, guidance, and support for victims of crime.	(949) 872-7895
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Crime Victims’ Reparations Board	(800) 562-5874
National Organization for Victim Assistance	(800) TRY-NOVA
National Victim Center	(800) FYI-CALL

Parents of Murdered Children

POMC is a national non-profit organization dedicated to families and friends of those who have died by violence. All chapters offer monthly support groups, parole blocks, court accompaniment, community outreach and education.

Antelope Valley Chapter P.O. Box 900932, Palmdale, CA 93590 email: Gotheart935@aol.com	(661) 949-2720
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Greater Orange County Chapter P.O. Box 67, Brea, CA 92822-0067 www.gocpomc.org email: gocpomc@yahoo.com	(714) 999-7132
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Inland Empire Chapter P.O. Box 9413, Alta Loma, CA 91701 www.pomc.org email: iepomc@aol.com	(909) 987-6164
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San Gabriel Chapter**(626) 221-5737**

www.pomc.org | email: getyourpowerback@aol.com

Justice For Homicide Victims**(310) 457-0030**

www.justiceforhomicidevictims.com | email: jhvinfo

Justice for Homicide Victims is a not-for-profit organization. We provide support and information to survivors of homicide about their rights within the criminal justice system and all other issues pertaining to the survivors of a victim of murder.

Homicide Victims Memorial Foundation**(562) 860-7303**

Rose Hills Mortuary and Cemetery, Whittier, CA 90601

www.HVMFoundation.org | email: info@hvmfoundation.org

The Homicide Victims Memorial is a unique outdoor interactive theater and the first memorial in the nation dedicated exclusively to homicide victims. This beautiful, peaceful memorial is provided by Justice for Homicide Victims, Inc. as a place for victims' families and friends to remember and honor their loved ones.

Loved Ones Victims Services**(310) 337-7006****fax****(310) 337-7060**

5701 W. Slauson Ave., Ste. 116, Culver City, CA 90230

www.lovs.org

Loved Ones Victims Services (LOVS) is dedicated to meeting the emotional and physical needs of family members and friends who have lost loved ones to homicide. Our primary objective is to provide individual, family, and group counseling for all, with an immediate focus on young children.

Families & Friends of Murder Victims (FFMV)**(909) 798-4803 x 2**

P.O. Box 11222, San Bernardino, CA 92423-1222

www.webersons.com | email: ffmv.je@verizon.net

A non-profit organization dedicated to providing information, support, and friendship to persons who have experienced the death of a loved one through the violent act of murder.

Mission: To restore a sense of hope and to provide a pathway to well-being to those who have lost a loved one to murder and to those who are victims of attempted murder.

Violent Trauma Awareness Project

449 So. Santa Fe Dr., Suite 200, Encinitas, CA 92024

www.vtap.org | General email: Stopcrime@VTAP.org

Trauma Victim e-mail: Assistance@VTAP.org

The Violent Trauma Awareness Project is dedicated to violent trauma victim recovery, heightened Post Traumatic Stress Disorder awareness and youth leadership development through valuable community partnerships and effective, responsive, caring programs that aid in the eradication of violent trauma in our society.

Crime Victims United Charitable Foundation
fax

(916) 928-4797
916-928-0072

1346 N. Market Blvd., Sacramento, CA 95834
www.crimevictimsunited.com | email: mail@crimevictimsunited.com
CVUCF works with At Risk Children Adoptions, Teddy Bears Rooms for Children in various Court Houses, Literacy Programs, Victim Support, education and help with change of venue.

Justice for Murder Victims

(415) 731-9880

P.O. Box 16670, San Francisco, CA 94116
www.vocal-jmv.org | email: vocal@vocal-jmv.org
JMV is a support group in San Francisco for Homicide Victims Survivors. Meetings are held on the first Wednesday of each month except August. JMV works with CVUCF with the At Risk Children Adoptions and Teddy Bear Rooms.

The Joyful Child Foundation

(866) 756-9385

PO Box 12680, Westminster, CA 92685
www.thejoyfulchildfoundation.org | inquiry@thejoyfulchild.org
The Joyful Child Foundation's programs focus on proactive approaches in dealing with the difficult issues of violence against children while celebrating the gift that is every child.

Nicole Brown Foundation

PO Box 3777, Dana Point, CA 92629
www.nbcf.org
Our mission is to show the world that violence of any kind is simply wrong. We are here to help those who have been hurt, educate those who do not know, and to make a difference where no one else will. Domestic violence can be stopped, one person at a time.

SAFETY & SELF DEFENSE

GET SAFE

(714) 834-0050

Training * Education * Empowerment
1263 S. Wright St., Santa Ana, CA 92705
www.getsafeusa.com

(714) 834-0070

This course is specifically designed for survivors of physical & sexual abuse in childhood and survivors of sexual assault and domestic violence. Our unique approach combines counseling and group processing with personal safety education and comprehensive self-defense training.

Breaking Barriers is a program that collaborates with other community agencies and professionals including therapists, rape crisis centers, and law enforcement. We empower participants in a safe and secure environment to support themselves and others through the recovery process.

This carefully designed program includes:

- Managing physiological responses that can occur in stressful situations
- Methods of reducing anxiety and tension
- Offensive and defensive self-defense techniques
- Information and resources concerning one-on-one therapy and group counseling
- Insight into the prosecutorial process
- Dating, intimacy, and sex
- Understanding the domino effect, and how to prevent it



LOS ANGELES COUNTY COURTS

Airport Courthouse 11701 S. La Cienega, Los Angeles 90045	(310) 727-6012
Alfred J. McCourtney Juvenile Justice Center 1040 W. Avenue J, Lancaster 93534	(661) 945-6330
Alhambra Courthouse 150 W. Commonwealth, Alhambra 91801	(626) 308-5010
Bellflower Courthouse 10025 E. Flower St., Bellflower 90706	(562) 804-8025
Beverly Hills Courthouse 9355 Burton Way, Beverly Hills 90210	(310) 288-1310
Burbank Courthouse 300 E. Olive, Burbank 91502	(818) 557-3452
Catalina Courthouse 215 Summer Ave., Avalon 90704	(310) 510-0026
Central Arraignment Courts 429 Bauchet St., Los Angeles 90012	(213) 974-6068
Central Civil West Courthouse 600 S. Commonwealth Ave., Los Angeles 90005	(213) 351-8738
Chatsworth Courthouse 9425 Penfield Ave., Chatsworth 91311	(818) 576-8506
Clara Shortridge Foltz Criminal Justice Center 210 W. Temple St., Los Angeles 90012	(213) 893-0317
Compton Courthouse 200 W. Compton Blvd., Compton 90220	(310) 603-7177
Downey Courthouse 7500 E. Imperial Hwy., Downey 90242	(562) 803-7059
East Los Angeles Courthouse 4848 E. Civic Center Way, Los Angeles 90022	(323) 780-2058
Eastlake Juvenile Court (Delinquency) 1601 Eastlake Ave., Los Angeles 90033	(323) 226-8936
Edmund D. Edelman Child's Court (Dependency) 201 Centre Plaza Dr., Monterey Park 91754	(323) 526-6602
El Monte Courthouse 11234 E. Valley Blvd., El Monte 91731	(626) 575-4102
Glendale Courthouse 600 E. Broadway, Glendale 91206	(818) 500-3516

Governor George Deukmejian Courthouse 275 Magnolia, Long Beach 90802	(818) 500-3516
Hollywood Courthouse 5925 Hollywood Blvd., Los Angeles 90028	(323) 856-5747
Inglewood Courthouse One Regent St., Inglewood 90301	(310) 419-5197
Inglewood Juvenile Courthouse (Delinquency) 110 Regent St., Inglewood 90301	(310) 419-5684
Los Padrinos Juvenile Courthouse (Delinquency) 7281 E. Quill Dr., Downey 90242	(562) 940-7206
Mental Health Courthouse 1150 N. San Fernando Rd., Los Angeles 90065	(323) 226-2920
Metropolitan Courthouse 1945 S. Hill St., Los Angeles 90007	(213) 744-4001
Michael Antonovich Antelope Valley Courthouse 42011 4th Street West, Lancaster 93534	(661) 974-7200
Norwalk Courthouse 12720 Norwalk Blvd., Norwalk 90650	(562) 807-7266
Pasadena Courthouse 300 E. Walnut Ave., Pasadena 91101	(626) 356-5651
Pomona Courthouse South 400 Civic Center Plaza, Pomona 91766	(909) 620-3023
San Fernando Courthouse 900 Third St., San Fernando 91340	(818) 898-2401
Santa Clarita Courthouse 23747 W. Valencia Blvd., Santa Clarita 91355	(661) 253-7301
Santa Monica Courthouse 1725 Main St., Santa Monica 90401	(310) 260-3522
Stanley Mosk Courthouse 111 N. Hill St., Los Angeles 90012	(213) 893-2373
Sylmar Juvenile Courthouse (Delinquency) 16350 Filbert St., Sylmar 91342	(818) 364-2111
Torrance Courthouse 825 Maple Ave., Torrance 90503	(310) 222-6501
Van Nuys Courthouse East 6230 Sylmar Ave., Van Nuys 91401	(818) 374-2173



Van Nuys Courthouse West 14400 Erwin Street Mall, Van Nuys 91401	(818) 374-2601
West Covina Courthouse 1427 W. Covina Pkwy., West Covina 91790	(626) 813-3120

CRISIS SERVICES

Peer to Peer Crisis Teen Line	(800) 852-8336
Suicide Hotline	1-800-SUICIDE (784-2344)
Suicide Hotline for Adolescents	(800) 999-9999
Suicide Hotline for Teens	(800) 949-0057
Youth Crisis Hotline Runaway youth, family, and friends	(800) 843-5200

VICTIM COMPENSATION PROGRAM

California Victim Compensation Program (CalVCB)

<https://victims.ca.gov>

(800) 777-9229

Established in 1965, the California Victim Compensation Program (CalVCB) is a state program dedicated to providing reimbursement for many crime-related expenses to eligible victims who suffer physical injury or the threat of physical injury as a direct result of a violent crime.

Who is Eligible for Victim Compensation?

CalVCB can help victims of a qualifying crime such as:

- Assault
- Elder Abuse
- Robbery
- Child Abuse
- Hate Crimes
- Sexual Assault
- Domestic Violence
- Homicide
- Stalking
- Drunk Driving
- Human Trafficking
- Vehicular Manslaughter

Children under the age of 18 who suffer emotional injuries as a result of witnessing a violent crime may qualify for mental health counseling benefits, even if they are unrelated to the crime victim. The minor witness must have been in close proximity to the crime.

CalVCB can help qualifying victims of crime that occur in California, and California residents who become victims while they are visiting other states or countries.

CalVCB may be able to assist additional persons impacted by the crime including:

- Spouse or Domestic Partner
- Brothers and Sisters
- Children
- Grandparents
- Parents
- Grandchildren
- Legal Guardians
- Person living in the same house-hold as the victim for no less than two years or at the time of the crime.
- Anyone who assumes legal or financial liability for a deceased victim's expenses
- Child Witness



What Expenses Can CalVCB Help Pay?

CalVCB may help pay for expenses related to a crime such as:

- Medical and dental treatment
- Mental health services
- Income loss
- Funeral and burial expenses
- Loss of support for dependents when a victim is killed or permanently disabled
- Residential security
- Relocation
- Crime scene cleanup
- Home or vehicle modifications for victims who became disabled
- Medical equipment

There are limits on how much can be paid for each loss.

What Expenses Cannot Be Paid By CalVCB?

- Any expenses not related to the crime
- Any expenses paid by insurance or another source of reimbursement or coverage
- Expenses for lost, stolen, or damaged property
- Damages for pain and suffering

The program cannot pay any expense for a person who is on felony probation, on parole, in county jail or in prison.

How Do I Apply for Victim Compensation?

- Contact your local Victim Witness Assistance Center at: **<https://victims.ca.gov>**. A victim advocate can help victims complete and submit an application, and help victims learn more about the criminal justice system.
- Call CalVCB at **800.777.9229**
- Download an application at **<https://victims.ca.gov>**
- Email CalVCB at **info@victims.ca.gov**

How Can I Get Help Locally?

Victim Witness Assistance Center advocates throughout the state work directly with CalVCB to assist victims in applying for compensation and navigating the criminal justice system.

Contact a victim advocate and find additional victim resources and services in your county by visiting our Local Help page: **<https://victims.ca.gov>**



VICTIM ASSISTANCE PROGRAMS

Justice For Murdered Children

(310) 547-JFMC (5362)

Berth 77, P-7B, San Pedro, CA 90731

www.jfmc.org | email: victimvoices@yahoo.com

Our mission is to reduce the number of homicides, reduce the number of unsolved homicides and to assist families that have lost loved ones to homicide.

S.T.E.V.I.E.

(323) 898-2955

(Striving Towards Eradicating Violence in Ennercities)

4828 Crenshaw Blvd., Los Angeles, CA 90047

S.T.E.V.I.E. is a homicide survivor advocacy support agency providing direct supportive services to victims of crime with an emphasis on homicide. We endeavor to mobilize, educate, empower and assist victims of crime in reclaiming their lives.

Project Sister Family Services

(909) 623-1619

P.O. Box 1369, Pomona, CA 91769

24 Hr. Hotline (909) 626-4357

www.projectsister.org

Crisis services are offered to women, men and children of all ages who have been sexually assaulted and to their non-offending family members. 24-hour hotline, information and referrals, prevention services, accompaniment program, counseling services and support groups are offered.

The Man-e Moreno Foundation

(877) 246-8575

P.O. Box 2429, Covina, CA 91722

www.man-efoundation.org

The Man-e Moreno Foundation, DBA Victims of Violent Crimes, is a non-profit organization dedicated to assisting and meeting the emotional, spiritual and relational needs of the families and friends of those that have been taken by an act of violence.

Project Cry No More

(310) 764-0165

622 S. Keene Ave., Compton, CA 90220 (mailing)

200 N. Long Beach Blvd., Compton, CA 90221 (office)

www.volunteermatch.org

Project Cry No More's mission is to stop the gang/gun violence that continues to plague communities across this country, as well as this world.

Casa de la Familia

(213) 384-7848 or (213) 384-8498

3550 Wilshire Blvd., Suite 670, Los Angeles, CA 90010

Casa de la Familia provides short term and long term therapy with a culturally sensitive team. We treat victims of domestic violence, sexual or physical abuse, child abuse, assault, rape, human trafficking, and elder abuse.

California Secretary of State, Safe At Home Program
Phone (877) 322 - 5227
TTY/TDD (916) 651-1304
1500 11th Street, 4th Floor Mail Room
Sacramento, CA 95814
Mailing Address: Safe at Home
P O Box 846 Sacramento, CA 95812

Victim Notification Service (VINE) (877) 411-5588
TTY (866) 847-1298

Mother’s Against Drunk Driving (MADD) (877) MADD-HELP
4629 Whitney Ave #7, Sacramento, CA 95821 (916) 481-6233

California Department of Corrections Victim Services 1-877-256-6877
E-mail victimservices@cdcr.ca.gov

Identity Theft: State of California Attorney General’s Office Identity Theft
Information Public Inquiry Unit
Voice (916) 322-3360
Toll-free in California) (800) 952-5225
Fax (916) 323-5341

California Relay Service: (For Deaf and Hard-of-Hearing Callers)
TTY/TDD Dial 711
English: TTY/TDD (800) 735-2929
Spanish: TTY/TDD (800) 855-3000
Voice: (800) 735-2922
Attorney General’s Office California Department of Justice
Attn: Public Inquiry Unit
P.O. Box 944255
Sacramento, CA 94244-2550
<http://oag.ca.gov>

Coalition to Abolish Human Trafficking (CAST)
Emergency 1-(888)-KEY-2-FREEDOM or 1-(888)-539-2373
General: Phone 213-365-1906
Fax 213-365-5257
Coalition to Abolish Slavery & Trafficking
5042 Wilshire Blvd., #586
Los Angeles CA 90036
E-mail: info@castla.org

LOS ANGELES VICTIM ASSISTANCE LOCATIONS

Administration Office

3204 Rosemead Blvd., Suite 200, El Monte, CA 91731

(626) 927-2500

(800) 380-3811

Airport Branch Office

11701 S. La Cienega Blvd., Room 611, Los Angeles, CA 90045

(310) 727-6516

Antelope Valley Branch Office

42011 4th Street West, Room 3530, Lancaster, CA 93534

(661) 974-7717

Central L.A.P.D

251 E. Sixth St., Los Angeles, CA 90014

(213) 627-1619

Claims Verification Program\

P.O. Box 6228, El Monte, CA 91734

(626) 572-6366

(800) 492-5944

Compton Branch Office

200 W. Compton Blvd., Room 700, Compton, CA 90220

(310) 603-7579

Clara Shortridge-Foltz Criminal Justice Center

210 W. Temple St., Suite 12-514, Los Angeles, CA 90012

(213) 974-7499

(800) 380-3811

Clara Shortridge-Foltz Criminal Justice Center

Parole Revocation, Victim Assistance Program

210 W. Temple St., Suite 7-512, Los Angeles, CA 90012

(213) 893-7899

East L.A. Area Office

4848 E. Civic Center Way, Room 201, Los Angeles, CA 90022

(323) 780-2045

El Monte Area Office

11234 E. Valley Blvd., Room 110, El Monte, CA 91731

(626) 575-5565

Elder Abuse Division

201 N. Figueroa, Suite 1200, Los Angeles, CA 90012

(213) 580-8742

Inglewood Area Office

One Regent St., Room 405, Inglewood, CA 90301

(310) 419-6764

Family Violence Division

210 W. Temple St., Room 18-603, Los Angeles, CA 90012

(213) 974-7410

L.A.P.D. Hollywood 1358 N. Wilcox Ave., Los Angeles, CA 90028	(323) 871-1184
L.A.P.D. Southeast 145 W. 108th St., Room 107, Los Angeles, CA 90061	(323) 754-8064
L.A.P.D. Southwest 1546 Martin Luther King Blvd., Los Angeles, CA 90062	(323) 296-8645
Long Beach Branch Office 275 Magnolia Ave., Suite 3195, Long Beach, CA 90802	(562) 247-2068
Norwalk Branch Office 12720 Norwalk Blvd., Room 201, Norwalk, CA 90650	(562) 807-7230
Pasadena Branch Office 300 E. Walnut St., Room 107, Pasadena, CA 91101	(626) 356-5727
Pomona Branch Office 400 Civic Center Plaza, Room 201, Pomona, CA 91766	(909) 620-3381
Rampart L.A.P.D. 1401 W. 6th St., Los Angeles, CA 90017	(213) 483-6731
San Fernando Branch Office 900 3rd St., Room 3rd Floor, San Fernando, CA 91340	(818) 898-2406
Sex Crimes Division Hall of Records 320 W. Temple St., Room 740, Los Angeles, CA 90012	(213) 974-3801
Special Emphasis Advocacy Program Criminal Justice Center 210 W. Temple St., Suite 12-514, Los Angeles, CA 90012	(213) 974-3906
Special Emphasis Advocacy Program Compton Branch Office 200 W. Compton Blvd., Room 700, Compton, CA 90220	(310) 603-7127
Torrance Branch Office 825 Maple Ave., Room 190, Torrance, CA 90503	(310) 222-3599
Van Nuys Branch Office 6230 Sylmar Ave., 2nd Floor, Van Nuys, CA 91401	(818) 374-3075
West Covina Area Office 1427 West Covina Pkwy., West Covina, CA 91790	(626) 813-3169

VICTIM ASSISTANCE PROGRAM ROSTER

(s) Spanish (k) Korean

CENTRAL OFFICE #16

Public Inquiry Phone

(213) 978-2097

Fax

(213) 978-2179

TDD

(213) 979-8310

201 North Los Angeles Street, Room 301B

E-mail: Los Angeles, CA 90012

CENTRAL OFFICE - LGBT PROGRAM #16

Phone

(213) 978-2172

Phone

(213) 978-2168

Fax

(213) 978-2097

77TH STREET AREA LAPD # 20

Phone

(213) 473-5680

7600 South Broadway St.

Los Angeles, CA 90003

HOLLENBECK AREA LAPD # 103

Phone

(323) 342-4103

Fax

(323) 342-4167

2111 E. First Street

Los Angeles, CA 90033

NEWTON AREA LAPD # 21

Phone

(323) 846-5374

Fax

(323) 846-6586

3400 South Central Ave.

Los Angeles, CA 90011

NORTHEAST AREA LAPD # 22

Phone

(213) 485-3240

Fax

(213) 847-0669

3353 San Fernando Road

Los Angeles, CA 90065

NORTH HOLLYWOOD AREA LAPD # 23

Phone

(818) 623-4056

Fax

(818) 623-4121

11640 Burbank Blvd.

North Hollywood, CA 91601

OLYMPIC LAPD - #121
Public Inquiry Phone
Fax
1130 South Vermont Ave
Los Angeles, CA 90006

(213) 382-6654
(213) 382-6645

HARBOR AREA LAPD # 18
Phone
Fax
2175 John S. Gibson Blvd.
San Pedro, CA 90731

(310) 726-7786
(310) 726-7980

VAN NUYS CITY ATTORNEY’S OFFICE # 19
Phone
Fax
6262 Van Nuys Blvd., Room 151
7600 South Broadway St.
Van Nuys, CA 91401

(818) 374-3333
(818) 374-3313

WILSHIRE AREA LAPD # 25
Phone
Fax
4861 Venice Blvd.
Los Angeles, CA 90019

(213) 922-8238
(213) 473-0452

CLAIMS VERIFICATION UNIT
Phone

(818) 374-9880
(818) 374-9881
(818) 374-9882

CRIME & TRAUMA SCENE CLEANUP

Crime Scene Steri-Clean, LLC
Los Angeles County
Orange County
San Bernardino/Riverside Counties
www.CrimeCleaners.com
*24 Hour Suicide/ Homicide/Trauma Cleanup *Free Estimates
*Providing compassionate and professional services since 1995

(888) 577-7206
(714) 899-4225
(909) 481-2285

COMMON REACTIONS FOLLOWING A TRAUMATIC EVENT

Emergency service providers as well as citizens can experience the following symptoms following a crisis event. In a crisis situation, one may experience emotional detachment in order to cope and function. The following reactions may occur hours, days, weeks or months after an event.

Physical

- Stomach problems/indigestion
- Headaches
- Chest pain
- Difficulty in breathing
- Elevated blood pressure
- Hyper alertness/easily startled

Emotional

- Irritability/anger
- Preoccupation with the event and one's role in it
- Depression
- Guilt
- Anxiety
- Emotional numbness

Behavioral

- Impulsive
- Excessive risk taking
- Silent/withdrawn
- Sleep disturbance/nightmares
- Change in personal or work habits

Cognitive

- Poor concentration
- Difficulty in decision
- Memory problems
- Difficulty with details

WHAT TO SAY

"I'm so sorry"

"This must be very difficult for you"

"It's OK to feel . . ."

WHAT NOT TO SAY

"I know how you feel"

"Calm down"

"Don't cry"

"It could be worse"



DEALING WITH MEDIA – YOUR RIGHTS

- **You have the right to say “No” to an interview.**

Never feel that because you have unwillingly been involved in an incident of public interest that you must personally share the details and/or your feelings with the general public. If you decide that you want the public to be aware of how traumatic and unfair your victimization was, you do not automatically have to give up your right to privacy. By knowing and requesting respect for your rights, you can be heard and yet not violated.

- **You have the right to select the spokesperson or advocate of your choice.**

Selecting one spokesperson – especially in multiple-victim cases – eliminates confusion and contradictory statements. You also have the right to expect the media to respect your selection of a spokesperson or advocate.

- **You have the right to select the time and location for media interviews.**

Remember, the media is governed by deadlines. However, nobody should be subjected to a reporter arriving unannounced at the home of a victim. When you are traumatized, your home becomes your refuge. If you wish to protect the privacy of your home, select another location such as a church, meeting hall, office setting, etc. It helps if you are familiar and comfortable with the surroundings.

- **You have the right to request a specific reporter.**

As a consumer of daily news, each of us identifies with or respects a reporter whom we may never have met. We often form personal opinions about reporters whom we feel are thorough, sensitive, compassionate and objective. If a newspaper, radio station, or television station contacts you for an interview, don't hesitate to request the reporter you feel will provide accurate and fair coverage of your story.

- **You have the right to refuse an interview with a specific reporter even though you have granted interviews to other reporters.**

You may feel that certain reporters are callous, insensitive, uncaring, or judgmental. It is your right to avoid these journalists at all costs. By refusing to speak to such reporters, you may help them recognize their shortcomings in reporting victim-related stories. However, recognize that the reporter may write the story regardless of your participation.

- **You have the right to say “No” to an interview even though you have previously granted interviews.**

It's important to recognize that victims often ride an “emotional roller coaster.” You may be able one day to talk with a reporter, and be physically or emotionally unable to do so the next. Victims should never feel “obliged” to grant interviews under any circumstances.

- **You have the right to release a written statement through a spokesperson in lieu of an interview.**

There may be times when you are emotionally incapable of speaking with the media, but you still wish to express your point of view. Writing and distributing your statement through a spokesperson allows you to express your views without personally granting interviews.

- **You have the right to exclude children from interviews.**

Children already suffering from the trauma of crime are often re-traumatized by exposure to the media. Children often lack the means to verbalize their emotions and may be misinterpreted by both the media and the public. You have a responsibility to protect the interest of children at all cost!

- **You have the right to refrain from answering any questions with which you are uncomfortable or that you feel are inappropriate**

You should never feel you have to answer a question just because it's being asked.

- **You have the right to know in advance what direction the story about your victimization is going to take.**

You have the right to know what questions reporters will ask you, along with the right to veto any questions. This places you in a partnership with the reporter who is covering the story.

- **You have the right to ask for review of your quotations in a storyline prior to publication.**

Articles are reviewed and revised by editors who have neither seen nor spoken to you. All too often, victims' statements and the intended impact of their remarks are misinterpreted or inaccurate. To protect your interests and the message you wish to convey, you have the right to request for a review of direct quotations attributed to you in the storyline.

- **You have the right to avoid a press conference atmosphere and speak to only one reporter at time.**

At a time when you are in a state of shock, a press conference atmosphere with numerous reporters can be confusing and emotionally draining. If a press conference is absolutely unavoidable, you have the right to select one reporter to ask questions for the majority present.

- **You have the right to demand a retraction when inaccurate information is reported.**

All news mediums have methods of correcting inaccurate reporting or errors in stories. Use these means to correct any aspect of media coverage which you feel is inaccurate.

- **You have the right to ask that offensive photographs or visuals be omitted from airing or publication.**

If you feel that graphic photographs or visuals are not the best representation of you or your loved ones, you have the right to ask that they not be used.

- **You have the right to conduct a television interview using a silhouette or a newspaper interview without having your photograph taken.**

There are many ways for reporters to project your physical image without using your photograph or film footage of you, therefore protecting your identity.

- **You have the right to completely give your side of the story related to your victimization.**

If you feel that a reporter is not asking questions which need to be addressed, you have the right to give a personal statement. And if the alleged or convicted offender grants interviews, which are inaccurate, you have the right to publicly express your point of view.

- **You have the right to refrain from answering reporters' questions during trial.**

If there is any chance of jeopardizing your case by interacting with the media during judicial proceedings, you have the right to remain silent.

- **You have the right to file a formal complaint against a reporter.**

A reporter's superior would appreciate knowing when his or her employee's behavior is unethical, inappropriate or abusive. By reporting such behavior, you will also protect the next unsuspecting victim who might fall prey to such offensive reporters or tactics.

- **You have the Right to Grieve in Private.**

Grief is a highly personal experience. If you do not wish to share it publicly, you have the right to ask reporters to remove themselves during times of grief.

- **You have the right to suggest training about media and victims for print and electronic media in your community.**

Resources are available to educate media professionals about victims, how to deal with victims, and how to refrain from traumatizing victims. You will be suggesting a greatly needed public service to benefit not only victims and survivors, but all members of the community who interact with the media.

- **You have the right at all times to be treated with dignity and respect by the media.**

L.A. CITY by Area



ADDITIONAL L.A. CITY RESOURCES BY AREA

77TH STREET AREA

DOMESTIC VIOLENCE

Project Peacemakers, Inc. (323) 291-2525
P.O. Box 82361 Los Angeles, CA 90082
www.projectpeacemakersinc.org/

Domestic Violence Hotline (800) 978-3600

SEXUAL ASSAULT

Rape Crisis Hotline (213) 626-3393

Compton YWCA Sexual Assault (310) 764-1403
Email: Vannessa.Robinson@YWCAGLA.org

ALCOHOL ABUSE

Alcoholics Anonymous (AA) (800) 923-8722
www.lacoaa.org

Adult Children of Alcoholics (562) 272-4469
www.adultchildren.org

MENTAL HEALTH

Kendren Acute Psychiatric Hospital & Community Mental Health Center
4211 S. Avalon Blvd. Los Angeles, CA 90011
www.kendren.org

Mental Health Advocacy (213) 389-2077

YOUTH PROGRAMS

Challenger's Boys & Girls Club (323) 751-7069
5029 S. Vermont Avenue Los Angeles, CA 90037
www.cbgcla.org

LAPD-77th Street Area (213) 485-4285
7600 S. Broadway Los Angeles, CA 90003

GANG INTERVENTION

Nason Buchanan (213) 473-7796
Email: Nason.Buchanan@LACITY.org

GRAFFITI

City of Los Angeles/Graffiti Removal Hotline	311
Outside of LA	(866) 452 2489
www.anti-graffiti.lacity.org	

ANIMAL CRUELTY/SERVICES

Society for the Prevention of Cruelty to Animals (SPCA)	(310) 676-1149
12910 Yukon Avenue	
Hawthorne, CA 90250	
www.asPCA.org	

HOMELESS SHELTERS

Weingart Center Association	(213) 624-3370
506 S. Main Street Los Angeles, CA 90013	
www.weingart.org	
Watts Labor Community Action Committee	(323) 563-4730
958 E. 108th Street Los Angeles, CA 90059	
www.wlcac.org	

ELDER ABUSE/ASSISTANCE

Elder Abuse Hotline	(800) 992-1660
www.css.lacounty.gov	

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER

Lesbian & Gay Lawyers Association of Los Angeles (LGLA)	(213) 486-4443
P.O. Box 480318 Los Angeles, CA 90048	
http://lgla.net/lgla/contact/	
Email: lglaopresidents@gmail.com	
LA Lesbian, Gay, Bi-Sexual, Transgender Center (LA LGLA)	
http://www.lalgbtcenter.org/	

VETERAN AFFAIRS

Department of Veteran Affairs	(310) 478-3711
www.losangeles.va.gov	

HOUSING

Los Angeles Housing Department	(866) 557-7368
City Information & Referral for City of LA	
www.lahd.lacity.org	

SANITATION/LARGE ITEM PICK-UP

City of Los Angeles Sanitation
www.lacitysan.org

1-800-773-2489

CENTRAL AREA

DOMESTIC VIOLENCE

SEXUAL ASSAULT

California Hospital Medical Center
 Sexual Assault Response Team
 1338 South Hope Street
 Los Angeles, CA 90015

(213) 742-5555

ALCOHOL ABUSE

CRI Help Inc
 2010 Lincoln Park Ave Los Angeles, CA 90031
<http://www.cri-help.org/>

(800) 254-9808

(323) 222-1440

MENTAL HEALTH/ SHELTER

The LAMP Community Center
 526 S. San Pedro Street
<http://www.lampcommunity.org/>

(213) 488-9559

The LAMP Village
 640 S. San Julian Street

(213) 488-0031

DMH Department of Mental Health
 529 S. Maple Street
<http://www.dmh.ca.gov/>

(800) 896-4042

YOUTH PROGRAMS

All Peoples Christian Center
 822 East 20th Street Los Angeles, CA 90011

(213) 747-6357 ext.21

Family Counseling
 Contact Person Leticia Ortiz, Bridges Case Manager
<http://www.allpeoplescc.org/>

The Armenian Evangelical Church of Hollywood
 4950 Franklin Ave Hollywood, CA 90027

(323) 661-0018

GANG INTERVENTION

Aztecs Rising (323) 441-0187
3516 N. Broadway Los Angeles, CA 90031
<http://www.aztecsrising.com>

Legacy LA
350 N. San Pablo St. Los Angeles, CA 90033
<http://www.legacyla.org>

GRAFFITI REMOVAL

Office of Community Beautification (866) 452-2489
200 N. Spring, Room 356 Los Angeles, CA 90012

ANIMAL CRUELTY/SERVICES

Department of Animal Services (888) 452-7381
<http://www.laanimalservices.com/>

Animal Cruelty Task Force (213) 847-1417

HOMELESS SHELTERS

St. Francis Center (213) 747-5347
Jill Remelski, Assistant Executive Director
1835 South Hope Street Los Angeles, Ca 90015
<http://www.stfranciscenterla.org/>

ELDER ABUSE

Elder Abuse Hotline (877) 477-3636

LESBIAN, GAY BI-SEXUAL, TRANSGENDER

McDonald / Wright Building (323) 993-7400
1625 N Schrader Blvd Los Angeles, CA 90028

The Village at Ed Gould Plaza (323) 860-7302
1125 N McCadden Place Los Angeles, CA 90038

VETERAN AFFAIRS

US Veterans Outreach Center (323) 728-9966
5400 E Olympic Blvd #140 Commerce, CA 90022
<http://www.veteransoutreachcenter.org/>

HOUSING

SRO Housing Program (213) 229-9640
354 S. Spring Street
<http://www.srohousing.org/>

Skid Row Housing Trust (213) 683-4885
 1326 E. Industrial Street Los Angeles, CA
<http://www.skidrow.org/>

LAHSA (323) 644-2245
<http://www.lahsa.org/> (213) 385-1719

The Weingart Center (213) 622-6359
 566 S. San Pedro Street Los Angeles, CA
<http://www.weingart.org/>

SANITATION/LARGE ITEM PICK-UP Bureau of Street Services (800) 773-2489
Illegal Dumping (800) 773-2489
 Bureau of Street Services

JOB TRAINING

The Weingart Job Center (213) 624-3370
 506 S. Main Street Los Angeles, CA
<http://www.weingart.org/>

Job Corps (888) 525-6226
 LaVerne Scriven Manager 217 W. 11th Street Los Angeles, Ca 90015
<http://www.jobcorps.gov/>

Crysalis (213) 806-6300
 516 S. Main Street Los Angeles, CA
<http://www.changelives.org/>

Community Redevelopment Agency (213) 977-1682
 Donald R. Spivack, Deputy Chief of Operations
 354 South Spring Street Suite 700 Los Angeles, Ca 90013
<http://www.crala.org/>

Abram Friedman Occupational Center (213) 765-2592
 Katherine E. Valenzuela, Business Education / Program Manager
 1646 South Olive Street Los Angeles, Ca 90015
<http://www.afoc.edu/>

DRUG, ALCOHOL, JOB TRAINING AND SHELTERS (213) 347-6300
 The Union Rescue Mission
 545 S. San Pedro Los Angeles, CA
<http://www.urm.org/>

The Midnight Mission (213) 689-8980
 601 S. San Pedro Los Angeles, CA
<http://www.midnightmission.org/>

The Los Angeles Mission (213) 629-1227
 303 E. 5th Street Los Angeles, CA

<http://www.losangelesmission.org/> (213) 624-4357
The Veterans of America
628 S. San Julian Los Angeles, CA

The Fred Jordan Mission (213) 915-1981
<http://www.fjm.org/>

FAMILY SERVICES

Luis Giraldo, Coordinator Fatherhood Program (213) 765-4026
California Hospital Medical Center
1401 South Grand Avenue Los Angeles, Ca 90015

NOISE COMPLAINTS

Commission Investigation Division, Noise Enforcement Team (213) 996-1250
100 W 1st St Los Angeles, CA 90012

HUMAN TRAFFICKING

LA Metro Task Force on Human Trafficking (800) 655-4095
<http://www.knowhumantrafficking.org>

BUSINESS DISPUTES

Office of the City Attorney(213) 485-8324
Dispute Resolution Program
222 S. Hill St - 6th Fl Los Angeles, CA 90012

DEVONSHIRE AREA

DOMESTIC VIOLENCE

Haven Hills for Battered Women (818) 887-6589
6918 Owensmouth Avenue Canoga Park, CA 91303-2003
www.havenhills.org

Jewish Family Service Crisis Hotline (818) 505-0900
www.jfsla.org

Domestic Violence Hotline (800) 978-3600

SEXUAL ASSAULT

Rape Crisis Hotline (800) 235-1191
Valley Trauma Center (818) 756-5330
Rape Crisis Center 7116 Sopia Avenue Van Nuys, CA 91406 (818) 886-0453
<http://www.csun.edu/vtc/>

ALCOHOL ABUSE

Alcoholics Anonymous (818) 988-3001
www.lacoaa.org

Al-Anon (Families of Alcoholics) (818) 760-7122
www.alanonla.org

Los Angeles County Substance Abuse and Prevention Control
<http://publichealth.lacounty.gov/sapc> (800) 564-6600

Olive View Hospital (818) 364-1555
 Drug/Alcohol Treatment (818) 364-4340
 14445 Olive View Driv Sylmar, CA 91342

MENTAL HEALTH

Los Angeles County Department of Mental Health (800) 854-7771
www.dmh.co.la.ca.us

Los Angeles County West Valley Community Mental Health Center (818) 598-6900

Psychiatric Mobile Response Team (PMRT) (818) 598-6923
After Hours (800) 854-7771
<http://losangeles.networkofcare.org/mh/emergency.cfm>

Olive View Medical Center (818) 364-1555
 14445 Olive View Drive Sylmar, CA 91342-1438
<http://www.uclaoliveview.org/index.html>

YOUTH PROGRAMS

Devonshire Area Police Activity League Supporters (PALS) (818) 756-8270
 10250 Etiwanda Avenue Northridge, CA 91325

Devonshire Area Police Cadet Program (818) 756-8270
 10250 Etiwanda Avenue Northridge, CA 91325

Child & Family Guidance Center (818) 993-9311
 9650 Zelzah Avenue Northridge, CA 91325
www.childguidance.org

North Valley Family YMCA at Porter Ranch (818) 368-3231
 11336 Corbin Avenue Northridge, CA 91326
www.ymcala.org

California Youth Crisis Line (800) 843-5200

GANG INTERVENTION

Devonshire Area Jeopardy Program (818) 756-8270
 10250 Etiwanda Avenue Northridge, CA 91325

Gang Reduction & Youth Development (213) 978-3103
 200 N Spring Street, Room 303 Los Angeles, CA 90012
 E-mail: fabian.garcia@lacity.org

GRAFFITI REMOVAL

Contact	311
www.anti-graffiti.lacity.org	

ANIMAL CRUELTY/SERVICES

West Valley animal Care & Control Center	(888) 452-7381
20655 Plummer Street Chatsworth, 91311	
www.lacity.org/ANI	

Los Angeles Police Animal Cruelty Task Force 24-hour Hotline	
100 W. First Street Los Angeles, CA 90012	(213) 486-0450
actf@lapd.lacity.org	

HOMELESS SHELTERS

L.A. Family Housing Corporation	(818) 982-4091
7842 Lankershim Boulevard North Hollywood, CA	

ELDER ABUSE/ASSISTANCE

Los Angeles County Elder Abuse Adult Protective Services	
Main Office	(213) 351-5401
Valley Office	(818) 260-2302
Hotline	(877) 477-3646
3333 Wilshire Boulevard Suite 400	
www.css.lacounty.gov	

Los Angeles County Elder Abuse	(877) 477-3646
www.css.lacounty.gov	

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER

LA Gay & Lesbian Center=	(323) 993-7400
1625 N. Schrader Boulevard Los Angeles, CA 90028	
www.laglc.org	

VETERAN AFFAIRS

Veterans Regional Office	(800) 827-1000
11000 Wilshire Boulevard Los Angeles, CA 90024	

California Department of Veterans Affairs	(800) 952-5626
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Sepulveda Veterans Hospital	(818) 891-7711
16111 Plummer Street Sepulveda, CA 91343	

Veterans Counseling Center	(800) 637-6524
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HOUSING

San Fernando Valley Fair Housing Council	(818) 373-1185
8134 Van Nuys Blvd., Suite 110 Panorama City, CA 91402	

Housing Authority of the City of Los Angeles**(213) 252-2500**

8121 Van Nuys Blvd. Suite 600 Panorama City, CA 91402

<http://www.hacla.org>**Housing and Urban Development (HUD)****(213) 894-8069**<http://www.hud.gov>**Apartment Association of Greater Los Angeles****(213) 384-4131**

621 S. Westmoreland Avenue West Los Angeles, CA 90005

SANITATION/LARGE ITEM PICK-UP**West Valley Office (800) 733-2489**

8840 Vanalden Avenue

Northridge, CA 91324

BRUSH CLEARANCE**Los Angeles Fire Department****Brush Clearance****(818) 374-1111**<http://lafd.org>**FOOTHILL AREA****DOMESTIC VIOLENCE/SEXUAL ASSAULT****Women's Shelter and Counseling****(818) 887-6589**

Crisis Line & Referrals

(Shelter addresses are Confidential)

Victim/Witness Assistance Program (D.A's Office)**(818) 898-2406**

900 3rd Street, Third Floor San Fernando, CA 91340

(800) 380-3811**MEND (Meet Each Need with Dignity)****(818) 897-2443**

10641 North San Fernando Road Pacoima, CA 91331

www.mendpoverty.org**Valley Family Center****(818) 365-8588**

302 S Brand Boulevard San Fernando, CA 91340-3611

Foothill Detectives**(818) 834-3115**

12760 Osborne Street Pacoima, CA 91331

ALCOHOL ABUSE**People in Progress****(818) 768-7494**

8140 Sunland Boulevard Sun Valley, CA 91352

<http://www.peopleinprogress.org/>**MENTAL HEALTH****San Fernando Valley Community Mental Health Center, Inc****(818) 901-4830**

6842 Van Nuys Boulevard 6th Floor Van Nuys, CA 91405

YOUTH PROGRAMS

Boys and Girls Club (818) 896-5261
11243 Glenoaks Boulevard Pacoima, CA 91331

LAPD - Cadets (Foothill) (818) 686-1931
12760 Osborne Street Pacoima, CA 91331

LAPD - Jeopardy Program (Foothill) (818) 756-8866
11844 Glenoaks Boulevard San Fernando, CA 91340 (818) 837-1167

Youth Policy Institute (818) 899-5550
13630 Van Nuys Boulevard Pacoima, CA 91331 www.ypiusa.org

Heroes of Life (818) 890-5082
11243 Glenoaks Boulevard., Suite #7 Pacoima, CA 91331
www.heroesoflife.org

Keep Youth Doing Something (KYDS) (818) 908-2029
7026 Sophia Avenue Van Nuys, CA 91406
www.kydsinc.org

Communities in Schools (818) 891-9399
8743 Burnet Avenue North Hills, CA 91343
<http://www.communitiesinschools.org/>

GANG INTERVENTION

El Nido Family Center (818) 896-7776
13460 Van Nuys Boulevard CA 91331-3058
www.elnidofamilycenters.org

GRAFFITI REMOVAL

Northeast Graffiti Busters (818) 767-7711
9808 Glenoaks Boulevard Sun Valley, CA 91252
http://negrffitibusters.com/Our_Programs.html

ANIMAL CRUELTY/SERVICES

East Valley (888) 452-7381
14409 Vanowen Street Van Nuys, CA 91405
www.laanimalservices.com

HOMELESS SHELTERS

San Fernando Rescue Mission (818) 785-4476
13422 Saticoy Street. North Hollywood, CA 91605 (800) 548-6047

ELDER ABUSE/ASSISTANCE

L.A. County (877) 477-3646
3333 Wilshire Boulevard, 4th Floor Los Angeles, CA 90010 (800) 992-1660

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER

Bienestar Human Services (818) 908-3820
145115 Hamlin St. Van Nuys, CA 91411

VETERAN AFFAIRS (800) 952-5626
16111 Plummer Street. Building 200 Sepulveda, CA 91343 (818) 891-7711
www.cdva.ca.gov

HOUSING

Fair Housing Council / Employment Dept. (818) 373-1185
8134 Van Nuys Boulevard Suite #206 (213) 439-6799
Panorama City, CA 91402

SANITATION/LARGE ITEM PICK-UP

11050 Pendleton Street (818) 752-5700
Sun Valley, CA 91352

American Civil Liberties Union (ACLU) of Southern California (213) 977-9500
313 W. 8th Street Los Angeles, CA 90017
www.aclu-sc.org

HARBOR AREA

DOMESTIC VIOLENCE

Rainbow Services (310) 548-5450
453 West 7th Street San Pedro Ca 90731
<http://www.rainbowservicesdv.org>

Wilmington Recovery Center (310) 549-2710
HOTLINE: (800) 978-3600
1318 N. Avalon Street Wilmington, CA
<http://www.allaboutcounseling.org>

SEXUAL ASSAULT

**Providence Little Company of Mary Medical Center
Sexual Assault Response Team Center**
HOTLINE: (877) 943-5778
<http://www.lcmweb.org>

ALCOHOL ABUSE

Joint Efforts Inc (310) 831-2358 ext.101
505 South Pacific Avenue San Pedro, CA
<http://www.jointefforts.org/>

House of Hope Foundation (Adult female program) (877) 403-8016
235 West 9th Street San Pedro, CA
<http://www.houseofhopesp.org/>

Beacon House (for men alcohol or substance abuse) 1003 S. Beacon St. San Pedro, CA www.beaconhouseassociation.com/	(310) 514-4940
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MENTAL HEALTH

Harbor-UCLA 1000 W. Carson St. Torrance, CA 90502 http://www.harboruclapsych.com/	(310) 222-2345
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Harbor-UCLA Adolescent Psychiatric Unit	(310) 222-3110
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San Pedro Mental Health 150 W. Seventh Street San Pedro, CA 90731 http://www.smmhc.org/spv_sm.htm	(310) 519-6100
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Harbor Community Clinic 593 West 6th St., San Pedro, CA 90731 http://www.thehcc.net/	(310) 547-0202
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National Alliance for the Mentally Ill South Bay, Los Angeles County http://www.nami.org/	(310) 547-0954
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YOUTH PROGRAMS

Boys and Girls Club of Harbor City 1220 West 256th Street Harbor City, CA 90710	(310) 534-0056
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Boys and Girls Clubs of the Los Angeles Harbor San Pedro Branch and Teen Center 1200 S. Cabrillo Avenue San Pedro, CA 90731	(310) 833-1322
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Wilmington Branch and Teen Center 1444 West Q Street, Wilmington, CA 90744	(310) 549-8323
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Dana Strand Branch 470 N. Hawaiian Avenue, Wilmington, CA 90744	(310) 518-7357
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GANG INTERVENTION

Toberman Neighborhood Center 131 N. Grand Avenue San Pedro, CA 90731 http://www.toberman.org	(310) 832-1145
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GRAFFITI

Gang Alternatives Program (G.A.P.) 24 hour hotline http://www.gangfree.org (report graffiti online)	(888)-293-9323 or 311
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ANIMAL CRUELTY/SERVICES

Harbor Animal Care Center (888) 4LAPET1, (888) 452-7381
Fax (310) 448-7428
 957 N. Gaffey Street, San Pedro, CA 90731
http://www.ci.la.ca.us/ANI/har_carecenter.htm

HOMELESS SHELTERS

Harbor Interfaith Services (310) 831-0603
 670 W. Ninth Street, San Pedro, CA 90731
<http://www.livestrong.com>

Cold Weather Shelter Hotline (800) 548-6047

ELDER ABUSE/ ASSISTANCE

Wilmington Senior Center (310) 518-4533
 1148 North Avalon Blvd. Wilmington, CA 90744

Wilmington Jaycees Foundation (310) 518-4533
 1148 N. Avalon Blvd Wilmington, CA 90744
<http://www.wilmingtonjaycees.com/history.htm>

VIVA!

Senior Housing Referral Service (800) 934-8482

Los Angeles County Adult Protective Services (877) 477-3646
 3333 Wilshire Blvd., 4th Floor Los Angeles, CA 90010

LESBIAN, GAY, BI-SEXUAL TRANSGENDER

The Center, Long Beach
Phone (562) 434-4455
Fax (562) 433-6428
 2017 E. Fourth Street, Long Beach, CA 90814
 E-mail: helpdesk@centerlb.org

VETERAN AFFAIRS

VA Long Beach Healthcare System (562) 826-8000
 5901 East 7th Street Long Beach, CA 90822

HOUSING

HACLA, Section 8 South (310) 225-6600
 19600 Hamilton Ave. Torrance, CA 90502
<http://www.hacla.org>

Housing Authority of the City of Los Angeles (800) 555-4501
<http://www.hacla.org>

SANITATION/LARGE ITEM PICK-UP

Los Angeles City Bureau of Sanitation (800) 773-2489
1400 N. Gaffey St. San Pedro, CA 90731
<http://www.lacity.org/san>

SUBSTANCE ABUSE

Substance Abuse Hotline (800) 564-6600
Fred Brown Recovery Service (310) 519-8723
270 W. 11th St. San Pedro, CA
<http://www.fredbrownrecovery.org>

**HOLLENBECK AREA
DOMESTIC VIOLENCE SHELTER**

Transitional Living (323) 260-7524
2431 E. 1st St. L.A., CA 90033
<http://www.transitionalliving.org>

SEXUAL ASSAULT

California Hospital Medical Center (213) 742-5555
Sexual Assault Response Team
1338 South Hope Street Los Angeles, CA 90015

ALCOHOL ABUSE

CRI Help Inc (800) 254-9808
2010 Lincoln Park Ave LA 90031 (323) 222-1440
<http://www.cri-help.org/>

MENTAL HEALTH

North East Mental Health Services (323) 478-8200
5321 Via Marisol Ave. Los Angeles, Ca. 90042
County USC Medical Center (323) 442-8500
1200 N. State St. Los Angeles, CA 90033

YOUTH PROGRAMS

Los Angeles Boy’s And Girl’s Club (323) 221-9111
2635 Pasadena Ave. Los Angeles, Ca. 90031
Barrio Action Youth and Family Center (323) 221-0779
4927 Huntington Dr Los Angeles, CA 90032
<http://www.barrioaction.org>
Hollenbeck Youth Center (323) 712-1588
2015 E. 1st St. Los Angeles, CA 90033
<http://www.hollenbeckpbc.org/>



Boys & Girls Variety

2530 Cincinnati St. Los Angeles, Ca 90033

<http://www.vbgc.org/>

(323) 269-3177

GANG INTERVENTION

Aztecs Rising

3516 N. Broadway Los Angeles, CA 90031

<http://www.aztecsrising.com>

(323) 441-0187

Legacy L.A.

1350 N. San Pablo Street. Los Angeles, CA 90033

<http://www.legacyla.org>

GRAFFITI REMOVAL

Office of Community Beautification

200 N. Spring, Room 356 Los Angeles, CA 90012

<http://www.ci.la.ca.us/bpw/OCB/>

(866) 452-2489

ANIMAL CRUELTY/SERVICES

Los Angeles Animal Shelter North Central

3201 Lacy St. Los Angeles, CA. 90031

http://www.ci.la.ca.us/ani/nc_carecenter.htm

(888) 4LAPET1

HOMELESS SHELTERS

Dolores Mission Shelter

171 S. Gless St. Los Angeles, CA 90033

<http://www.dscs.org>

(323) 881-0032

Los Jovenes Inc.

1209 Pleasant Ave. Los Angeles, CA 90033

<http://www.jovenesinc.org>

(323) 260-8035 ext.101

Comunidad Cesar Chavez

207 N. Breed St. Los Angeles, CA 90033

(323) 264-1462

ELDER ABUSE

Elder Abuse Hotline

(877) 477-3636

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER

McDonald / Wright Building 1625 N Schrader Blvd Los Angeles, CA 90028	(323) 993-7400
The Village at Ed Gould Plaza 1125 N McCadden Place Los Angeles, CA 90038	(323) 860-7302

VETERAN AFFAIRS

US Veterans Outreach Center 5400 E Olympic Blvd #140 Commerce, CA 90022 http://www.veteransoutreachcenter.org/	(323) 728-9966
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HOUSING

SRO Housing Program 354 S. Spring Street http://www.srohousing.org/	(213) 229-9640
Skid Row Housing Trust 1326 E. Industrial Street Los Angeles, CA http://www.skidrow.org/	(213) 683-4885
Los Angeles Homeless Services Authority http://www.lahsa.org/	(323) 644-2245 (213) 385-1719
The Weingart Center 566 S. San Pedro Street Los Angeles, CA. http://www.weingart.org/	(213) 622-6359

SANITATION/LARGE ITEM PICK-UP

Bureau of Street Services	(800) 773-2489
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JOB TRAINING

Goodwill Industries Los Angeles 342 San Fernando Rd. Los Angeles, Ca. 90031 http://www.goodwillsocal.org/	(888) 4GOODWILL
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HOLLYWOOD AREA

DOMESTIC VIOLENCE

Good Shepherd Shelter http://www.goodshepherdshelter.org Non-emergency domestic violence shelter for mothers with 2 or more children under 12 years of age.	(323) 737-6111
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**National Domestic Violence Hotline
TTY**

**(800) 799-7233
(800) 787-3224**

<http://www.thehotline.org>

**Peace and Joy Care Center: 24 Hour Hotline
Message Line**

**(310) 898-3117
(310) 898-3115**

Carson, CA

<http://www.peaceandjoycenter.com>

Shelter for women and children

SEXUAL ASSAULT

**Rape Treatment Center
Emergency Center**

**(310) 319-4673
(310) 319-4870**

Santa Monica Hospital

1225 15th Street Santa Monica, CA 90404

<http://www.911rape.org>

**East Los Angeles Women's Center
Rape & Battering: Office
Hotline**

**(310) 526-5819
(800) 585-6231**

1255 S. Atlantic Blvd. Los Angeles, CA 90022

<http://www.elawc.org>

ALCOHOL ABUSE

**Alcohol Abuse Hotlines: Be Sober Hotline
(877) 259-5634**

(800) 237-6237

California Department of Alcohol and Drug Programs

Info Line

(800) 879-2772

Info Line

(800) 662-4357

Info Line

(916) 327-3728

<http://www.adp.cahwnet.gov/>

Alcohol Recovery Information

(877) 345-3370

<http://www.aboutrecovery.com/get-help-now/whattoexpect.htm>

MENTAL HEALTH

Department of Mental Health: Hotline

(800) 854-7771

<http://dmh.lacounty.gov/DMHServices/adults.html>

**Saban Free Clinic: Appointments
Office**

**(323) 653-1990
(323) 653-8622**

Beverly Health Center

8405 Beverly Blvd. Los Angeles, CA 90048

<http://www.thesabanfreeclinic.org>

Hollywood Mental Health Center

(323) 769-6100

1224 N. Vine Street Los Angeles, CA 90028

YOUTH PROGRAMS

Teen Canteen (ages 12-24) (323) 468-2500
1720 North Gower Street Los Angeles, CA 90028

Hollywood Wilshire YMCA (323) 467-4161
1553 Schrader Boulevardn Los Angeles, CA 90028
<http://www.ymca.net>

Boys & Girls Club of Hollywood (323) 467-2007
850 North Cahuenga Boulevard Hollywood, CA 90038
<http://www.bgchollywood.com>

GANG INTERVENTION

Beyond the Streets (562) 861-8333
<http://www.beyondthestreets.org>

Probation Department (213) 418-3065
Youth Crisis Hotline (800) 448-4663

County of Los Angeles Gang Alternative and Prevention Program (GAPP)
1330 West Imperial Highway
Los Angeles, CA 90044
Contact Person: Deputy Probation Officer Michael Reaves

GRAFFITI

Hollywood Beautification Team (323) 962-2163
P.O. Box 93109 (323) 463-5180
Los Angeles, CA 90093 D
<http://www.hbteam.org>

ANIMAL CRUELTY SERVICES

Hollywood Beautification Team (323) 463-5180
P.O. Box 93109 D Los Angeles, CA 90093 (323) 463-5180
<http://www.hbteam.org>

HOMELESS SHELTERS

Foundation House Transitional Group (323) 463-5180
6636 Selma Avenue Hollywood, CA 90027

Covenant House California (323) 463-5180
1325 North Western Avenue Hollywood, CA 90027
<http://www.covenanthouse.org>

ELDER ABUSE/ASSISTANCE

City of Los Angeles: Information (800) 510-2020
(818) 368-4000

Department of Aging<http://www.aging.lacity.org/><http://www.aging.lacity.org/program-services/elder.cfm>**Elder Abuse Hotline****(800) 992-1660****Las Palmas Senior Citizen Center****(323) 465-7787**

1820 Las Palmas Ave. Los Angeles, CA 90028

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER**The Gay and Lesbian Center****(323) 860-7302**

1125 N. McCadden Place Los Angeles, CA 90028

L.A. Gay & Lesbian Center**(323) 993-7653**

McDonald/Wright Building

(323) 993-7400

1625 N. Schrader Boulevard Los Angeles, CA 90028-6213

<http://www.lagaycenter.org><http://www.laglc.convio.net>**Jeff Griffith Center (Teens/Young Adults)****(323) 860-2250**

7051 Santa Monica Boulevard Los Angeles, CA 9003

(323) 993-7400<http://www.lagaycenter.org><http://www.laglc.convio.net>**VETERAN AFFAIRS****Veterans Affairs****(310) 235-6000**

11000 Wilshire Boulevard Los Angeles, Ca. 90024

<http://www.losangeles.va.gov/>**HOUSING****Los Angeles Neighborhood Housing Services, Inc.****(888) 895-2647**

3926 Wilshire Blvd. Suite 200 Los Angeles, CA 90010

(213) 381-2862<http://www.lanhs.org/>**SANITATION/LARGE ITEM PICK UP****Los Angeles City Bureau of Sanitation****(800) 773-2489**

Customer Service Call Center

(213) 473-4112 TD

No Public Counter

Los Angeles, CA

http://www.san.lacity.org/solid_resources/refuse/services**RESTRAINING ORDERS****Stanley Mosk Courthouse**

110 N. Grand Ave Los Angeles, CA 90012

<http://www.lasuperiorcourt.org/familylaw><http://www.courtinfo.ca.gov/selfhelp/protection/inforesord.htm>

MISSION AREA

DOMESTIC VIOLENCE

Ed Nido Family Center 10200 Sepulveda Boulevard Mission Hills, CA 91345	(818) 838-9853
North Valley Anger Management 15300 Devonshire Street, Suite 14 Mission Hills, CA 91345 http://www.nvamc.com/	(888) 992-6479

SEXUAL ASSAULT

Valley Care MidValley Comprehensive Health Center 7515 Van Nuys Blvd., 5th Floor Van Nuys, CA 91405	(818) 947-4026
Center for Assault Treatment Services Northridge Hospital Medical Center 14531 Gault StreetN Van Nuys, CA 91405	(818) 785-3489

ALCOHOL ABUSE

Alcohol Anonymous 13741 Foothill Boulevard Sylmar, CA 91342-3133	(818) 785-3489
Alcohol Anonymous 13243 Gladstone Avenue Sylmar, CA 91342-3116	(818) 362-4410
Express Collections 8780 Van Nuys Boulevard Panorama City, CA 91402-2412	(818) 891-2235
New Beginnings 12445 Gladstone Avenue Sylmar, CA 91342-5321	(818) 837-7722
Oasis Women’s Recovery Community 13832 Polk Street Sylmar, CA 91342-1714	(818) 362-0986
Recovery Zone 16456 Parthenia Street North Hills, CA 91343-4603	(818) 894-8617

MENTAL HEALTH

Ghia 9205 Burnet Avenue North Hills, CA 91343-2016	(818) 892-6262
San Fernando Valley Mental Health Center 6842 Van Nuys Blvd., 6th Floor Van Nuys, CA 91405	(818) 901-4830

YOUTH PROGRAMS

LAPD Mission Area Cadet Program 11121 N. Sepulveda Boulevard Mission Hills, CA 91345	(818) 838-9860
LAPD Mission Area DAP Program 11121 N. Sepulveda Boulevard Mission Hills, CA 91345	(818) 838-9860

LAPD Mission Area Jeopardy Program (818) 838-9860
11121 N. Sepulveda Boulevard Mission Hills, CA 91345

LADP Mission Area Juvenile Impact Program (818) 838-9860
11121 N. Sepulveda Boulevard Mission Hills, CA 91345

Boys and Girls Club (818) 891-0111
9121 Sepulveda Boulevard North Hills, CA 91343-6968

Cloud and Rire Ministries (818) 920-0101
15226 Parthenia Street, Room 2 North Hills, CA 91343

Communities in School (818) 891-9399
8743 Burnet Avenue North Hills, CA 91343-5403

Options for Youth (818) 833-8757
13711 Foothill Boulevard Sylmar, CA 91342-3136

GANG INTERVENTION

LAPD Mission Area Jeopardy Program (under 17 only) (818) 838-9860
11121 N. Sepulveda Boulevard Mission Hills, CA 91345

Communities in Schools (818) 891-9399
8743 Burnet Avenue North Hills, CA 91343-5403

GRAFFITI REMOVAL

Pacoima Graffiti Busters (818) 896-6884
9245 Glenoaks Boulevard Pacoima, CA 91342-6064

Sylmar Graffiti busters (818) 362-8702
P.O. Box 921294 Sylmar, CA 91392-1294

ANIMAL CRUELTY/ SERVICES

LA County Animal Regulation (888) 452-7381
14409 Vanowen Street Van Nuys, CA 91405

HOMELESS SHELTERS

Sylmar National Guard Armory (818) 842-5540
(Cold weather shelter)
12860 Arroyo Street Sylmar, CA 91342

ELDER ABUSE/ASSISTANCE

Best Care Adhc (818) 362-0818
13788 Foothill Boulevard Suite 6 Sylmar, CA 91342-3376

Foothill Adult Day Health Care (818) 890-3133
12040 Foothill Boulevard, Suite 110 Sylmar, CA 91342-6440

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER

Bienestar Human Services (818) 908-3820
145115 Hamlin St. Van Nuys, CA 91411

VETERAN AFFAIRS

Disabled Veteran Charities (818) 891-6582
9737 Haskell Avenue North Hills, CA 91343-2016

Veterans Outreach Center Program (818) 892-9227
Haskell Avenue North Hills, CA 91343-2016

HOUSING

Housing Authority of the City of Los Angeles (213) 252-2500
2600 Wilshire Boulevard Los Angeles, CA 90057

SANITATION/LARGE ITEM PICK-UP

LA City Bureau of Sanitation (800) 773-2489
Solid Resources Valley Collection Division
1149 S. Broadway, Ste. 800 Los Angeles, CA 90015

NEWTON AREA

DOMESTIC VIOLENCE

All Peoples Christian Center (APCC) (213) 747-6357
822 E 20th Street Los Angeles, CA 90011
<http://www.allpeoplesccc.org/>

Newton Community Police Station Advocates (323) 846-6569
Fax (323) 846-6586
3400 S. Central Ave Los Angeles, CA 90011

S-DART (Specialized - Domestic Abuse Response Team) (323) 291-2525
Fax (323) 291-0140
P.O. BOX 82361 Los Angeles, CA 90082

SEXUAL ASSAULT

California Hospital Medical Center (213) 742-5555
Sexual Assault Response Team
1338 South Hope Street Los Angeles, CA 90015

MENTAL HEALTH

All Peoples Christian Center (APCC) (213) 747-6357
822 E 20th Street Los Angeles, CA 90011

YOUTH PROGRAMS

All Peoples Christian Center (APCC) (213) 747-6357
822 E 20th Street Los Angeles, CA 90011

A Place Called Home (323) 232-7653
2830 S Central Avenue Los Angeles, CA 90011

Gilbert Lindsay Recreation Center (323) 846-7584
425 E 42nd Place Los Angeles, CA 90011

Life After Uncivil Ruthless Acts (L.A.U.R.A) (323) 816-9651
4514 Long Beach Ave Los Angeles, CA 90058
<http://www.laurala.org>

Nuevo South Organization (323) 235-1140
Fax (323) 235-8940
180 East 35th Street Los Angeles, CA 90011

Inner City Arts (213) 627-9621
720 S Kohler Street Los Angeles, CA 90021
<http://www.inner-cityarts.org/>

People Coordinated Services (323) 544-4720
(323) 232-3144
4410 S. McKinley Ave Los Angeles, CA 90011
<http://www.pcs-socal.org/>

GANG INTERVENTION

Brotherhood Crusade (323) 846-1649
200 East Slauson Avenue Los Angeles, CA 90011
<http://www.brotherhoodcrusade.org/>

Going Beyond Boundaries, Inc (323) 231-3330
4111 South Central Ave #103-104 Los Angeles, CA 90011
<http://www.goingbeyondboundaries.com/>

Community Build (323) 789-9973
8730 S Vermont Avenue Los Angeles, CA 90011
<http://www.communitybuild.org>

Life After Uncivil Ruthless Acts (L.A.U.R.A) (323) 816-9651
4514 Long Beach Ave Los Angeles, CA 90058

GRAFFITI REMOVAL

Office of Community Beautification (866) 452-2489
200 N. Spring, Room 356 Los Angeles, CA 90012
<http://www.ci.la.ca.us/bpw/OCB/>

ANIMAL CRUELTY/SERVICES

Los Angeles Animal Shelter North Central (888) 4LAPET1
3201 Lacy St. Los Angeles, CA. 90031
http://www.ci.la.ca.us/ani/nc_carecenter.htm

HOMELESS SHELTERS

Hopice, A Division of Special Service for Groups (323) 432-4399
5801 S San Pedro Los Angeles, CA 90011
Contact Person: Kevin Driscoll

Homeless Outreach Program Integrated Care System (323) 948-0443
5715 S Broadway Blvd Los Angeles, CA 90037
<http://www.hopics.org/>

ELDER ABUSE/ASSISTANCE

Elder Abuse Hotline (877) 477-3636

LESBIAN, GAY BI-SEXUAL, TRANSGENDER

McDonald / Wright Building (323) 993-7400
1625 N Schrader Blvd Los Angeles, CA 90028

The Village at Ed Gould Plaza (323) 860-7302
1125 N McCadden Place Los Angeles, CA 90038

VETERAN AFFAIRS

US Veterans Outreach Center (323) 728-9966
5400 E Olympic Blvd #140 Commerce, CA 90022
<http://www.veteransoutreachcenter.org/>

HOUSING

New Image Emergency Shelter for the Homeless, Inc (also an AIDS Resource Center) (562) 983-7289
Fax (562) 983-0063
3804 S. Broadway Place Los Angeles, CA 90037
<http://www.newimageshelter.org/>

SANITATION/ LARGE ITEM PICK-UP

Bureau of Street Services (800) 773-2489

METHADONE CENTER

Avalon Carver Community Center (323) 232-4391
4920 S Avalon Los Angeles, CA 90011
<http://www.avalon-carver.org/>

Jeff Grand Treatment Center (213) 747-7267
Fax (213) 747-4835
3130 South Hill Street Los Angeles, CA 90007

VICTIM ASSISTANCE

Los Angeles County Victim's Service Coordinator (323) 846-5374
Fax (323) 846-6586
3400 S. Central Ave Los Angeles, CA 90011

Program for Torture Victims (PTV)**(213) 747-4944**

3655 S Grand Avenue Suite 290 Los Angeles, CA 90007

<http://www.ptvla.org>**JOB TRAINING****Chicana Service Action Center****(323) 752-4044**

6200 S Broadway Ave Los Angeles, CA 90003

(323) 921-0762**Coalition for Responsible Community Development (CRCDD)**

1006 E 28th Street Los Angeles, CA 90011

(323) 231-0871<http://www.coalitionrcd.org/>**REHABILITATION CENTER FOR WOMEN****Mini Twelve Step House, Inc****(323) 232-6228**

303 E 52nd Street Los Angeles, CA 90011

(877) 646-4127<http://www.mini12step.org/>**CHILDREN'S SOCIAL SERVICES****County of Los Angeles Department of Children and Family Services**

5110 W. Goldleaf Circle Los Angeles, CA 90056

(323) 290-8733<http://www.dcfs.co.la.ca.us/>**LEGAL RESOURCE CENTER****Legal Aid Foundation of Los Angeles****(213) 640-3956**

7000 South Broadway Los Angeles, CA 90003

(213) 640-3950<http://www.lafla.org/>**INDIVIDUAL AND FAMILY COUNSELING GROUP THERAPY****Avalon Family Center****(323) 234-4445**

5807 S Avalon Blvd Los Angeles, CA 90011

RETIRED AND SENIOR VOLUNTEER PROGRAM**All Peoples Christian Center (APCC)****(213) 747-6357 ext.23**

822 E 20th Street Los Angeles, CA 90011

<http://www.allpeoplescc.org>**NORTH HOLLYWOOD AREA****DOMESTIC VIOLENCE****Valley CARES Family Justice Center****(818) 304-8900**

14535 Gault Street Van Nuys, CA 91405

www.familyjusticecenter.com

**Haven Hills
CRISIS LINE**

P.O. Box 260 Canoga Park, CA 91305
www.havenhills.org

(818) 877-7481
(818) 887-4796

SEXUAL ABUSE

**Northridge CATS (Center for Assault Treatment Services)
CRISIS LINE**

14531 Gault Street Van Nuys, CA 91405

(818) 887-4796

Valley Trauma Center

7116 Sophia Avenue Van Nuys, CA 91406

(818)756-5330

ALCOHOL ABUSE

California Department of Alcohol and Drug Programs

Information and referral

(800) 879-2772

People in Progress

8140 Sunland Blvd. Sun Valley, CA 91352
www.peopleinprogress.org

(800) 957-6237

MENTAL HEALTH

San Fernando Mental Health Center

(818) 776-5746

San Fernando Valley Mental Health Center

6842 Van Nuys Blvd., 6th Floor Van Nuys, CA 91405
www.sfvcmhc.org

(818) 901-4830

YOUTH PROGRAMS

LAPD North Hollywood Area Cadet Program

11640 Burbank Blvd North Hollywood, CA 91601

(818) 623-4001

GANG INTERVENTION

North Hollywood Area Jeopardy Program

11640 Burbank Blvd North Hollywood, CA 91601

(818) 623-4001

GRAFFITI REMOVAL

Graffiti and Illegal Dumping Reward Program

Graffiti Removal

(213) 486-0535
(866) 452-2489

ANIMAL CRUELTY/SERVICES

LA County Animal Regulation

20655 Plummer Street Chatsworth, CA 91311
www.animalcare.lacounty.gov

(888) 452-7381

HOMELESS SHELTERS

LA Family Housing Corp. (818) 982-4091 ext.367
7843 Lankershim Blvd. North Hollywood, CA 91601
www.lafh.org

ELDER ABUSE/ASSISTANCE

Adult Protective Services (818) 260-2300

East Valley Senior Center (818) 766-5165
North Hollywood

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER

LA Gay & Lesbian Center (323) 993-7400
1625 N. Schrader Boulevard Los Angeles, CA 90028
www.laglc.org

VETERAN AFFAIRS

US Veterans Hospital
16111 Plummer Street, No. 238A North Hills, CA 91311

HOUSING

Fair Housing Council of San Fernando Valley (818) 373-1185
8134 Van Nuys Boulevard Panorama City, CA 9140
www.hrc-la.org

LA Family Housing (818) 982-4091
7843 Lankershim Boulevard North Hollywood, CA

SANITATION/LARGE ITEM PICK-UP

LA City Bureau of Sanitation (800) 773-2489
Solid Resources Valley Collection Division
1149 S. Broadway, Ste. 800 Los Angeles, CA 90015
www.lacitysan.org

NORTHEAST AREA

DOMESTIC VIOLENCE

Hathaway-Sycamores FRC-HP (323) 257-9600
840 N. Avenue 66 Highland Park, CA 90042

The Center for Non-Violent Education and Parenting (213) 484-6676
1226 N. Alvarado St. Los Angeles, CA 90026

LA County Domestic Hotline (800) 978-3600
<http://www.da.lacounty.gov/domv.htm>

East LA Women’s Center
1255 S. Atlantic Ave. #200 Los Angeles, CA 90022
<http://www.elawc.org/>

(213) 526-5819
(800) 585-6231

SEXUAL ASSAULT

California Hospital Medical Center
Sexual Assault Response Team
1338 South Hope Street Los Angeles, CA 90015

(213) 742-5555

ALCOHOL ABUSE

CRI Help Inc
2010 Lincoln Park Ave Los Angeles, CA 90031
<http://www.cri-help.org/>

(800) 254-9808
(323) 222-1440

MENTAL ABUSE

Northeast Mental health Center
1891 Effie St. Los Angeles, CA 90026

(323) 478-8200

Gateways Hospital and MHC
1934 Hospital Place Box 132 Los Angeles, CA 90033
<http://www.gatewayshospital.org/>

(323) 226-5589

Foothill Family Services
2500 E. Foothill Blvd. #300 Pasadena, CA 91107
<http://www.foothillfamily.org/>

(626) 564-1613

Pacific Clinics
909 S. Fair Oaks Ave. Pasadena, CA 91105
<http://www.pacificclinics.org/>

(877) 722-2737

LA County / USC
1200 N. State St. Los Angeles, CA 90033
<http://www.lacusc.org>

(323) 226-2622

YOUTH PROGRAMS

Hathaway-Sycamores FRC-HP
840 N. Avenue 66 Highland Park, CA 90042

(323) 257-9600

Big Brothers Big Sisters Mentoring Programs
Villa Parke Community Center
363 E. Villa St., 2nd Floor Pasadena, CA 91101
<http://www.bbbs.org/>

(626) 792-5664

Big Sisters of Los Angeles
800 S. Figueroa St. Los Angeles, CA 90017
<http://www.bbbs.org/>

(213) 481-3611

Boys and Girls Club**(626) 449-9100**

3220 E. Del Mar Blvd. Pasadena, CA 91101

<http://www.bgca.org/>**GANG INTERVENTION****Homeboy Industries****(323) 526-1254**

Anger Management Prevention

130 W. Bruno Los Angeles, CA 90012

<http://www.homeboy-industries.org>**GRAFFITI REMOVAL****Office of Community Beautification****(866) 452-2489**

200 N Spring, Room 356 Los Angeles, CA 90012

<http://www.ci.la.ca.us/bpw/OCB/>**ANIMAL CRUELTY/SERVICES****Los Angeles Animal Shelter North Central****(888) 4LAPET1**

3201 Lacy St. Los Angeles, CA 90031

http://www.ci.la.ca.us/ani/nc_carecenter.htm**HOMELESS SHELTERS****Dolores Mission Shelter****(323) 881-0032**

171 S. Gless St. Los Angeles, CA 90033

<http://www.dscs.org>**Los Jovenes Inc.****(323) 260-8035**

1209 Pleasant Ave. Los Angeles, CA 90033

<http://www.jovenesinc.org>**Comunidad Cesar Chavez****(323) 264-1462**

207 N. Breed St. Los Angeles, CA 90033

<http://www.lafh.org/3events/dedicationcesar.htm>**ELDER ABUSE/ ASSISTANCE****Elder Abuse Hotline****(877) 477-3636****LESBIAN, GAY, BI-SEXUAL, TRANSGENDER****McDonald / Wright Building****(323) 993-7400**

1625 N Schrader Blvd Los Angeles, CA 90028

The Village at Ed Gould Plaza**(323) 860-7302**

1125 N McCadden Place Los Angeles, CA 90038

VETERAN AFFAIRS**US Veterans Outreach Center****(323) 728-9966**

5400 E Olympic Blvd #140 Commerce, CA 90022

<http://www.veteransoutreachcenter.org/>

HOUSING

SRO Housing Program 354 S. Spring Street http://www.srohousing.org/	(213) 229-9640
Skid Row Housing Trust 1326 E. Industrial StreetLos Angeles, CA http://www.skidrow.org/	(213) 683-4885
Los Angeles Homeless Services Authority (213) 385-1719 http://www.lahsa.org/	(323) 644-2245
The Weingart Center 566 S. San Pedro Street Los Angeles, CA http://www.weingart.org/	(213) 622-6359

SANITATION/ LARGE ITEM PICK-UP

Bureau of Street Services	(800) 773-2489
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OLYMPIC AREA

DOMESTIC VIOLENCE

Children’s Institute International 711 South New Hampshire Los Angeles, CA 90005	(213) 385-5100
Los Angeles County District Attorney’s Office Hotline Family Violence Division 210 W. Temple St, Suite 18-702 Los Angeles, CA 90012 http://www.da.lacounty.gov/familyviolence	(800) 978-3600 (213) 974-7454

SEXUAL ASSAULT

Man Alive: Main Office: Metro Office 3325 Wilshire Boulevard Los Angeles, CA 90010	(213) 357-7390 (213) 384-0403
Office for Victims of Crime US Department of Justice 810 Seventh Street, NW Washington, DC 20531 http://www.ovc.gov	(202) 307-5983

1736 Family Crisis Center: Hotline	(213) 745-6434
Hotline	(213) 222-1237
Hotline	(310) 370-5902
Hotline	(310) 379-3620
Hotline	(562) 388-7652
Office	(323) 737-3900
2116 Arlington Avenue, #200 Los Angeles, CA 90018	
http://www.1736familycrisiscenter.org/	

ALCOHOL ABUSE

Alcoholics Anonymous: Hotline	(800) 923-8722
Office	(323) 936-4343
4311 Wilshire Blvd #104 Los Angeles, CA 90010	
National Website - http://www.aa.org	
Los Angeles Website - http://www.lacocaa.org/	

Alcohol Abuse Hotlines: Be Sober Hotline	(800) 237-6237
(877) 259-5634	

Dial Alcohol & Drug Treatment Center	(213) 384-5353
3540 Wilshire Boulevard Los Angeles, CA	

Los Angeles New Life Center Inc	(323) 734-3677
1828 Southwestern Avenue, Suite 21	
Los Angeles CA 90006	

MENTAL HEALTH

Department of Mental Health: Hotline	(800) 854-7771
http://www.dmh.lacounty.gov/DMHServices/adults.html	

Suicide: Hotline	(310) 391-1253
National Suicide Hotline	(800) 784-2433

YOUTH PROGRAMS

Runaway Adolescent Project (RAP)	(213) 466-7776
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Olympic Area Cadet Program	(213) 382-9130
1130 S. Vermont Ave Los Angeles, Ca. 90006	

GANG INTERVENTION

Probation Department	(213) 418-3065
Youth Crisis Hotline	(800) 448-4663
County of Los Angeles Gang Alternative and Prevention Program (GAPP)	
Contact Person: Deputy Probation Officer Michael Reaves	
1330 West Imperial Highway Los Angeles, CA 90044	

Beyond the Streets (562) 861-8333
<http://www.beyondthestreets.org>

GRAFFITI

Hollywood Beautification Team (323) 962-2163
P.O. Box 93109 D Los Angeles, CA 90093 (323) 463-5180
<http://www.hbteam.org>

ANIMAL CRUELTY SERVICES

Los Angeles Police Department Animal Cruelty Task Force
24 Hour Hotline (213) 486-0450
Fax (213) 486-0411
<http://www.actf@lapd.lacity.org>
<http://www.lapdonline.org/actf>

LA County Department of Animal Care and Control (213) 485-8855
<http://www.animalcare.lacounty.gov>

HOMELESS SHELTERS

1736 Family Crisis Center: Hotline (213) 745-6434
Hotline (213) 222-1237
Hotline (310) 370-5902
Hotline (310) 379-3620
Hotline (562) 388-7652
Office (323) 737-3900
2116 Arlington Avenue, #200 Los Angeles, CA 90018
<http://www.1736familycrisiscenter.org/>

ELDER ABUSE/ASSISTANCE

Elder Abuse Hotline (800) 992-1660

City of Los Angeles: Information (213) 485-7512
Department of Parks and Recreation
Senior Citizens Centers
<http://www.laparks.org/dos/senior/senior.htm>

City of Los Angeles: Department of Aging
<http://www.aging.lacity.org/>
<http://www.aging.lacity.org/program-services/elder.cfm>

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER

The Gay and Lesbian Center (323) 860-7302
1125 N. McCadden Place Los Angeles, CA 90028
<http://www.lagaycenter.org>
<http://www.laglc.convio.net>

VETERAN AFFAIRS

Veterans Affairs (310) 235-6000
 11000 Wilshire Boulevard
 Los Angeles, Ca. 90024
<http://www.losangeles.va.gov/>

Los Angeles Veterans Resource Center (310) 767-1221
 1045 W. Redondo Beach Blvd, Suite 150 Gardena, CA 90247
<http://www.losangeles.va.gov/>

HOUSING

Los Angeles Housing Department (LAHD) (866) 557-7368
 3550 Wilshire Blvd, Suite 1500 Los Angeles, CA
<http://www.lahd.lacity.org/lahdinternet>

Los Angeles Neighborhood Housing Services, Inc. (888) 895-2647
 3926 Wilshire Blvd. Suite 200 Los Angeles, CA 90010 (213) 381-2862
<http://www.lanhs.org/>

SANITATION/LARGE ITEM PICK-UP

Los Angeles City Bureau of Sanitation (800) 773-2489
 Customer Service Call Center (213) 473-4112 TDD
 No Public Counter
 Los Angeles, CA

PACIFIC AREA

DOMESTIC VIOLENCE

Los Angeles City Attorney: Hotline (213) 978-2097
 Domestic Violence Unit (213) 485-2352
Center for the Pacific Asian Family (800) 339-3940
 1102 Crenshaw Blvd Los Angeles, CA 90019

SEXUAL ASSAULT

Rape Treatment Center (310) 319-4673
Hospital Information (310) 319-4000
Emergency Center (310) 319-4870
 Santa Monica Hospital
 1250 16th Street Santa Monica, CA 90404
<http://www.911rape.org>

ALCOHOL ABUSE

California Department of Alcohol and Drug Programs	
Info Line	(800) 879-2772
Info Line	(800) 662-4357
Info Line	(916) 327-3728
http://www.adp.cahwnet.gov/	
Alcohol Abuse Hotlines	(800) 237-6237
Be Sober Hotline	(877) 259-5634

MENTAL HEALTH

Department of Mental Health: Hotline	(800) 854-7771
http://dmh.lacounty.gov/DMHServices/adults.html	
Suicide: Hotline	(310) 391-1253
National Suicide Hotline	(800) 784-2433
Toll-Free / 24 hours / 7 days a week	

YOUTH PROGRAMS

Westchester Family YMCA	(310) 670-4316
8015 S. Sepulveda Blvd Los Angeles, CA 90045	
Boys and Girls Club of Venice	(310) 390-4477
2233 Lincoln Blvd Venice, CA 90291	
Mar Vista Family Center	(310) 390-9607 5075
Slauson Ave Culver City, CA 90230	

GANG INTERVENTION

Beyond the Streets	(562) 861-8333
www.beyondthestreets.org	
HELPER Foundation	
9100 S Sepulveda, Suite 128	
Los Angeles, CA 90045	
http://helperfoundation.org	
Pacific Jeopardy Program	(310) 202-2898
12312 Culver Blvd. Los Angeles, CA 90066	

GRAFFITI

Board of Public Works	(800) 611-2489
Call information line 311 and ask for graffiti removal	
www.bpw.lacity.org/ocb/gr.html	

ANIMAL CRUELTY SERVICES

LA County Department of Animal Care and Control	(213) 485-8855
www.animalcare.lacounty.gov	

HOMELESS SHELTERS

Los Angeles Homeless Services Authority: Hotline	(800) 548-6047
811 Wilshire Blvd., 6th Floor Los Angeles, CA 90017	(213) 225-6581
Emergency Response Team: Office	(213) 683.3333
Http://www.lahsa.org/	

ELDER ABUSE/ASSISTANCE

Los Angeles County Community and Senior Services Elder Abuse Hotline	(877) 477-3646
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Adult Protective Services

3333 Wilshire Blvd, Suite 400 Los Angeles, CA 90010
<http://css.lacounty.gov/aps-program-services.aspx>

Elder Abuse Hotline	(800) 992-1660
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Westchester Senior Citizen Center	(310) 649-3317
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8740 Lincoln Boulevard Los Angeles, CA 90045
 Contact Person: Director Earl Wood
<http://www.laparks.org/dos/senior/senior.htm>

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER

The Gay and Lesbian Center	(323) 860-7302
1125 N. McCadden Place Los Angeles, CA 90028	
www.lagaycenter.org	
www.laglc.convio.net	

L.A. Gay & Lesbian Center	(323) 993-7653
McDonald/Wright Building	
1625 N. Schrader Boulevard Los Angeles, CA 90028-6213	
www.lagaycenter.org	
www.laglc.convio.net	

VETERAN AFFAIRS

U.S. Department of Veterans Affairs	(213) 253-2677
351 E. Temple Street Los Angeles, Ca. 90012	
http://www.losangeles.va.gov/	

Veterans Affairs	(310) 235-6000
11000 Wilshire Boulevard Los Angeles, Ca. 90024	
http://www.losangeles.va.gov/	

HOUSING

Los Angeles Housing Department (LAHD)	(866) 557-7368
West Regional Office 3415 S.	
Sepulveda Blvd. #150 Los Angeles 90034	
www.lahd.lacity.org/lahdinternet	

Los Angeles Neighborhood Housing Services, Inc. 3926 Wilshire Blvd. Suite 200	(213) 381-2862
Los Angeles, CA 90010 http://lanhs.org/	(888) 895-2647

SANITATION/LARGE ITEM PICK-UP

Los Angeles City Bureau of Sanitation TDD	(800) 773-2489 (213) 473-4112
Customer Service Call Center / No Public Counter Los Angeles, CA http://san.lacity.org/solid_resources/refuse/services	

RAMPART AREA
DOMESTIC VIOLENCE

Peace Over Violence	(213) 626-3393
Metro Headquarters 1015 Wilshire Boulevard, Suite 200 Los Angeles, California 90017 http://www.peaceoverviolence.org	

Casa De La Familia Fax	(213) 384-7660 (213) 383-2084
3550 Wilshire Boulevard, Suite 670 Los Angeles, California 90010	

SEXUAL ASSAULT

Peace Over Violence	(213) 626-3393
Metro Headquarters 1015 Wilshire Boulevard, Suite 200 Los Angeles, California 90017 http://www.peaceoverviolence.org	

Casa De La Familia Fax	(213) 384-7660 (213) 383-2084
3550 Wilshire Boulevard, Suite 670 Los Angeles, California 90010	

ALCOHOL ABUSE

CRI Help Inc	(800) 254-9808 (323) 222-1440
2010 Lincoln Park Ave Los Angeles, CA 90031 http://www.cri-help.org/	

MENTAL HEALTH

Sunrise Community Counseling Center	(213) 207-2770
537 South Alvarado Street Los Angeles, California 90057 http://www.sunrise-la.org/	

YOUTH PROGRAMS

LAPD Rampart Juvenile Intervention and Prevention Program (JIPP)
Officer Covington English (213) 484-3072
Officer Zamora Spanish (213) 484- 3064
 1401 West 6th Street Los Angeles, California 90017

LAPD Rampart Cadet Program
Officer Zamora (213) 484- 3064
 1401 West 6th Street Los Angeles, California 90017

Central City Neighborhood Partners (CCNP) (213) 482-8618
 501 South Bixel Street Los Angeles, California 90017
<http://www.laccnp.org/>

UCLA Onesource Youth Network at CCNP (213) 202-5303
 501 South Bixel Street Los Angeles, California 90017
<http://www.oid.ucla.edu/units/cbl>
 Provides youths with a part-time job during the summer at UCLA

GANG INTERVENTION

Aztecs Rising (323) 441-0187
 3516 North Broadway Los Angeles, California 90031
<http://www.Phfe.org>

GRAFFITI REMOVAL

Graffiti Removal Office of Community Beautification (866) 452-2489
 200 N Spring, Room 356 Los Angeles, CA 90012
<http://www.ci.la.ca.us/bpw/ocb/>

ANIMAL CRUELTY/SERVICES

Los Angeles Animal Shelter North Central (888) 4LAPET1
 3201 Lacy St. Los Angeles, CA. 90031
http://www.ci.la.ca.us/ani/nc_carecenter.htm

HOMELESS SHELTERS/ASSISTANCE

Gateways Homeless Services (323) 644-2026
 433 North Hoover Street Los Angeles, CA
<http://www.gatewayhomeless.org/>

PATH (People Assisting the Homeless) (323) 644-2216
 344 North Madison Avenue

Los Angeles Homeless Shelter Association (LAHSA) (213) 683-3333

ELDER ABUSE/ASSISTANCE

Elder Abuse Hotline (877) 477-3636

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER

McDonald / Wright Building (323) 993-7400
1625 N Schrader Blvd Los Angeles, CA 90028

The Villiage at Ed Gould Plaza (323) 860-7302
1125 N McCadden Place Los Angeles, CA 90038

VETERAN AFFAIRS

US Veterans Outreach Center (323) 728-9966
5400 E Olympic Blvd #140 Commerce, CA 90022
<http://www.veteransoutreachcenter.org/>

HOUSING

SRO Housing Program (213) 229-9640
354 S. Spring Street Los Angeles, CA
<http://www.srohousing.org/>

Skid Row Housing Trust (213) 683-4885
1326 E. Industrial Street Los Angeles, CA
<http://www.skidrow.org/>

Los Angeles Homeless Services Authority (323) 644-2245
<http://www.lahsa.org/> (213) 385-1719

The Weingart Center (213) 622-6359
566 S. San Pedro Street Los Angeles, CA
<http://www.weingart.org/>

SANITATION/LARGE ITEM PICK-UP

Bureau of Street Services 800-773-2489

COUNSELING

The Bresee Foundation (213) 387-2822
184 South Bimini Place Los Angeles, California 90004 ext. 165 English
<http://www.bresee.org/> ext. 116 Espanol
Provides counseling services for the parents and children

Dispute Resolution (213) 485-8324
Dispute Resolution Program TDD/TTY (213) 485-0757
Office of the Los Angeles City Attorney
http://atty.lacity.org/COMMUNITY_SERVICES/Dispute_Resolution/index.htm

Asian Pacific American Dispute Resolution Center (213) 250-8190
1145 Wilshire Boulevard Los Angeles, California 90017
<http://www.apadrc.org/>

CHILD SERVICES (who have been victims of crimes)**Children's Institute Inc.****(213) 385-5100 ext. 2600****Fax****(213) 381-1482**

711 South New Hampshire Avenue Los Angeles, California 90005

<http://www.Childrensinstitute.org>

Provides Clinical services, child enrichment activities, early childhood services, family support.

SOCIAL SERVICES FOR TEEN PREGNANCIES**St. Anne's****(213) 381-2931****Fax****(213) 381-7804**

155 North Occidental Boulevard Los Angeles, California 90026

<http://www.stannes.org>**SOUTHEAST AREA****DOMESTIC VIOLENCE****East LA Shelter (DV)****(323) 268-7564**

Location Confidential

SEXUAL ASSAULT**Peace over Violence****(213) 955-9090****Hotline****(310) 392-8381**

605 West Olympic Boulevard, Suite 400 Los Angeles, CA 90015

<http://www.peaceoverviolence.org>**YWCA of Greater LA Sexual Assault Crisis Program****(310) 763-9995****Hotline****(877) Y-HELPS-U**

1600 East Compton Blvd. Compton, CA 90221

(877) 943-5778<http://www.ywca.org>**California Coalition Against Sexual Assault****(916) 446-2520**

1215 K. Street, Suite 1100 Sacramento, CA 95814

<http://www.calcasa.org>**Children of the Night****(800) 551-1300**

14530 Sylvan Street Van Nuys, California 91411

<http://www.childrenofthenight.org>**ALCOHOL ABUSE****4311 Wilshire Blvd, Suite 104****(323) 936-4343**

Los Angeles, CA 90010

MENTAL HEALTH

San Pedro Mental Health (310) 519-6100
150 W. Seventh Street San Pedro, CA 90731
(For older than 18 years old patients, call ahead for walk-in. Medi-Cal, Medi-Cal Managed Care, Healthy Families.)
http://www.smmhc.org/spv_sm.htm

YOUTH PROGRAMS & GANG INTERVENTION

9800 La Cienega Blvd, Suite 401 (800) 223-3273
Inglewood, CA 90301

GRAFFITI REMOVAL

City of Los Angeles/Graffiti Removal: Hotline 311
Outside of LA (866) 452 2489
<http://www.anti-graffiti.lacity.org>

ANIMAL CRUELTY/SERVICES

5026 N. Jefferson Blvd (323) 730-5300
Los Angeles, CA 90016

HOMELESS SHELTERS

His Sheltering Arms-Local Females and children (562) 402-4888
11101 S. Main Street LA, CA 90061 (323) 755-6647
Su Casa
Hotline, Emergency Shelter, Outreach Center, Transitional Living
3840 Woodruff Ave #203 Long Beach, CA 90808
<http://www.sucasadv.org>

ELDER ABUSE

Adult Protective Services: Referral Line (800) 992-1660
(Hotline Only)

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER

L.A. Gay & Lesbian Center (323) 993-7400
1625 N. Schrader Blvd Los Angeles, CA 90028

VETERAN AFFAIRS

Department of Veteran Affairs (310) 478-3711
<http://www.losangeles.va.gov>

HOUSING

Los Angeles Housing Department (866) 557-7368
City Information & Referral for City of LA
<http://www.lahd.lacity.org>

SANITATION/LARGE ITEM PICK-UP

Dept of Public Work

(800) 773-2489

<http://www.lacitysan.org>

FAMILY SERVICES-COUNSELING/TUTORING/ ANGER MANAGEMENT

Watts Labor Action Community Action Committee (WLCAC)

Family Development Network]

(323) 349-7552

958 East 108th Street LA, CA 90059

<http://www.wlcac.org>

SOUTHWEST AREA

DOMESTIC VIOLENCE

Jenesse Center, Inc. (Confidential Location)

(800) 479-7328

<http://www.jenesse.org>

SEXUAL ASSAULT

USC Harbor General

(323) 226-2622

1200 N. State Street Los Angeles, CA 90033

ALCOHOL ABUSE

Mary Lind Foundation

2500 Wilshire Blvd, STE 826 Los Angeles, CA 90057

<http://www.marylind.org>

MENTAL HEALTH

Gateways Hospital & Mental Health Center

(323) 644-2026

1891 Effie Street Los Angeles, CA 90026

<http://www.gatewayshospital.org>

YOUTH PROGRAMS

Los Angeles Youth Network

(323) 957-7364

1550 N Gower Street Los Angeles, CA 90028

<http://www.layn.org>

On a Mission – Youth Advocacy Program – Tutoring, Field Trips, Mentoring

3031 W. Vernon Avenue Los Angeles, CA 900008

(323) 298-4779

Jeff Griffith Youth Center

(323) 993-7501

7051 Santa Monica Blvd Los Angeles, California 90068

GANG INTERVENTION

Second (2nd) Call Gang Intervention (213) 313-CALL
200 N. Long Beach Blvd., Compton, CA 90221
P.O. Box 191476 Los Angeles, CA 90019
<http://www.2ndcall.org>

Helper Foundation (310) 665-9730
9100 Sepulveda Blvd #200 LA, CA 90045
<http://www.helperfoundation.org>

Community Build (323) 290-6560
4305 Degnan Ave LA, CA 90008
<http://www.communitybuild.org>

GRAFFITI REMOVAL

Geo Graffiti (213) 221-3802
811 Wilshire Blvd Los Angeles, CA
<http://www.geograffiti.com>

ANIMAL CRUELTY/SERVICES

Society for Prevention-Cruelty (323) 730-5300
5026 W Jefferson Blvd Los Angeles, CA
<http://www.asPCA.org>

Department of Animal Services (888) 452-7381
Adopt-a-Pet or Find a Lost Pet
Barking Dog Complaints
Animal Licenses
<http://www.laanimalservices.com>

HOMELESS SHELTERS

HOPE-Net (818) 982-4091
760 S. Westmoreland Avenue Los Angeles, CA 90005
(213) 389-9949
<http://www.hope-net.info>

LA Family Housing
7843 Lankershim Blvd. North Hollywood, California 90026
<http://www.lafh.org>

ELDER ABUSE

Assistance League of Southern California (323) 957-3900
1370 N Saint Andrews Place Hollywood, CA 90028
<http://www.assistanceleague.net/>



LESBIAN & GAY, BI-SEXUAL, TRANSGENDER

Lesbian & Gay Lawyers Association of LA

(213) 486-4443

P.O. Box 480318 Los Angeles, CA 90048

<http://lgla.net/lgla/contact/>

Email: lglapresidents@gmail.com

VETERAN AFFAIRS

West Los Angeles Medical Center

(310) 478-3711

Los Angeles, CA 90073

<http://www.losangeles.va.gov>

HOUSING

Los Angeles Housing Department

(866) 557-RENT (7368)

Landlord or Tenant Complaints

Quality of Life Code Violations (duplexes and all apartment buildings)

SANITATION/LARGE ITEM PICK-UP

Bureau of Sanitation Bulky item pickup (except auto parts and construction materials) / Dead Animal Pickup

(800) 773-2489

Broken Trash or Recycling Containers

Missed Trash Collection Service

Bureau of Street Services

(800) 996-2489

Auto Parts Pickup

Construction Material Pickup (e.g. bricks, drywall, wood, etc.)

<http://www.bss.lacity.org>

DEPARTMENT OF TRANSPORTATION/PARKING ENFORCEMENT

Vehicles parked over 72 hours:

(800) ABANDON

(800) 222-6366

Other Parking Violations:

(213) 485-4184

<http://www.ladot.lacity.org>

BUREAU OF STREET LIGHTING

Lights not operating or with broken glass covers (213) 473-3231
Damaged Poles or exposed wires
Graffiti on Street Light Poles
<http://www.bsl.lacity.org>

NON-PROFIT ORGANIZATION (assists prostitutes)

Mary Magdalene Project (818) 988-4970
7136 Haskell Avenue – Suite 125 Van Nuys, VA 91406
<http://www.mmp.org/contactus/index/php>

TOPANGA AREA

DOMESTIC VIOLENCE

Haven Hills, Inc. (818) 887-7481
P.O. Box 260 Canoga Park, CA 91305
www.havenhills.org

SEXUAL ASSAULT

Valley Care MidValley Comprehensive Health Center (818) 947-4026
7515 Van Nuys Blvd., 5th Floor Van Nuys, CA 91405
www.valleyccc.org

Center for Assault Treatment Services (818) 785-3489
Northridge Hospital Medical Center
14531 Gault Street Van Nuys, CA 91405
www.abuse-assaultservices.org

ALCOHOL ABUSE

People in Progress (800) 957-6237
8140 Sunland Blvd. Sun Valley, CA 91352
www.peopleinprogress.org

MENTAL HEALTH

San Fernando Valley Mental Health Center (818) 901-4830
6842 Van Nuys Blvd., 6th Floor Van Nuys, CA 91405
www.sfvcmhc.org

West Valley Mental Health Center (818) 598-6900
7621 Canoga Avenue Canoga Park, CA 91405
www.valleyccc.org

YOUTH PROGRAMS

LAPD Topanga Area Cadet Program (818) 756-3180
21501 Schoenborn Street Canoga Park, CA 91304
www.topangapoliceyouthboard.org

LAPD Topanga Area PAL Program**(818) 756-3180**

21501 Schoenborn Street Canoga Park, CA 91304
www.topangapoliceyouthboard.org

LAPD Topanga Area Jeopardy Program**(818) 756-3180**

21501 Schoenborn Street Canoga Park, CA 91304
www.topangapoliceyouthboard.org

Boys and Girls Club of the West Valley**(818) 610-1054**

7245 Remmet Avenue Canoga Park, CA 91303
www.wvbgc.org

GANG INTERVENTION**LAPD Topanga Jeopardy Program (under 17 only)****(818) 756-3180**

21501 Schoenborn Street Canoga Park, CA 91304
www.topangapoliceyouthboard.org

GRAFFITI REMOVAL**West Valley Alliance****(818) 885-8885**

20040 Saticoy Street Winnetka, CA 91306

ANIMAL CRUELTY/SERVICES**LA County Animal Regulation****(888)-452-7381**

20655 Plummer Street Chatsworth, CA 91311
www.animalcare.lacounty.gov

HOMELESS SHELTERS**LA Family Housing Corp.****(818) 982-4091 ext. 367**

7843 Lankershim Blvd. North Hollywood, CA 91601
www.lafh.org

ELDER ABUSE/ASSISTANCE**Los Angeles County Elder Abuse: Valley Office
Hotline****(818) 260-2302
(877) 477-3646****Adult Protective Services**

3333 Wilshire Boulevard Suite 400 Los Angeles, CA 90010
www.css.lacounty.gov

Los Angeles County Elder Abuse**(877) 477-3646**

www.css.lacounty.gov

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER**LA Gay & Lesbian Center****(323) 993-7400**

1625 N. Schrader Boulevard Los Angeles, CA 90028
www.laglc.org

VETERAN AFFIARS

US Veterans Hospital
16111 Plummer Street, No. 238A North Hills, CA 91311

HOUSING

Housing Authority of the City of Los Angeles (818) 715-1750
6300 Owensmouth Avenue Woodland Hills, CA 91367
www.hacla.org

SANITATION/LARGE ITEM PICK-UP

LA City Bureau of Sanitation (800) 773-2489
Solid Resources Valley Collection Division
1149 S. Broadway, Ste. 800 Los Angeles, CA 90015
www.lacitysan.org

VAN NUYS AREA
DOMESTIC VIOLENCE

24/7 Domestic Violence Hotline (818) 887-6589
Haven Hills Hotline

National Domestic Violence Hotline: 24 Hour (800) 799-7233
(800) 787-3224 TTY
(800) 799-SAFE (7233)

Valley Trauma Center 24-hour Crisis Line (818) 886-0453
(661) 253-0258

Van Nuys Domestic Violence (818) 304-8900
Valley CARES Family Justice Center
www.valleycaresfjc.org

SEXUAL ASSAULT

Center for Assault Treatment Services (818) 908-8630

Haven Hills Hotline (818) 887-6589

Rape Hotline (626) 793-3385

Sexual Assaults
24/7 Sexual Assault Hotline (800) 656-Hope (4673)

Valley CARES - Family Justice Center (818) 304-8900
www.valleycaresfjc.org

ALCOHOL ABUSE

Alcoholism Center for Women (213) 381-8500

California Department of Alcohol and Drug Programs (800) 879-2772
Information and referral

Cornerstone – Western Pacific Medical Corp.
14332 Victory Blvd Van Nuys, CA 91401

High Road Program
14430 Sherman Way Van Nuys, CA 91405

National Council on Alcohol and Drug Dependency
6640 Van Nuys Boulevard, Suite C
Van Nuys, CA 91405

MENTAL HEALTH

Choice and Change
6308 Woodman Avenue, Suite 209 Van Nuys, CA 91401

LA County Department of Mental Health (213) 738-4830

San Fernando Mental Health Center (818) 776-5746
Suicide Prevention

LA County Mental Health Department: 24 Hour (800) 854-7771

YOUTH PROGRAMS

Big Brothers Big Sisters of Greater Los Angeles (213) 481-3611

Boys and Girls Club of San Fernando Valley (818) 896-5261

Boy Scouts (818) 785-8700

California Youth Crisis Line: 24 Hour (800) 843-5200

Child Abuse Hotline (800) 540-4000

Juvenile Impact Program (Boot Camp)
Officer Arm Doliane (818) 374-9410
Sergeant Whittemore (818) 374-9403
(Held at Van Nuys High School)

LAPD Cadets – Van Nuys POST 517	
Officer Kolb	(818) 374-9404
Officer Grzelkowska	(818) 374-9439
Sergeant Whittemore	(818) 374-9403
6240 Sylmar Avenueb Van Nuys, CA 91401	

Los Angeles County Department of Children and Family Services	
Runaway Outreach	(323) 467-8466

San Fernando Valley Girl Scouts	(818) 886-1801
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Teenline	(800) TLC-TEEN (852-8336)
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YMCA: North Hollywood	(818) 763-5126
Van Nuys	(818) 989-3800

GANG INTERVENTION

Van Nuys Jeopardy	
Officer Smith	(818) 756-9802
Officer Bailey	(818) 374-9802
Sergeant Hoffmaster (818) 374-1979	
6502 Woodman Avenue Van Nuys, CA 91401	

GRAFFITI

Community Tagger Task Force	(818) 374-1940
Officer Leuridan	
Officer Amendariz	
Van Nuys Community Police Station	

Graffiti and Illegal Dumping Reward Program	(213) 486-0535
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Graffiti Removal	(866) 452-2489
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ANIMAL CRUELTY/SERVICES

East Valley Animal Services	(888) 452-7381
14409 Vanowen Street Van Nuys, CA 91405	

Department of Animal Services	(888) 452-7381
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HOMELESS SHELTERS

Catholic Charities of Los Angeles	(661) 945-7524
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LA Youth Network	(323) 957-7364
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Shelter Hotline TDD	(800) 548-6047 (800) 660-4026
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Winter Homeless Shelter Hotline (Van Nuys Area transportation pick-up location): 7555 Van Nuys BoulevardB Van Nuys, CA 91401 www.lahsa.org	(800) 660-4026
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ELDER ABUSE/ASSISTANCE

Adult Protective Services	(818) 260-2300
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East Valley Senior Center North Hollywood	(818) 766-5165
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Elder Care Locator	(800) 434-0222
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In-Home Supportive Services	(818) 718-6460
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LA County Community and Senior Services	(213) 738-2600
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LA County Elder Abuse Hotline: 24 Hour	(877) 477-3646
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Long-Term Care Ombudsman Statewide Crisis Line	(800) 334-9473
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Northeast Valley Multi-Purpose Senior Center	(818) 834-6100
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Social Security Eligibility and Medicare Information TTY	(800) 772-1213 (800) 325-0778
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Sunland Senior Center	(818) 353-9571
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LESBIAN, GAY, BI-SEXUAL TRANSGENDER

LA Gay and Lesbian Center Legal Services	(323) 993-7670
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Tarzana Treatment Center 18646 Oxnard Street Tarzana, CA 91356	(818) 996-1051
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Victims of Crime Resource Center Information and Referral	800-VICTIMS (842-8467)
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VETERAN AFFAIRS

California Department of Veterans Affairs	(800) 952-5626
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LA County Department of Military and Veterans Affairs (213) 744-4825

Sepulveda OPC Hospital and Nursing Home (818) 891-7711
16111 Plummer Street North Hills, CA 91343

US Department of Veterans Affairs (800) 827-1000
TTY (800) 928-4833

HOUSING

California Fair Employment and Housing Department (800) 233-3212
Housing Discrimination

Fair Housing Council of San Fernando Valley (800) 287-4617
Housing Discrimination Hotline

Homeless Family Housing (818) 982-4091

LA Family Housing (818) 442-0141

LA Family Housing Corporation (818) 982-4091

U.S. Department of Housing and Urban Development (800) 347-3739
Housing Discrimination Hotline

SANITATION/LARGE ITEM PICK-UP

West Valley Office (800) 733-2489
8840 Vanalden Avenue Northridge, CA 91324

NARCOTIC DRUG ABUSE

Narcotic Drug Abuse (800) 252-6465

Narcotic Hotline (800) 662-BUST (2878)

WILSHIRE AREA

DOMESTIC VIOLENCE

Los Angeles City Attorney: Hotline (213) 978-2097
Domestic Violence Unit (213) 485-2352

Los Angeles County District Attorney’s Office: Hotline (800) 978-3600
Family Violence Division (213) 974-7454
210 W. Temple St, Suite 18-702 Los Angeles, CA 90012
www.da.lacounty.gov/familyviolence

National Domestic Violence Hotline<http://www.thehotline.org>**(800) 799-7233****(800) 787-3224 TTY****SEXUAL ASSAULT****Rape Treatment Center****(310) 319-4673****Hospital Information****(310) 319-4000****Emergency Center****(310) 319-4870**

Santa Monica Hospital

1250 16th Street Santa Monica, CA 90404

<http://www.911rape.org>**ALCOHOL ABUSE****California Department of Alcohol and Drug Programs****Info Line****(800) 879-2772****Info Line****(800) 662-4357****Info Line****(916) 327-3728**<http://www.adp.cahwnet.gov/>**Alcohol Abuse Hotlines: Be Sober Hotline****(800) 237-6237****(877) 259-5634****Alcohol Recovery Information****(877) 345-3370**<http://aboutrecovery.com/get-help-now/whattoexpect.htm>**MENTAL HEALTH****Department of Mental Health: Hotline****(800) 854-7771**<http://dmh.lacounty.gov/DMHServices/adults.html>**Suicide: Hotline****(310) 391-1253****National Suicide Hotline****(800) 784-2433**

Toll-Free / 24 hours / 7 days a week

YOUTH PROGRAMS**Westchester Family YMCA****(310) 670-4316**

8015 S. Sepulveda Blvd Los Angeles, CA 90045

Project Heavy West**(310) 399-0840**

132 Lake Street Venice, CA 90291

Contact Person: Director Dr. Merrit

Venice Boys and Girls Club**(310) 390-4477**

2232 Lincoln Boulevard Venice, CA 90291

Contact Person: Director J.R. Dzubak

GANG INTERVENTION

Beyond the Streets

(562) 861-8333

www.beyondthestreets.org

HELPER Foundation

9100 S Sepulveda, Suite 128 Los Angeles, CA 90045

<http://helperfoundation.org/>

Pacific Jeopardy Program

(310) 202-2898

12312 Culver Blvd. Los Angeles, CA 90066

GRAFFITI

Board of Public Works

(800) 611-2489

Call information line 311 and ask for graffiti removal

www.lacp.orgwww.bpw.lacity.org/ocb/gr.html

ANIMAL CRUELTY SERVICES

LA County Department of Animal Care and Control

(213) 485-8855

www.animalcare.lacounty.gov

HOMELESS SHELTERS

Los Angeles Homeless Services Authority: Hotline Emergency Response Team Office

(800)-548-6047

(213) 225-6581

(213) 683.3333

811 Wilshire Blvd., 6th Floor Los Angeles, CA 90017

<http://www.lahsa.org/>

ELDER ABUSE/ASSISTANCE

Los Angeles County Community and Senior Services Elder Abuse Hotline

(877) 477-3646

Adult Protective Services

3333 Wilshire Blvd, Suite 400 Los Angeles, CA 90010

<http://www.css.lacounty.gov/aps-program-services.aspx>

City of Los Angeles: Information (818) 368-4000

(800) 510-2020

Department of Aging

<http://www.aging.lacity.org/><http://www.aging.lacity.org/program-services/elder.cfm>

California Registry Board & Care for the Elderly: Helpline<http://www.calregistry.com/>**(800) 777-7575****(800) 451-2273****Fairfax Senior Citizen Center**

7929 Melrose Av Los Angeles, CA 90046

<http://www.laparks.org/dos/senior/senior.htm>**(323) 653-1824****LESBIAN, GAY, BI-SEXUAL, TRANSGENDER****The Gay and Lesbian Center**

1125 N. McCadden Place Los Angeles, CA 90028

<http://www.lagaycenter.org>**(323) 860-7302****L.A. Gay & Lesbian Center**

McDonald/Wright Building

1625 N. Schrader Boulevard Los Angeles, CA 90028-6213

<http://www.lagaycenter.org>**(323) 993-7653****(323) 993-7400****VETERAN AFFAIRS****U.S. Department of Veterans Affairs**

351 E. Temple Street Los Angeles, Ca. 90012

<http://www.losangeles.va.gov/>**(213) 253-2677****Veterans Affairs**

11000 Wilshire Boulevard Los Angeles, Ca. 90024

<http://www.losangeles.va.gov/>**(310) 235-6000****HOUSING****Los Angeles Housing Department (LAHD)****(866) 557-7368****Los Angeles Neighborhood Housing Services, Inc.****(888) 895-2647****SANITATION/LARGE ITEM PICK-UP****Los Angeles City Bureau of Sanitation****(800) 773-2489****WEST LOS ANGELES AREA****DOMESTIC VIOLENCE****Los Angeles City Attorney**

Victim Assistance Central Office

201 N. Los Angeles St Los Angeles, CA 90012

http://www.atty.lacity.org/VICTIMS_SERVICES/DomesticandFamilyViolence/index.html**(213) 978-2167****(213) 485-6976****(213) 847-8549 TDD**

Dominguez Family Shelter Central and West Los Angeles (310) 764-4022

SEXUAL ASSAULT

Rape Treatment Center (310) 319-4673
Hospital Information (310) 319-4000
Emergency Center (310) 319-4870
Santa Monica Hospital
1250 16th Street Santa Monica, CA 90404
<http://www.911rape.org>

ALCOHOL ABUSE

Los Angeles County Alcohol and Drug Program
for calls placed from inside L.A. County only (800) 564-6600
only if there is a problem with the 800 # (626) 299-4595
Duty officer line (626) 299-4135
<http://lacountyhelps.org/go?frompage=topic3&lastPage=Page001>

Alcoholics Anonymous: Hotline (800) 923-872
Office (323) 936-4343
4311 Wilshire Blvd #104 Los Angeles, CA 90010
<http://www.lacocaa.org/>

MENTAL HEALTH

Department of Mental Health: Hotline (800) 854-7771
<http://dmh.lacounty.gov/DMHServices/adults.html>

Suicide: Hotline (310) 391-1253

National Suicide Hotline (800) 784-2433
Toll-Free / 24 hours / 7 days a week

YOUTH PROGRAMS

Find The Children (310) 477-6721
11811 West Olympic Boulevard Los Angeles, CA 90064 (310) 390-4477
Boys and Girls Club of Venice
2233 Lincoln Blvd Venice, CA 90291

GANG INTERVENTION

Probation Department (213) 418-3065
Youth Crisis Hotline (800) 448-4663
County of Los Angeles Gang Alternative and Prevention Program (GAPP)
1330 West Imperial Highway Los Angeles, CA 90044
Contact Person: Deputy Probation Officer Michael Reaves

AADAP/Youth Family Programs**(323) 766-5541**

3210 W. Jefferson Blvd.

www.ganginterventionlosangeles.com**GRAFFITI****Board of Public Works****(800) 611-2489**

Call information line 311 and ask for graffiti removal

www.lacp.orgwww.bpw.lacity.org/ocb/gr.html**ANIMAL CRUELTY SERVICES****Hollywood Beautification Team****(323) 962-2163**

P.O. Box 93109 D Los Angeles, CA 90093

(323) 463-5180<http://www.hbteam.org>**LA County Department of Animal Care and Control****(213) 485-8855**<http://www.animalcare.lacounty.gov>**WLA Shelter****(888) 425-7381**

11950 Missouri Avenue Los Angeles 90025

<http://www.spcala.com>**HOMELESS SHELTERS****Los Angeles Homeless Services Authority****Emergency Response Team****(213) 225-6581****Hotline****(800)-548-6047****Office****(213) 683.3333**

811 Wilshire Blvd., 6th Floor Los Angeles, CA 90017

<http://www.lahsa.org/>**Good Shepherd Center for Homeless Women**

1671 Beverly Blvd. Los Angeles 90026 (213) 235-1460

<http://www.gschohomeless.org>**ELDER ABUSE/ASSISTANCE****City of Los Angeles: Information****(800) 510-2020**

Department of Aging

(818) 368-4000<http://www.aging.lacity.org/><http://www.aging.lacity.org/program-services/elder.cfm>**Elder Abuse Hotline****(800) 992-1660**

Felicia Mahood Senior Citizen Center (310) 479-4119
1338 Santa Monica Boulevard Los Angeles, CA 90028
<http://www.laparks.org/dos/senior/senior.htm>

LESBIAN, GAY, BI – SEXUAL TRANSGENDER

The Gay and Lesbian Center (323) 860-7302
1125 N. McCadden Place Los Angeles, CA 90028
<http://www.lagaycenter.org>

L.A. Gay & Lesbian Center (323) 993-7653
McDonald/Wright Building (323) 993-7400
1625 N. Schrader Boulevard Los Angeles, CA 90028-6213
<http://www.lagaycenter.org>

VETERAN AFFAIRS

U.S. Department of Veterans Affairs (213) 253-2677
351 E. Temple Street Los Angeles, Ca. 90012
<http://www.losangeles.va.gov/>

Veterans Affairs (310) 235-6000
11000 Wilshire Boulevard Los Angeles, Ca. 90024
<http://www.losangeles.va.gov/>

HOUSING

Los Angeles Housing Department (LAHD) (866) 557-7368
West Regional Office (310) 572-2000
3415 S. Sepulveda Blvd. #150 Los Angeles 90034
www.lahd.lacity.org/lahdinternet

Los Angeles Neighborhood Housing Services, Inc. (888) 895-2647
3926 Wilshire Blvd. Suite 200 Los Angeles, CA 90010 (213) 381-2862
<http://lanhs.org/>

SANITATION/LARGE ITEM PICK-UP

Los Angeles City Bureau of Sanitation (800) 773-2489
Customer Service Call Center (213) 473-4112 TDD
No Public Counter
Los Angeles, CA
http://san.lacity.org/solid_resources/refuse/services

WEST VALLEY AREA

DOMESTIC VIOLENCE

Haven Hills Outreach Counseling and Housing (818) 887-6589
San Fernando Valley

Tamar House (818) 505-0900
San Fernando Valley
Emergency Assistance / Housing

SEXUAL ASSAULT

Valley Trauma Center West (818) 772-0196
8949 Reseda Blvd., #222 Northridge, CA 91324

ALCOHOL ABUSE

Celebrate Recovery (818) 883-3510
Canoga Park Presbyterian
22103 Vanowen Street Canoga Park, CA 91303

Hole in the Sky (818) 340-1212
7128 Owensmouth Avenue Canoga Park, CA 91303
www.holeinthesky.org

MENTAL HEALTH

Children and Family Guidance Center (818) 772-1425
7330 Winnetka Avenue Winnetka, CA 91306
Sutter Middle School

Magnolia Counseling Center (818) 757-7600
18345 Ventura Blvd., Suite 510 Canoga Park, CA 91356

San Fernando Valley Mental Health, Inc. (818) 908-8632
6842 Van Nuys Blvd. Van Nuys, CA 91405

YOUTH PROGRAMS

Boys & Girls Club / West Valley (818) 610-1054
7245 Remmet Avenue
Canoga Park, CA 91303

Encino Little League Baseball
5120 Hayvenhurst Avenue
Encino, CA 91436
Email reg@encinoll.com

Boy Scouts of America
16525 Sherman Way Avenue Van Nuys, CA 91406

(818) 901-4888

GANG INTERVENTION

LAPD West Valley Area

(818) 374-7684

Jeopardy Program
19020 Vanowen Street Reseda, CA 91335

Victory Outreach
13580 Osborne Street Arleta, CA 91331
info@vosanfernandovalley.com

(818) 897-0900

GRAFFITI

Contact 311
www.anti-graffiti.lacity.org

ANIMAL CRUELTY/SERVICES

Los Angeles County Animal Shelter
Agoura Shelter
29525 Agoura Road Agoura, CA 91301

(818) 991-0071



West Valley Animal Shelter**(888) 452-7381**

20655 Plummer Street Chatsworth, CA 91311

Animal Cruelty Task Force**(213) 486-0450**

100 W. 1st Street Los Angeles, CA 90012

HOMELESS SHELTERS**L.A. Family Housing Corporation****(818) 982-4091**

7842 Lankershim Boulevard North Hollywood, CA

ELDER ABUSE/ASSISTANCE**One Generational / Senior Enrichment****(818) 705-2345**

18255 Victory Blvd. Reseda, CA 91335

Aging.lacity.org

Bernardi Multipurpose Senior Center**(818) 781-1101**

6514 Sylmar Avenue Van Nuys, CA 91401

LESBIAN, GAY, BI-SEXUAL, TRANSGENDER**Gay and Lesbian Community Services****(323) 993-7400**

1625 N. Schrader Street Los Angeles, CA 90028

LA / Valley Pride**(818) 508-6669**

P. O. Box 4401 Valley Village, CA 91617

info@lavalleypride.org

VETERAN AFFAIRS**DAV Lodge****(818) 340-0444**

6543 Corbin Avenue Winnetka, CA 91367

Veterans Outreach Center**(818) 892-9227**

9737 Haskell Avenue North Hills, CA 91343

HOUSING**West Valley Towers****(818) 994-0965**

14650 Sherman Way Avenue Van Nuys, CA 91405

Section 8

SANITATION/LARGE ITEM PICK-UP**City of Los Angeles Sanitation****(800) 773-CITY**

Department of Public Works

LOS ANGELES CRIME STOPPERS

- The purpose of Los Angeles Regional Crime Stoppers is to prevent and reduce crime, by forming a partnership among the community, law enforcement and the media to offer anonymity and cash rewards to anyone providing information leading to an arrest, thereby making the community a safer place for all who live or work in the region.
- Crime Stoppers uses a three part approach to solving crimes. The first part of the program is to empower the community by providing a safe way to report criminal activity. Secondly, Crime Stoppers partners with all forms of media in the Los Angeles region to inform the community on how to anonymously report crimes. Law Enforcement is the final part of the triangle; they follow up on tips from community members.
- Crime Stoppers encourages members of the community to assist local law enforcement agencies in the fight against crime by overcoming the two key elements that inhibit community involvement: fear and apathy.
- Crime Stoppers provides a telephone number and Web Tips to encourage citizens in the community to volunteer vital information helpful to law enforcement agencies to fight against crime.
- Callers can remain anonymous and are eligible to receive a cash reward if the information given leads to an arrest or criminal filing of a felony or misdemeanor offender.
- Calls are received at a Call Center using a toll-free number:
- 1-800-222-TIPS (8477). All phone lines are encrypted and no phone calls are ever recorded. Tips are then sent onto LA Crime Stoppers for further evaluation. By guaranteeing a caller's anonymity, Crime Stoppers allows the caller to provide information without fear of retaliation. By offering cash rewards for information that leads to an arrest or criminal filing, the program encourages other reluctant callers to provide information.

LOS ANGELES CRIME STOPPERS

P.O. Box 1000

Agoura Hills, CA 91376

www.lacrimestoppers.com

SURVIVAL NOTES:

SURVIVAL NOTES:

Safety & Resource Checklist

- ☐ **Establish safety.** Get to a safe place and ask for help if you need it. Call 911 if you're in danger.
- ☐ **Treat injuries.** Go to a hospital or physician, and be sure to tell them about the crime. *Do not shower or compromise physical evidence needed to apprehend the offender.*
- ☐ **Call the police as soon as possible.** Remember to preserve the crime scene for evidence. Find sheriff and police contacts on
- ☐ **Document the crime.** Write down all details of the crime: any stolen items, time, location, and nature of the crime, and a description of your assailant(s). Find help with crime documentation on.
- ☐ **Protect yourself from further harm.** You may want to ask law enforcement to check your home or refer you to a safe house/shelter. Resources for shelters and related services can be found on.
- ☐ **Short-term planning.** Consider contacting your employer, insurance company, and/or trusted family members and friends to notify and seek help after surviving trauma. Find more tips on.
- ☐ **Learn about the investigation** of your case from law enforcement. Ask what they will be doing, what the process is and how you will be notified. Make sure you write down your crime report number for reference: _____
- ☐ **Contact a local victim advocate.** Victim advocates can help you navigate the criminal justice process and help find additional resources for crime victims. You can reach an advocate through your local Victim Witness Assistance Program. Make a note of your advocate and contacts so you can have them on-hand: _____
- ☐ **Learn about your rights as a victim.** You can find information about Marsy's Law and victims' rights in California on.
- ☐ **Find support.** Talk with friends, family, a therapist, a support group or other survivors. Resources and national hotlines can be found on.
- ☐ **Get help with expenses.** The California Victim Compensation Program can help crime victims with certain expenses that aren't covered by other sources. Learn more about victim compensation on.
- ☐ **Steps to healing.** Find suggestions on caring for yourself and connecting with others.

This resource guide is created and provided by
Crime Survivors, inc



Crime Survivors, Inc.
P.O. Box 54552
Irvine, CA 92619
(949) 872-7895
crimesurvivors@aol.com
www.crimesurvivors.org



Los Angeles County
Sheriff's Department
4700 Ramona Blvd
Monterey Park 91754-2169
(323) 267-4800
lasd.org



Los Angeles Police Department
100 West 1st Street
Los Angeles, CA 90012
Emergency: 911
877-ASK-LAPD
lapdonline.org

